

TOTAL TALK MANAGEMENT

## Total Talk Management is the Most Complete, Fully Integrated TEM/WEM Platform

Whether your telecom needs include Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, Asset Management or Procurement, with **Total Talk Management** you're assured each service seamlessly integrates to provide the most comprehensive platform available.

### Invoice Management

7 to 12% of all telecom charges are in error, with 95% of those errors favoring the vendor. Let our Invoice Management service tip the odds back to your favor.

### Wireless Management

All your wireless usage from every carrier, across every device, all in a single view, easy-to-use, Internet-based management reporting system.

### Audit & Optimization

Keep your telecom running at peak efficiency and expenses in check with our Audit & Optimization services.

### Call Accounting

All your wireline usage from any extension in a comprehensive, easy-to-use and maintain, Internet based management reporting system.

### Asset Management

Gain greater visibility across all your IT, telecom and mobility assets and know what assets you own at any given moment in time.

### Procurement

A single integrated platform for telecom and IT procurement that gives your employees flexibility in choosing what they need, while maintaining consistency and control.



### All your Telecom, IT and Mobility applications in one easy-to-use management reporting system.

Comview's Total Talk Management is the market's first truly integrated TEM/WEM platform. Compared to legacy TEM platforms where users must look across multiple systems to understand usage, Total Talk Management allows users to manage all of their telecom usage and assets from one place.

### No more going from system to system.

One of your biggest challenges is getting all of your telecom and IT related expenses across all business units, platforms and devices, around the world into one complete view that gives you total control to manage costs more effectively. With Comview's Total Talk Management the wait is over.

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### Comview Ranked #1

for TEM customer satisfaction in the recent AOTMP State of the Industry Report. Visit [comviewcorp.com](http://comviewcorp.com) to download the PDF.



**Comview's Integrated Platform lets you manage all telecom usage and assets from one place.**



- All employee services
- All telecom and IT related inventory
- All usage data from all services
- All expenses from a single view by employee, department, location, division and more
- All voice, data and wireless
- All invoices managed
- All procurement for IT and telecom
- Daily updates and unlimited history
- Powerful business intelligence
- Generate reports down to the individual employee
- Intuitive and easy to use
- Backed up by our award-winning service

**Our integrated user experience is intuitive and easy to use.**

**COMVIEW** Total Talk Management

Home BI Charts Corp. Structure Reports Query Real Time Invoices Assets Accounts History Users My Password Logout Phone Book

DemoCustomer » North America » Albany HQ » Accounting » 000001Demo » Dennis, Kristy

File Edit Search Configure Procurement

DemoCustomer (Root)

- International
- North America
  - Albany HQ (Loc 0)
    - Accounting (Code: Accounting)
      - 000001Demo (Code: 000001)
        - Carney, Lauri (Ext 558)
          - Dennis, Kristy (Ext 692)
            - 5585-a
            - 6926
            - 7917625391
            - WebEx
            - Hunt, Eleanor (Ext 581)
            - Mcallister, Taryn (Ext 581)
            - Merrill, Arline (Ext 5935)
            - Walsh, Iris (Ext 6635)
            - 10098920001 (Code: 10098920001)
            - Accounting 2 (Code: Accounting 2)

Assets for Employee Dennis, Kristy

Expense Mgmt Asset Management International PBX - Detail PBX - Summary Wireless - Detail Wireless - Summary

**Telecom expense management reports**

Report Name	Description
<a href="#">Invoice Activity</a>	A count of invoices by status and age
<a href="#">Invoice Charges by Category</a>	A breakdown of charges by high level category (voice / data / wireless) as well
<a href="#">Invoice Inventory</a>	A detailed list of Invoices received and due
<a href="#">Invoice Summary</a>	A summary list of invoices
<a href="#">Telecom Expense Trend</a>	A month over month trend of the total of each summary account and billing ac
<a href="#">Third Party Billing</a>	A detailed report of third party billing charges by vendor, invoice and date
<a href="#">Total Spend by Vendor</a>	A high level overview of telecom spend by vendor.
<a href="#">Usage Summary Report</a>	A summary of usage (calls, minutes and charges) by invoice and service pro

**Powerful reports at your fingertips — print, export, email or schedule.**

**Valuable business intelligence compiled across all assets and expenses.**

