

# Comview Total Talk Procurement



## Real savings that come from...

- Improved productivity and efficiency of an automated, centralized process
- Validation of all orders against contracted pricing
- Better policy compliance via documented employee acceptance
- Inventory automatically updated in real-time, when adds or changes are made
- Standardizing your refreshes and subsequent ordering process
- Accurately forecasting future expenses
- Unlimited user license

## Comview does everything for you, including...

- Import your available device and service options
- Update inventory automatically
- Perform nightly backups
- Provide immediate web role-based access
- Provide free software upgrades and enhancements
- A host of additional features at no extra charge

## And with Comview's managed service, you're always assured of...

- Low administration time and cost
- The most advanced technology
- Easy to access and use reporting
- Integrated platform so you can add services seamlessly over time
- Professional and knowledgeable staff always ready to help
- Responsive service and support
- Customization to fit the way you conduct business

## Having a single integrated platform for telecom and IT procurement is a crucial first step in any lifecycle management program.

A centralized and streamlined process for procuring or provisioning your telecom and IT devices and services is a crucial first step in your lifecycle management program. As devices and services continue to proliferate, it's never been more important to have the right tools in place to assure all orders consistently leverage the best options made available through contracted carriers and providers.

A standardized procurement process helps reduce off-contract orders, meet minimum annual contract requirements and eliminate unnecessary costs. You'll also be able to increase operational efficiencies, better plan for the future, and more effectively tie your procurement into a centralized management process for all adds, moves, changes and deletions.

I want to place an order for:

Supports wireless, wireline and IT equipment ordering

Wireless      IT Equipment      Circuit

## Give your employees flexibility in choosing what they need, while maintaining consistency and control.

You need a solution that is easy for your employees to use, for you to manage, and yet is powerful enough to maintain consistency and control across your entire enterprise. Comview's Total Talk Procurement is a comprehensive, integrated provisioning solution that saves you both money and time.

### Customized rules-based system.

Comview offers an intuitive interface that is easy to use, allowing employees to order devices and services that meet their individual needs. Only those devices approved for use are presented, and all rules regarding when and how devices or services can be ordered

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## Comview Ranked #1

for TEM customer satisfaction in the recent AOTMP State of the Industry Report. Visit [comviewcorp.com](http://comviewcorp.com) to download the PDF.



are built in. You're also assured validation against negotiated contracts and pricing, and that management approvals are automated and easily made prior to actual ordering.

**A suite of modules including...**

- Reporting and Business Intelligence
- Human Resources (HR) Interface
- General Ledger (GL) Interface

PROCUREMENT works seamlessly with all of our other **Total Talk** offerings, including: **Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, and Asset Management.** Following is an example of a Comview **Procurement** order screen.

### Comview Procurement Order Screen

**Your Existing Phone**  
 Phone: 4231591948  
 Carrier: Verizon  
 Device: Smartphone  
 Upgrade Eligibility 6/18/2010

**Your Existing Phone**  
 Phone: 6775064870  
 Carrier: AT&T  
 Device: Cell Phone  
 Upgrade Eligibility 7/27/2011

1 Device Type
2 Action
3 Device
4 Accessories
5 Policy
6 Check out
7 Confirmation

[Order a new Device](#)

Supports new orders, upgrades, and ports

**Existing Device**

4231591948  
 Smartphone  
 Eligible for an upgrade as of 6/18/2010

[Upgrade this device\(keeping the same carrier\)](#)

[Port this phone number to a new device on a new carrier](#)

**Existing Device**

6775064870  
 Cell Phone  
 Eligible for an upgrade as of 7/27/2011

Upgrade this device(keeping the same carrier)

Port this phone number to a new device on a new carrier

**Comview Total Talk Management is the Most Comprehensive Integrated TEM Platform**



With **Total Talk Management** you're assured of the market's most complete and easy to use solution. Total Talk lets you manage all telecom usage from one place. No more going from system to system. Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, Asset Management and Procurement are all integrated into a single view.

- Instantly see any employee and all services they use
- Drill down to any device or view all usage across devices
- Know instantly what employees are spending across all services
- Easily locate anything in your organization from one screen
- Optimization reduces your spend across all services

