

The Dialer Cloud

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How It Works

The Dialer Cloud allows customers to lease their own dialer and connect it to the [Dialtel](#) network. Dialtel will host the server outside their network and bundle all the costs into a monthly lease.

This allows Dialtel to offload the SIP traffic and handle just the DB communications with the IVR Server (dialer). This saves costly router CPU and allows Dialtel to form a unique relationship with the customer.

Dialtel gives the customer access to wholesale routing in exchange for a lessened load and lease payment. This helps the customer to save money on their termination costs.

Major Benefits

By purchasing your own dialer, you will be able to route your calls at true wholesale costs. We do this by allowing you to take advantage of our intelligent [Least Cost Routing](#) platform.

You also benefit from the continuous improvement and development of The Dialer Cloud with regular updates. As we add more software, we will update your dialer to keep it up to date with the changes we make on the cloud.

Setup and Training

No experience is required to use our service. We will provision your dialer to the network as well as train you on managing your online account. Absolutely no technical background is necessary.

We will also evaluate your traffic patterns and set a Rate Cap within our LCR to control your costs and save you the largest amount of money possible while not sacrificing your termination requirements.

What Can The Dialer Cloud Do?

Currently The Dialer Cloud supports Voice Broadcasting capabilities. This would be campaigns such as Live Transfers, Voicemail Leads, Polls and Surveys, and Mass Notifications. As we grow the cloud we will be expanding with Predictive Dialing, Power Dialing, Virtual PBX, and Virtual Call Center.



Customers Dialer



Carriers Network



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