

CNP Integrations by design is a Value Network dedicated to helping bridge the right technical resources with the right creative talent to achieve excellence and success for your enterprise.















## TECHNOLOGY SUPPORT

24/7 ATTENTION

**CUSTOMIZED TRAINING** 

WORRY FREE SUPPORT

**EXPERT ADVICE** 

**ONLINE ISSUE TRACKING** 

#### Having website troubles?

Don't worry... We're here to help you!

Our technical support specialists are skillful and responsive in troubleshooting some of the most difficult support requests. As Joomla CMS experts, we can help you get faster results and provide training or information that can help you achieve greater independence with your CMS platform.

Our service teams are backed up by a ticketing and project management infrastructure that allows us to gather the experience of a full range of talent and expertise.

#### CNP delivers 24/7

Responsive customer support services

CNP employs support representatives in various time zones to deliver 24/7 emergency support and around the clock attention. Our project managers can assist you with a full range of support ranging from technical issue resolution, personal or team training, consulting or design strategies, custom application development as well as accountable project management.

## Looking for accountability?

CNP is a known and trusted resource

Our management processes and customer service portals provide accountability and real time tracking that includes every aspect of your projects, tickets and relationship with CNP Integrations.

CNP integrations is your technical support and training solutions partner. We respond to your needs with Better customer service, Faster response times and Greater expertise.

CNP protects and supports your online investments so you can sleep better and make effective use of technology to make more money with.

Our team understands how important it is to keep all your systems online, safe from cyberattacks and functioning properly.

We are there before you need us.



### We understand your challenges

Great or small - We solve them all

Most clients have had a variety of experiences online and they know the challenges of keeping their websites up to date, maintaining the integrity of their data management systems and keeping safe from hackers. They are inundated with so many technologies choices and endure much frustration with the process of figuring out what options will serve their needs best. They know the challenges of leverage the many technology options available to communicate effectively and convert visitors to sales.

CNP Integrations works with you to make sure you are getting the best use of available technologies. We understand the importance of clearly defined goals and and work to deliver solutions that can have measurable results for you.

#### We have your back!

Power up with CNP as your backbone

We amplify your expertise and help you develop stronger relationships with your customers.



NEED IMMEDIATE HELP?
GET EXPERT SUPPORT
508-644-1553





# PROJECT MANAGEMENT

PROVEN STRATEGIES

**BEYOND TECHNOLOGY** 

RESULTS ORIENTATED

LIVE PROGRESS REPORTS

**VISIBLE ACCOUNTABILITY** 

#### Results you can count on

We bring it all together for you while protecting your investment!

With any web design/development project, the effectiveness of your coordination and communications can significantly impact the bottom line and success or failures of meeting your objectives. In today's fast paced economy you will need to be prepared to respond faster, deliver better and reduce the costs associated with doing so on a long term basis. You must do so without jeopardizing your web assets or putting client information at risk at any time.

We navigate the challenge of staying on target and within scope, while securely managing the many required aspects of your development project.

## Tired of broken promises?

What we promise is what we deliver

Has a lack of competency left your online vision broken down on the highway? If so, an engagement with CNP integrations will calm your anxieties and leave you feeling confident that your vision will be back on track and fulfilled with a higher standard of achievement than you have experienced before.

Our secret is continued process improvement, employment of long term knowledgeable talent and leveraging technology in order to provide transparency and accountability to our clients throughout the project lifecycle.

We Guarantee it!

CNP Integrations is your best partner for building everything you need for online success.

CNP offers a bridge over the great divide between people, the process, and technology.

Effective communication, transparency, true integrity and efficiency are the cornerstones that have driven our results oriented support and management programs.

Proven strategies from our vast pool of experience help our clients receive the absolute best value & support possible.



#### We strengthen your team

Make us your competitive advantage!

There is nothing more frustrating than not having an answer to a technical question when you need it. The stress of not knowing how to fix something or who to call when you need help can often leave you stressed and discouraged.

You will get the answers you need and the help you need when you need it.

#### Real time project status

Know where you are at all times!

Our project management team is responsive through open communication and real-time project lifecycle management. Our proven processes and powerful infrastructures reduce risk, minimize costs and lower stress.

Project Managers at CNP Integrations are extremely knowledgeable, resourceful and have access to support teams of highly specialized engineers and programmers to help them solve your technical issues and deliver even the most complex integrations.



DO YOU NEED HELP
WITH YOUR PROJECT?
CALL A PROJECT SPECIALIST
508-644-1553





#### STRATEGIC PLANNING

MARKETING FORESIGHT

**CREATIVE DESIGN** 

**SOCIAL MEDIA SOLUTIONS** 

**FLIGHT OPTIMIZATION** 

## **CONSULTING & DESIGN**

#### Are your strategies clear?

Success requires more than a website.

Finding the "magic bullet" for an effective online success strategy is like finding a "golden goose", once found it allows you to prosper beyond your wildest expectations.

In our unique discovery process we carefuly evaluate and identify what you are doing both online and offline as it relates to your business or organization. Our aim is to deliver more than just a web site and much more than technical or design superiority. We want you to win new business, benifit from more traffic and offer better customer experiences!

## Asking the right questions?

Who-What-Where-When-Why-How?

Our Strategic planning sessions are designed to be constructive planning for your specific business model, priority goals, budget and timeline. We can quickly isolate core objectives and focus priorities according to your resources and timeline by addressing the right questions as:

- Templates and custom designs
- · Marketing approaches & strategies
- Technical design and budgeting
- Strategic design & planning
- Search engine optimization
- Performance optmization analysis
- Responsive device ready objectives
- Security and Privacy issues
- Long term maintenance strategies
- Training Plans

CNP Integrations is your best technology partner when your website needs to stand out from competitors.

"LOOK SHARP, ACT SMART and the rest will follow." Design is a vital communication ingredient and the spice for most online and offline successes. When used effectively to the right degree it's simply magic.

CNP's effective digital strategies and creative design elements have positively helped many clients connect better with their customers, improve online user experiences, increased their website traffic and increase sales conversion rates.



#### **Futureproof your business**

Think one step ahead of your competition

If you are frustrated with the effectiveness of your website's communication with customers or its conversion rates, you are not alone. Often times your offline strategies can contribute to the miscommunication as well causing a disconnect for your social channels.

Maybe it is time for a fresh perspective.

When you engage CNP integrations to develop your digital strategy, marketing or brand identity in conjunction with your portal development you will notice the difference right away. No more disconnect!

### Vital business intelligence

Learn from our team of industry leaders

Our training and consulting services will bring you into the loop of industry thought leaders equipping your team with the knowledge and skills they need to get the best results from the technologies deployed.

Managing content should be a comfortable experience that allows your staff to streamline and maximize their expertise.



DO YOU NEED HELP WITH YOUR ONLINE BUSINESS?

GET A FRESH PERSPECTIVE

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#### **CUSTOM PROGRAMMING**

SYSTEM INTEGRATION

**EXTENSION DEVELOPMENT** 

**API INTEGRATION** 

**DATA MIGRATIONS** 

## APPLICATION DEVELOPMENT

#### Do you need a little magic?

CNP programmers are code wizards.

If you are looking to add unique features to your website, integrate your portal with other existing systems or migrate your data from one framework to another, our expert team can deliver a full range of programming and application development support services.

Your CNP custom application will keep pace with your platform upgrades. Support services can continue well after the development phase of your project. With an ongoing support relationship we will protect your assets and help reduce the risk of security vulnerabilities over time.

CNP uses Git/SVN systems for maintenance and version control management, keeping your long term support costs to a minimum while adding years of service life to your investment.

## You Imagine it - we code it!

Yes! ... We can do

Often it is not a question of IF it can be done but rather if doing so will make good business sense. Our team has the experience and skills to implement just about any solution you could imagine but we also realize how important it is that all solutions get implemented within reasonable expectations and within a scope that is affordable and sustainable over time.

We never sell you on what we can do but rather support what you need done within your timeframe and budget. CNP Integrations is your partner for all Joomla CMS application development.

We develop robust web based applications and mobile ready web portals. Our specialty is building quality Joomla CMS extensions, executing complex custom integrations and also managing data migrations.

Our Standardized code management, transparent development processes, and superior programming talent plus our innovative execution are at the core of our success stories.

Experience better safer more compliant coding and superior run times with CNP development.



#### No more pain and suffering

CNP Can stop the bleeding right now

It is all too easy to suffer from project run-away and cost overruns when you develop web based applications. Ongoing maintenance if not carefully planned at the beginning of your project can easily create financial drains or leave you with an unsustainable environment. Poor planning or improper code management can also cause vulnerabilities and security risks.

The CNP Integrations team understands these issues and applies common industry standards for implementing professional code management practices. Our leadership teams provide comprehensive oversight on quality control and testing.

## Bank on our experience

Built with stability in mind

CNP Integrations has successfully built custom applications in a variety of sectors including Government, Not for Profit, Business and Education.

CNP Integrations can help you build the right solution for today and tomorrow.



DO YOU NEED A CUSTOM
APPLICATION FOR YOUR SITE?
CONTACT OUR PROGRAMMERS

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# SECURITY AND HOSTING

REDUNDANT SECURITY

**CLOUD INFRASTRUCTURES** 

MULTI-LAYER PROTECTION

PROACTIVE SUPPORT

ATTACK RESTORATION

### **Security & Hosting Solutions**

Business class enterprise level solutions

Website Security is paramount for maintaining business integrity online. That is why data protection and safeguarding your web assets is the highest priority on our list of business practices.

CNP Integrations has built one of the most protected and redundant online solutions in the marketplace for protecting your web sites. CNP Integrations has partnered with industry leaders in security, risk management and data center management to deliver a best of breed and fortified hosting solution that is scalable AND cost effective for businesses large and small.

## How strong is our security?

We partner with top security firms

We fully understand CMS security requirements and are ready to fireproof your website portal with best practice methods and necessary applications. Our partnership with leading security firms and agencies allow us to provide compliant infrastructures as well and a unique high availability redundant solution for delivering enterprise level secured environments.

### **Get HIPPA and PCI Compliant**

Secure eCommerece solutions

Our technical support teams and system administrators have a synergetic relationship between all of our data centers and systems engineers to respond quickly and reduce risks of downtimes.

CNP secured hosting plans are designed to ease your mind and safeguard your investment by protecting and securing your online business at a cost effective price.

CNP's secure hosting plans rival fortune 500 application and server protection at a very cost effective price. Our scalable cloud infrastructures are backed by the most responsive support teams and protected by state of the art technologies.

Cyber threats continue to increase exponentially while CNP delivers real world solutions to keep their clients safe, secure and operational 24/7/365.



#### Live security monitoring

CNP is your security response team

Solid cloud based infrastructures which allow for seamless scalability, application and server level security with our aggressive technical teams will help you sleep better knowing security professionals and class "A" server administrators are monitoring your properties.

CNP Integrations is known as one of the best Joomla development companies in the world and our secure hosting solutions are rapidly attracting CNP as a surepior technology partner.

## **Get Fortune 500 level security**

Great security is not always expensive

If you've invested in a CMS system, protect your investment with the same level of security only found in fortune 500 companies. We'll manage your security while you run your business. Put security where it belongs, in the hands of security experts who know their business.

It is time to find out for yourself how effective and affordable securing your online business can be with CNP.



WE CAN RESTORE AND PROTECT YOUR WEBSITE 508-644-1553



