# Operation Smile

Changing Lives One Smile at a Time



In the developing world, one child in 500 suffers from a facial deformity, almost double the rate in the U.S.

This means that more than 100,000 children are born with a facial deformity each year in Operation Smile mission countries. Yet tens of thousands remain untreated.

IN AS LITTLE AS 45 MINUTES, ONE CLEFT LIP SURGERY CAN CHANGE A CHILD'S LIFE FOREVER.

#### 1982

Operation Smile volunteers began treating children who were suffering with cleft lips, cleft palates and other facial deformities.

#### 2008

Operation Smile volunteers have treated more than 115,000 children worldwide and currently has programs in 26 partner countries.



### **MISSION STATEMENT**

Throughout the world, Operation Smile volunteers repair childhood facial deformities while building public and private partnerships that advocate for sustainable healthcare systems for children and families. Together, we create smiles, change lives, heal humanity.



Operation Smile received \$22.1 million in contributed services and supplies last year.

Current annual cash revenue is \$30.6 million and includes generous support from individuals, corporations, and foundations.

OPERATION SMILE HAS BEEN A MEMBER OF THE "FORBES 200" ANNUAL SURVEY OF THE LARGEST CHARITIES SINCE 2001.









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## Thanh's Story

"Sut" means split lip and is a terrible name for a child. But for the first nine years of my life, that's what I was called by everyone in the village. Every day, the cleft lip I was born with caused me pain and humiliation. On my first day of school, the other children taunted me so mercilessly because of my disfigured mouth that I refused to go back. It seemed that my whole life would be ruined by this curse.

Then, Operation Smile came along. During the mission to Vung Tau, Vietnam, I received a new smile, new friends, and reclaimed my birth name, Thanh, which means, "Blue Sky." Now, the sky's the limit for me. I have returned to school and to life, and the future is filled with sunshine.

About Our Programs

Operation Smile coordinates more than 30 International Medical Missions to sites in 26 countries annually. Last year medical volunteers provided free surgeries for 9,221 children through international and local, in-country medical missions.

International Foundations are responsible for logistics, fund-raising and awareness and serve as hosts for international medical mission teams.

Operation Smile has Global Resource Chapters and U.S. Chapters that raise funds and awareness year-round to support its programs.

More than 500 Student Associations around the world instill a spirit of volunteerism and educate students about the values of commitment and leadership.

The annual Operation Smile Physicians' Training Program brings surgeons from around the world to the United States for training in specialized surgical skills. Through 2007, more than 700 health care professionals have attended the program, held at our headquarters in Norfolk, VA.

OPERATION SMILE IS PROUD TO BE THE FIRST RECIPIENT OF THE CONRAD N. HILTON HUMANITARIAN PRIZE, AWARDED IN 1996 TO RECOGNIZE OUTSTANDING CONTRIBUTIONS MADE TO ALLEVIATE HUMAN SUFFERING.

Worldwide Locations and International Medical Mission Sites . 1982 to present

AUSTRALIA 1999 to Present Queensland

BANGLADESH 2006 Chittagong

BELARUS 2004 Minsk

**BOLIVIA** 1999 to present Cochabamba, Santa Cruz

**BRAZIL** 1997 to present Belem, Belo Horizonte, Cuiabá, Fortaleza, Goiânia, Natal

CAMBODIA 2002 to present Phnom Penh, Siem Reap

CHINA 1991 to present Beijing, Dujiang-Yan, Hangzhou, Harbin, Hefei, Hong Kong, Kunming, Lanzhou, Linyi, Meizhou, Nanchang, Nanjing, Qingdao, Shantou, Urumqi, Wu Han City, Xi'an, Zhaoqing, Zhengzhou, Zhongshan

**COLOMBIA** 1988 to present Bogotá, Cali, Duitama, Ibagué, Manizales

ECUADOR 1995 to present Cuenca, Machala, Manta, Quito, Santo Domingo EGYPT 2006 Qena

**ETHIOPIA** 2005 to present Addis Abbaba, Jimma

GAZA STRIP/ WEST BANK 1993 to present Gaza City, Jenin, Nablus

GHANA 1989 to 1990 Accra

HAITI 2008 Hinche

HONDURAS 1997 to present Tegucigalpa

INDIA 2002 to present Bolpur, Deesa, Dharamsala, Himachal Pradesh, Kolkata, Manipal, Vüayawada

**IRELAND** 2004 to Present Dublin

**ISRAEL** 1992 to 1993 East Jerusalem

ITALY 2000 to Present Rome

JORDAN 2000 to present Amman, Irbid **KENYA** 1987 to present Eldoret, Kisumu, Mombasa, Nairobi, Nakuru

LAOS 2006 to present Laos, Vientiane

LIBERIA 1987 to 1989 Monrovia

MEXICO 2005 to present Guadalajara

MOROCCO 1998 to present Agadir, Casablanca, Fes, Laayoune, Marrakech, Meknes, Oujda, Rabat, Settat, Tangier

NICARAGUA 1993 to present Chinandega, Managua

**PANAMA** 1991 to present David, La Chorrera, Panama City Penonom

PARAGUAY 2005 to present Asunción

**PERU** 1999 to present Lima, Trujillo

THE PHILIPPINES 1982 to present Bacolod City, Baguio, Cavite, Cebu City, Davao City, Iligan, Kalibo, Laguna, Legaspi City, Lucena, Manila, Mindanao, Naga City, Negros Occidental, Quezon City, Silay City **ROMANIA** 1991 to 2004 Bucharest, Galati, Pitesti

RUSSIA 1993 to present Kazan, Moscow, Novosibirsk, Petrozavodsk, St. Petersburg, Taganrog, Tomsk, Vyatka, Yaroslavl

SOUTH AFRICA 2006 Empangeni

**THAILAND** 1997 to present Bangkok, Lampang, Mae Sot, Nakhon Si Thammarat, Surin, Yasothon

UNITED KINGDOM 2002 to present London

**UNITED STATES** 1982 to present Virginia

VENEZUELA 1993 to present Barinas, Caracas, Puerto La Cruz, Puerto Ordaz, San Cristóbal, Valencia

VIETNAM 1989 to present Bac Thai, Bao Loc, Can Tho, Da Nang, Haiphong, Hanoi, Ho Chi Minh City, Hue City, Ninh Thuan, Quang Binh, Qujing, Tra Vinh, Vung Tau