CLIENT/PROJECT NAME

Royal Mail

PROJECT THEME

Drupal Commerce enables eCommerce on high volume, public sector websites

THE PROJECT

Enable eCommerce on a variety of existing Drupal sites using Drupal Commerce

PLATFORM

» Drupal 6 for content management

» Drupal Commerce via web services for sales

MAJOR BENEFITS

» Fast implementation

» High-availability eCommerce functionalities on multiple websites

PARTNERS

i-Kos & Capgemini

MARKET

United Kingdom

URLS

www.royalmail.com
www.royalmailgroup.com
www.parcelforce.com
www.postoffice.co.uk

commerce guys

The Challenge

Royal Mail is the British postal service. Already a Drupal 6 user, Royal Mail wanted to enable eCommerce on multiple sites while limiting the impact of the transformation process. Drupal Commerce was identified as a potential solution because of its ability to expose data through Web services.

The Solution

Commerce Guys worked with Capgemini & i-Kos, configuring Drupal Commerce to manage Royal Mail's eCommerce functionality without directly modifying its code-base. They developed a clear, easy-to-use REST API (Application Programming Interface) which allowed for remote management of eCommerce data and direct integration with existing backend systems. The API exposed a comprehensive set of tools for reading and writing data through the Web service layer of Drupal, effectively turning Drupal Commerce into an eCommerce data server.
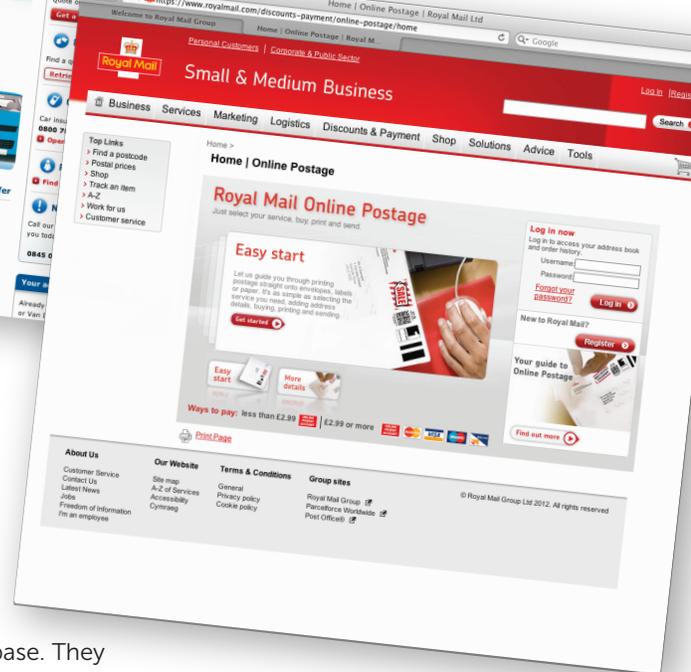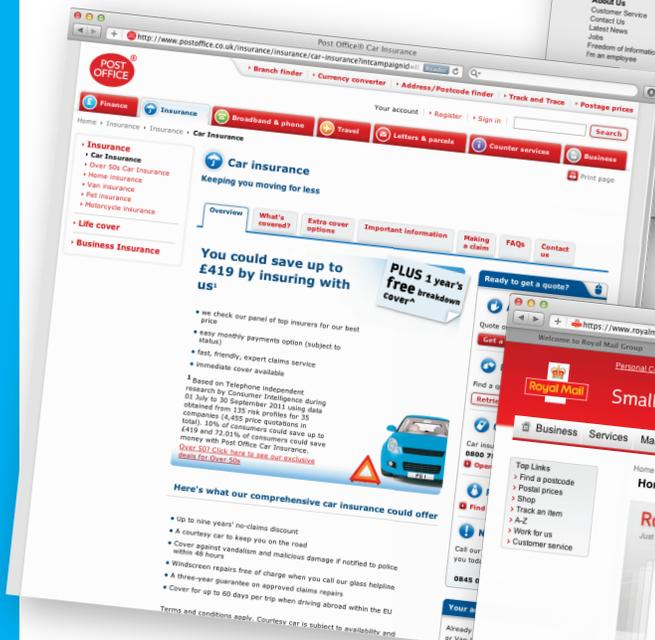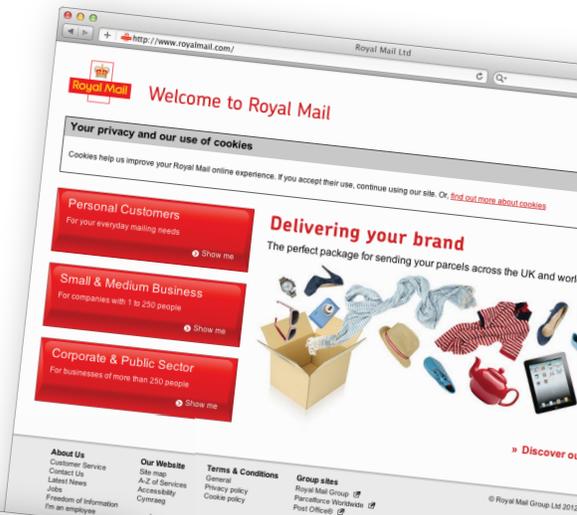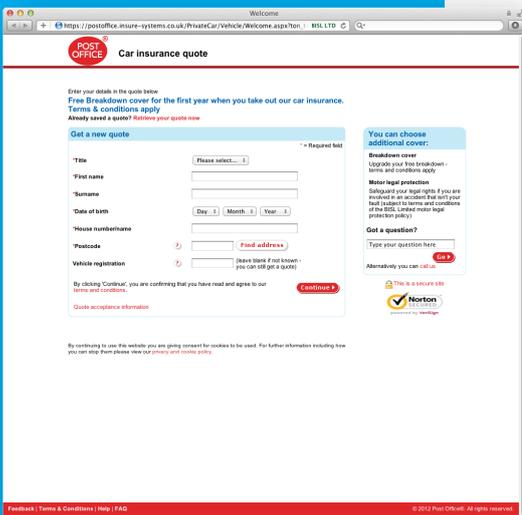
About Royal Mail

Royal Mail, established in 1516, is the government-owned postal service in the United Kingdom of Great Britain and Northern Ireland. With more than 170,000 employees and a network of 14,376 post offices, Royal Mail delivers 84 million items every day.

About i-Kos

Founded as a directory site for the medical and pharmaceutical industry, i-Kos quickly morphed into a cutting-edge web agency. Based in the UK, i-Kos is now one of the top specialists in Drupal in the kingdom.
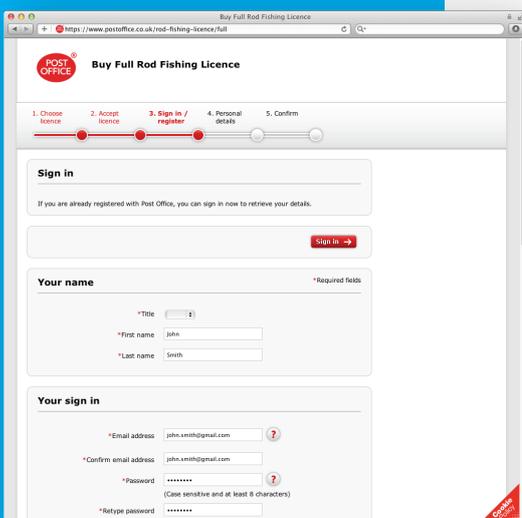
About Capgemini

Capgemini is a global leader in consulting, technology, outsourcing, and local professional services. Headquartered in Paris, France, the company operates in 40 countries and employs nearly 120,000 people in North America, Europe, South America, and the Asia-Pacific region.

About Commerce Guys

Commerce Guys, creator of Drupal Commerce, is the leading eCommerce company working with Drupal, a powerful open-source Web infrastructure and social publishing platform. Known for its unprecedented flexibility, scalability, and security, Drupal Commerce offers a range of robust capabilities for conducting modern eCommerce.
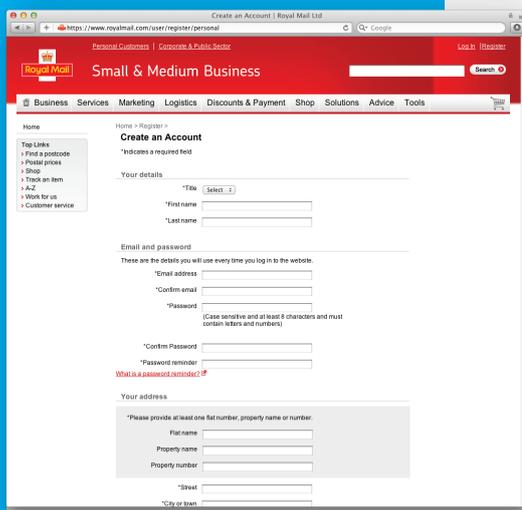
The mission at Commerce Guys is to serve Internet merchants by helping them leverage the power of Drupal for their online stores with cutting-edge technology, expertise, and open-source collaboration.

DRUPAL COMMERCE