

# Open Ratings

## Past Performance Evaluation

### 1. COMPANY OVERVIEW

**Primary Name :** VMEDU, INC.  
**Alternate Name :** VMEDU, INC.  
**D-U-N-S® :** 00-623-5672  
**Address :** 4539 Metropolitan CT  
Frederick, MD 21704  
**Telephone  
Number :** +1 (301) 792-3099

#### Past Performance Evaluation

**Report Date :** 07-03-2012  
**Order Number** 1736741

#### Company Information

**Year Started:** 2009  
**Year of Current Control:** 2009  
**Annual Sales:** \$ XXXXXX  
**Total Employees:** XXX  
**SIC/Line of Business:** 8299/Schools and educational services, nec

### 2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

#### Overall Performance Rating

94



Overall, how satisfied do you feel about the performance of this company during this transaction?

Bottom

SIC:

#### SIC/Quintile



Top

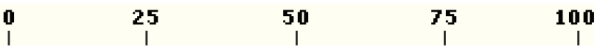
8299/Schools and educational services, nec

#### Detailed Performance Ratings

##### RELIABILITY:

How reliably do you think this company follows through on its commitments?

95



##### COST:

How closely did your final total costs correspond to your expectations at the beginning of the transaction?

97



##### ORDER ACCURACY:

How well do you think the product/service delivered matched your order specifications and quantity?

95



##### DELIVERY/TIMELINESS:

How satisfied do you feel about the timeliness of the product/service delivery?

94



##### QUALITY:

How satisfied do you feel about the quality of the product/service provided by this company?

95



##### BUSINESS RELATIONS:

How easy do you think this company is to do business with?

93



##### PERSONNEL:

How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?

96



##### CUSTOMER SUPPORT:

How satisfied do you feel about the customer support you received from this company?

96



##### RESPONSIVENESS:

How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?

96



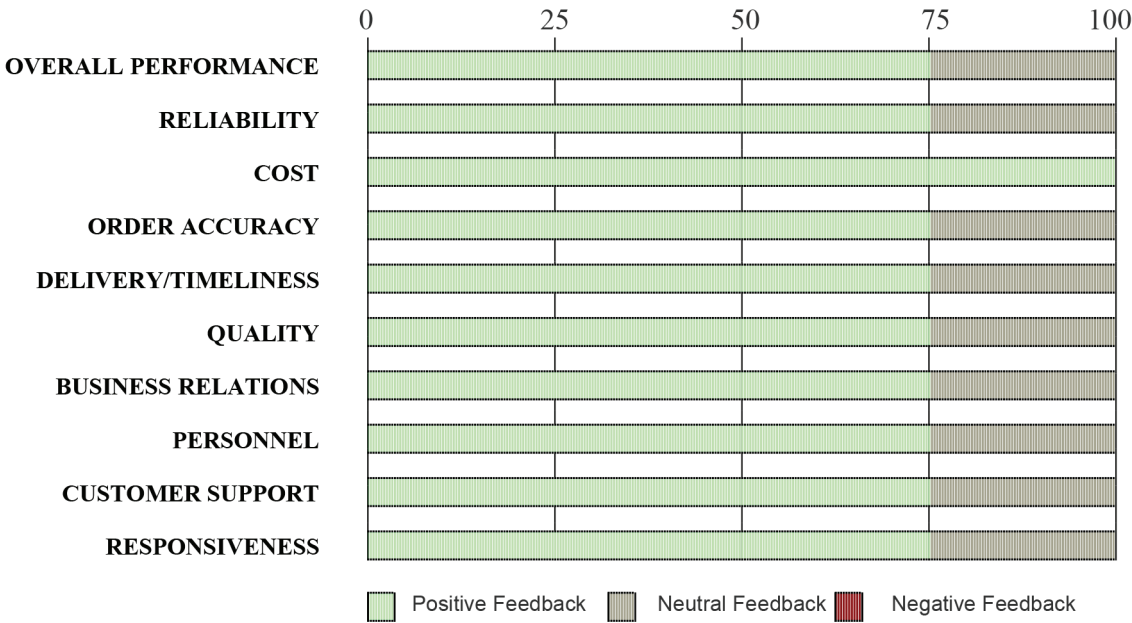
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### 3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). The percentages of responses falling into each category are shown below.



### 4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

**SIC/Line of Business:**

7399/Not Available

7389/Business services, nec

Number of surveys completed during the past 30 days is 4.

**Note:** The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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