

## The fastest, easiest, most affordable application and network monitoring software.

Heroix Longitude<sup>®</sup> is a **proven, self-service** applications and networking performance monitoring solution. It delivers immediate, comprehensive performance information to solve multiple monitoring challenges in companies of all sizes.

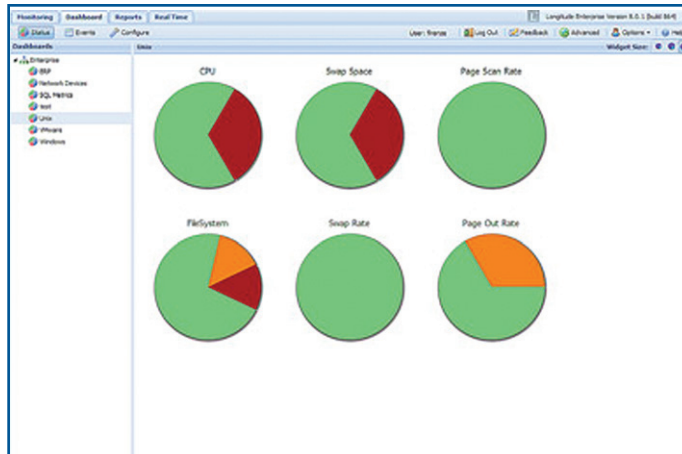
Longitude monitors **hundreds of vital performance metrics**, alerts you to problems, takes corrective actions, and creates reports for everyone, from executives to staff.

This **award-winning solution** is the most affordable performance monitoring software available today.

Best of all, this agentless software is the fastest and easiest-to-use monitoring software available. There is **no lengthy installation or learning curve**; non-IT staff can purchase Longitude and be monitoring within 10 minutes.

## Why Heroix? Why Longitude?

Heroix has delivered best-of-breed monitoring solutions for 25 years. The Heroix experts understand what's important to you and they deliver it in a single product that lets you monitor the health of your applications and infrastructure and easily meet SLAs. Longitude delivers immediate ROI.



### Immediate

This **very affordable** solution is lightning fast to install and use, providing **results in just minutes**. Non-technical users can be monitoring instantly.

### Easy

The Web-based interface, **intuitive to all** and accessible from anywhere, provides access to hundreds of operational metrics and performance reports, all out-of-the-box and ready to use. Real-time dashboards work the way administrators solve problems.

### Comprehensive

Longitude makes **complete operating system and application monitoring** possible with its broad range of platforms (Microsoft Windows<sup>®</sup>, Red Hat<sup>®</sup>, SuSE<sup>®</sup>, AIX<sup>®</sup>, HP-UX<sup>®</sup>, Solaris<sup>®</sup> and VMware<sup>®</sup>) and categories (OS, Web, database, messaging, network, infrastructure, and user and business metrics).

*Dashboards present up-to-date summary and detailed information on the status of applications, servers, and networks*

## Comprehensive Monitoring Coverage

### Operating Systems

Microsoft<sup>®</sup> Windows Server™  
2000/2003/2008/2012  
Microsoft Windows<sup>®</sup> 7/8  
Microsoft Windows<sup>®</sup> Vista  
Microsoft Windows<sup>®</sup> XP  
Red Hat<sup>®</sup> Linux  
SuSE<sup>®</sup> Linux  
IBM AIX<sup>®</sup>  
Hewlett-Packard HP-UX<sup>®</sup>  
Sun Solaris™  
VMware<sup>®</sup>

### Web Servers

Microsoft IIS  
Apache™ Web Server

### Databases

Oracle<sup>®</sup>  
Microsoft SQL Server  
MySQL

### Messaging

Microsoft Exchange Server  
2000/2003  
Microsoft Exchange Server  
2007/2010

### Network

Cisco<sup>®</sup> & Other Network Devices  
DHCP  
NetFlow  
SNMP Devices  
SNMP Trap

### Infrastructure

Active Directory  
Citrix<sup>®</sup>  
Dell OpenManage™  
HP Systems Insight Manager (HP SIM)  
IBM Director  
Protocol Availability  
Syslog  
Windows Event Logs

### User & Business Metrics

End User Experience  
Service Level Agreements  
Synthetic Web Transactions  
Usage Trends

# HEROIX

**Find it. Fix it. Forget it.**

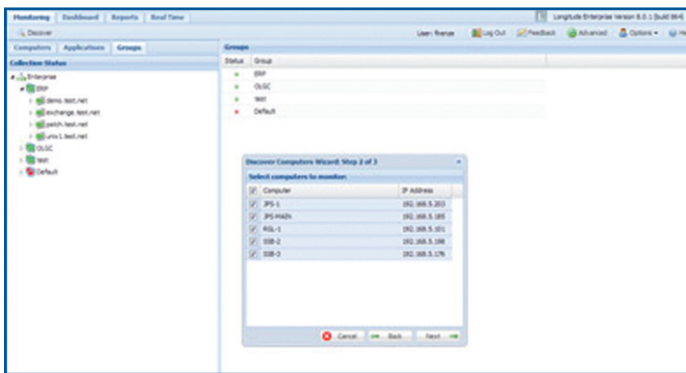
[www.heroix.com](http://www.heroix.com)

## Key Features

No one but Heroix provides the winning combination of comprehensive performance monitoring, immediate results, rapid deployment, ease-of-use, agentless architecture, and intuitive Web interface, in such an affordable solution.

### 10-minute Deployment, Auto Discovery

Installation is fast and simple. Thanks to auto discovery, identifying the entities to monitor is quick. There is no need to enter systems manually. Use Longitude to scan for systems and devices present on the network. And, Longitude scales with ease and is equally adept at handling a few servers and network devices or many.



*Quickly discover servers and network devices to be monitored*

### Agentless Multiplatform Monitoring and Management

Heroix Longitude monitors and alerts on the availability and performance of mission-critical applications, Windows, Linux, Unix, and VMware systems, and SNMP-based network devices, without requiring any software installation on the monitored systems. Moreover, Longitude is self-contained, with no prerequisites for layered software.

### Prepackaged Monitoring Solutions for Database, Web and Messaging Applications

Out of the box, benefit from monitoring solutions for Windows, Linux, Unix, and VMware plus solutions for Web, database, and messaging servers; network and infrastructure components; common transactions; and usage trends. Predefined default thresholds take the guesswork out of getting started. Refining solutions to support your specific business processes

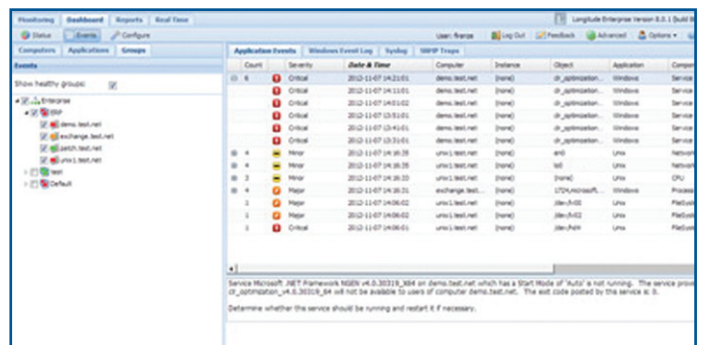
is easy; settings are readily customizable through the Web UI — on-the-fly.

### Virtual Machine Monitoring

The broad scope of prepackaged monitoring solutions includes VMware monitoring. Automatically collect physical and virtual performance metrics for VMs, hosts, resource pools, clusters, datastores and datacenters. Consolidate alarms generated by VMware for unified alerting and reporting. Track the impact of virtual machines on the physical hardware and optionally take corrective action on any of the performance metrics. A key feature in Longitude is capacity planning, where users can perform “What if” analyses to determine where and how potential changes would affect operations.

### Event Monitor

The Event Monitor serves as a powerful, easy-to-use central monitoring station for Longitude, allowing you to view events and diagnose issues throughout your entire computing environment. The dashboard lets you drill down to troubleshoot in real-time, modify performance thresholds, and enable notification and corrective actions from a single interface without having to navigate away from the display. In addition to alerting you on problems, the Event Monitor helps identify problems quickly and easily to see which conditions are contributing to the problem. It presents events grouped by either device or application, and can display additional information collected from Windows Event Logs, Syslogs, SNMP Traps and SLAs in an intuitive dashboard.



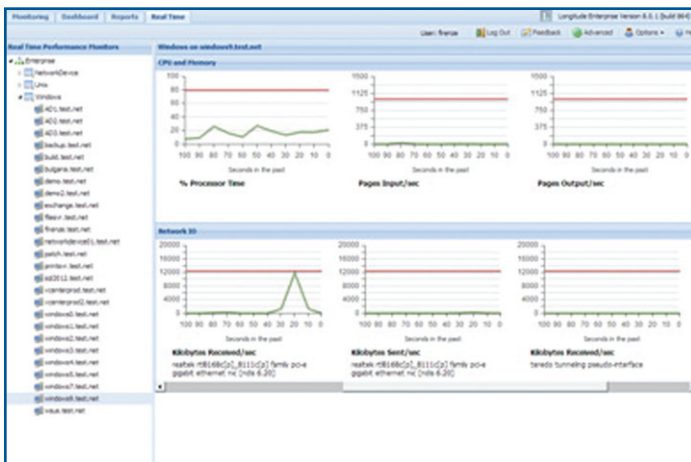
*View events and configure thresholds and actions*

## Automated Alerts and Actions

Automatically receive email alerts, generate SNMP traps, send SMS pages, and execute corrective action based on specified policies. Longitude provides meaningful alerts and initiates corrective action. Instruct Longitude to invoke a system or application diagnostic command(s) or script(s), evaluate the output, and alert you to abnormal results.

## Real Time Performance Monitor

The Performance Monitor is a real-time display facility that provides up-to-the-minute information on the performance of servers and network devices. The dashboard allows the user to quickly access and analyze the health and efficiency of Windows, Linux, Unix, VMware, and network devices. The pre-configured displays target key performance indicators, help determine bottlenecks, and fine-tune device and application performance.



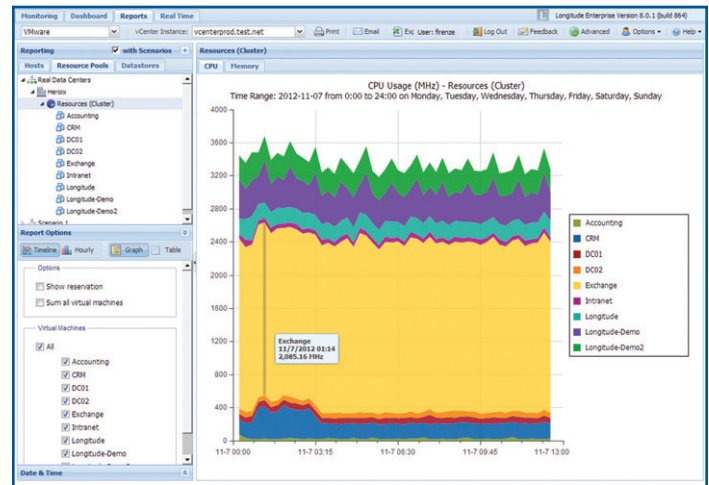
*Real-time display facility that provides up-to-the-minute information on the performance of servers and network devices*

## Up to the Minute SLA Data, Historical Trend and Performance Reports

Assess compliance with service level agreements and real-time and historical performance using built-in dashboards and prepackaged reports. Drill down instantly for more details. Set up and customize SLAs and reports on the spot to reflect your business processes. Graphically rich tables, charts, and graphs supply the information to address performance and capacity issues before users are affected. Improve troubleshooting with real-time performance dashboards that display key metrics.

## Self-Maintaining, Self-Updating

The built-in Longitude Upgrade Manager can automatically download and install software updates without disrupting operations. Longitude also performs its own database administration and other internal maintenance, reducing administrative and training costs. Auto discovery simplifies keeping up with changes in your environment. Scan the network anytime to identify systems and devices that require monitoring.



*Graphically rich tables, charts, and graphs supply information to address performance and capacity issues*

Heroix Longitude is powerful, simple, affordable.

# Longitude Works for Everyone...Get the package that's right for you

## Longitude Software Packages

	<b>VMware Edition</b> capacity planning and "What if" analysis	<b>Community Edition - Free</b> monitoring for up to 5 devices and 2 sockets	<b>Enterprise Edition</b> for IT staff with deep monitoring needs
<b>Key Features</b>			
<b>Web-Based UI with Auto Discovery</b>	✓	✓	✓
<b>Event Monitor</b>	✓	✓	✓
<b>Alerts and Actions</b> Scheduled email, SMS paging, and OS command actions based on events	✓	✓	✓
<b>Reporting</b> Interactive reporting, with performance and event reports	✓	✓	✓
<b>Mobile UI</b> Access the Web UI via your iPhone or Android hand held device	✓	✓	✓
<b>Real-Time Performance Monitor</b>	✓	✓	✓
<b>Application Monitoring</b> Microsoft IIS, Apache™ Web Server, Oracle®, Microsoft SQL Server, MySQL, Microsoft Exchange Server, Citrix, DHCP, Active Directory, Dell OpenManage™, HP Systems Insight Manager, IBM® Director, Syslog monitoring, SNMP trap monitoring, NetFlow		✓	✓
<b>Operating System &amp; Device Monitoring</b> Microsoft® Windows Server™, Microsoft Windows® 7, Microsoft Windows® Vista, Microsoft Windows® XP, Red Hat® Linux, SuSE® Linux, IBM AIX®, Hewlett-Packard HP-UX®, Sun Solaris™, Cisco® & other network devices		✓	✓
<b>SLA Dashboard</b> Visibility into performance of multi-tiered applications and business processes, and their underlying IT components		✓	✓
<b>Windows Event Log Consolidation</b>		✓	✓
<b>Monitors</b> DNS, File content, File existence, FTP, HTTP connect, HTTP URL, Named service, NNTP, Ping, Ping critical, Port, SMTP, SQL connect, SQL query, SSH, Telnet, Unix connect, Unix process, Unix script, Windows process, Windows script, Windows share, WMI connect		✓	✓

## Advanced Features

<b>VMware Capacity Planning</b> What-if analysis based on observed VMware usage at host, VM, datastore, cluster and resource pool levels	✓	✓	
<b>Event Escalation</b>	✓		✓
<b>Enterprise Control and Command</b> User-defined views, role-based security	✓		✓
<b>Enterprise Reporting</b> Scheduled reports, annotations, archived report portal	✓		✓
<b>Customizable Event Monitor, with Topology View</b>	✓		✓
<b>Event Correlation</b> Correlate multiple conditions affecting a single business service	✓		✓
<b>User Experience Monitoring</b> Synthetic Web Transactions			✓
<b>Network Devices: SNMP Studio</b> Allows monitoring of any device that uses a MIB			✓



### Corporate Headquarters

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### Hardware and Software Minimum Requirements

**Longitude Server:** Windows 2003 and 2008 Server; 2.4GHz Pentium® 4 or Xeon® processor; 2GB main memory; 30GB disk space; 100 MB Ethernet adapter

### Browser Support:

Internet Explorer® 7 or higher  
Mozilla Firefox® 3.0 or higher  
Chrome 12™ or higher  
Safari® 5.05 or higher