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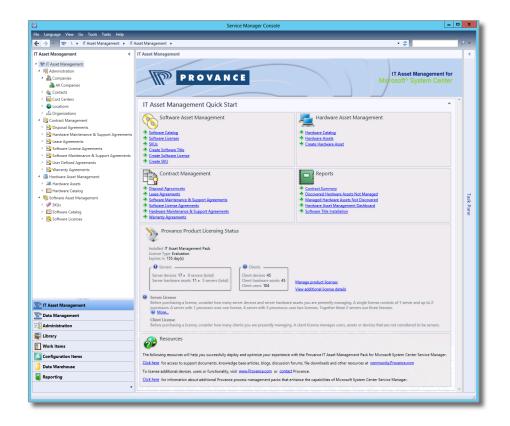
IT Asset Management for Microsoft® System Center

Provance® **IT Asset Management Pack**
for Microsoft® System Center 2012

The Provance® IT Asset Management Pack is a process management pack that runs natively within the Microsoft® Server and Cloud Platform. It supplements the service delivery and infrastructure management of Microsoft® System Center 2012 with powerful IT Asset Life Cycle Management and Software Asset Management. From request to disposal, Provance gives you visibility and control of the hardware and software that make up your client, cloud computing and datacenter environments. Supporting ITIL® and the Microsoft Operations Framework, Provance strengthens the IT effectiveness of companies at every level of the Microsoft Core Infrastructure Optimization model. Drive down IT costs, increase service management efficiency, and reduce security and compliance risks with the Provance IT Asset Management Pack for Microsoft System Center 2012.

🖹 FEATURES

IT Asset Life Cycle Management

Software Asset Management

Software License Compliance

Contract, Agreement, Warranty and Lease Management

Enhanced IT Service Management

TAKE CONTROL OF IT COSTS

IT Asset Life Cycle Management

The Provance IT Asset Management Pack lets you view and manage cost, contract and organizational information in addition to the operational data in System Center 2012. Tracking important business details about asset assignment, ownership, location, life cycle status, contract coverage, purchase details and cost lets you:

- Improve vendor management
- Eliminate redundancy and surplus inventory
- Optimize the use of warranty and support contracts
- Avoid lease overrun penalties

Visibility of assets that cannot be detected through configuration scanning, and non-operational assets that are in storage, on repair or disposed means you maintain full control of all your assets through the entire life cycle.

Software Asset Management

Track and control both your on premise and cloud deployed software to minimize costs and maintain license compliance. The Provance IT Asset Management Pack calculates your software license entitlement based on purchase records. Comparing your calculated entitlement with the actual inventory of installed software immediately identifies overspending on unused software and shows you under licensed titles that pose compliance risks. The Provance IT Asset Management Pack allows you to associate your software licenses with volume purchase agreements, and with support and maintenance contracts. For optimal control of your software licenses, you can designate approved and unapproved software titles; allocate software to specific locations, cost centers and organizations, and assign software to specific users or devices.

Enhanced IT Service Management

Putting IT Asset Management information at the fingertips of your IT Service Management personnel supports more efficient and cost effective IT service delivery. The Provance IT Asset Management Pack gives you access to valuable decision support information right from the System Center 2012 Service Manager console that speeds incident resolution and fulfillment of change requests. Knowledge of hardware warranty coverage, support contracts, leasing agreements, unused inventory and replacement schedules empowers front line IT staff to quickly determine which option not only meets the operational requirement, but will do so at the lowest possible cost to your enterprise.

Native to the Microsoft Server and Cloud Platform

As a process management pack, the Provance IT Asset Management Pack is built and operates entirely on the Microsoft Server and Cloud Platform. It's not integrated – it runs natively as part of the unified System Center 2012 architecture. The Provance IT Asset Management Pack interface is accessed seamlessly as a workspace within the System Center 2012 Service Manager console. Asset information is maintained in the central System Center configuration management database (CMDB), where it is combined and shared in a single, common repository with data from Active Directory®, Configuration Manager, Operations Manager and Virtual Machine Manager. IT Asset Management requests can be submitted and monitored through the System Center self-service portal, and IT Asset Management tasks, activities and processes automated using the workflow and runbook capabilities of System Center 2012 Orchestrator. Powerful reporting and analysis using IT asset management information is delivered through the System Center Data Warehouse.

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