

MessageSolution Enterprise eDiscovery Suite

On-Premise and Cloud Solutions for Intelligent, Cost-Effective eDiscovery Management

As a global leader in enterprise information archiving, eDiscovery, hosted cloud archiving and migration, MessageSolution offers a comprehensive and cost-effective solution for enterprise and SME organization to manage the eDiscovery lifecycle from identification, legal hold and collection through review and production.

In today's corporate climate, the vast majority of modern communication is done via electronic messaging. Businesses today are faced with the threat of litigation and subsequently, the need to immediately access to electronic stored information (ESI). Electronic Discovery, or eDiscovery, is the process of collecting, preparing, reviewing, and producing ESI in civil litigation. Identifying/analyzing emails, files, corporate documentation require not only accuracy, but efficiently. It could cost \$2,500,000 to restore 5 years of backup tapes and conduct legal discovery on the evidence. MessageSolution's information archiving and eDiscovery solutions ensure instantly searchable, always accessible data with no hidden fees or additional technical costs.

MessageSolution eDiscovery Workflow

Identification and Collection

The backbone of MessageSolution Enterprise eDiscovery Platform is the unique architecture to support full-text indexing technology and advanced search capabilities which deliver faster, more accurate search results. The MessageSolution Platform uses federated search to identify email and files by sender, recipient, subject, content, file type, file size, date range, and more in SharePoint, email, and file systems across all data repositories. By searching multiple resources at once, it produces immediate results. Advanced search features include wildcard, fuzzy and proximity searching, Boolean logic, and full text key word or key phrase searching. Search within the search results to filter irrelevant data.



Interactive Case Management

Case Management allows users to collaborate and manage multiple cases at once. Features like data Tagging and Legal Annotation allow custodians to work on a multitude of cases in collaboration. The Case Approval process ensures that a hierarchy of privileges and access is ensured on a case-by-case basis. Legal holds or case work must be approved by a designated authority.

Producing ESI for eDiscovery Requests

Messages and files (including all metadata) are easily exported to fulfill eDiscovery requests. Using the MessageSolution PST Export System, organizations can produce requested data in a preferred format. MessageSolution also supports EML, PDF, NSF, HTML file exports.

MessageSolution Discovery safeguards specific client or employee information with the automated Data Redaction feature. It is configured to protect sensitive information such as patient codes, social security or credit card numbers, allowing system administrators to fulfill job responsibilities without compromising the integrity of the original email or file. Bates stamping designates unique, sequential alphanumeric identifiers for each page of discovered data.

Comprehensive eDiscovery Functionality

- Search through email, files and SharePoint content to immediately address eDiscovery requests.
- Hashcode technology ensures data integrity
- Unalterable search and access logs preserve chain-of-custody
- Enact centralized Legal Holds
- Data Redaction protects sensitive information like social security numbers.
- Intuitive UI, no need for IT intervention
- Manage enterprise information archiving and advanced eDiscovery for email, file server & SharePoint data from one integrated UI

MessageSolution System Requirements

Pentium IV 2.0 GHz (Minimum)
Processor equivalent to email server recommended
2-4GB RAM
40GB hard disk (additional space or disk array, NAS, SAN for storage)
Internet Explorer 6+, Firefox or Chrome (User)
Network Interface Card
DNS Service access
Linux 2.6+, Windows 2000+, Solaris

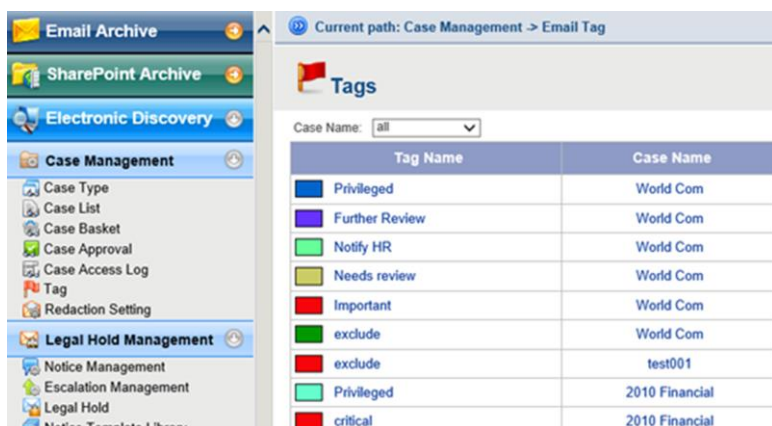
Comprehensive eDiscovery Solution for Email, File System & SharePoint Content

Legal Hold Management

Centralized Legal Hold policies can be enacted to supersede set retention policies and ensure that relevant data for current investigations or eDiscovery requests are retained as long as necessary. Customized, automated Legal Hold and Case Escalation notifications inform users of new Legal Holds or when an email has been escalated.

Tagging

The tagging feature provides convenient options for the administrator or review team to classify emails within search results. Users tag any message for easy visual classification with a suite of custom tags. Admins can tag specific key words or entire email, file, and SharePoint content by sender, body, attachment, etc. Multiple tags can be enabled per email. Legal hold can be placed on specific tags, allowing granular access levels to specific tags.



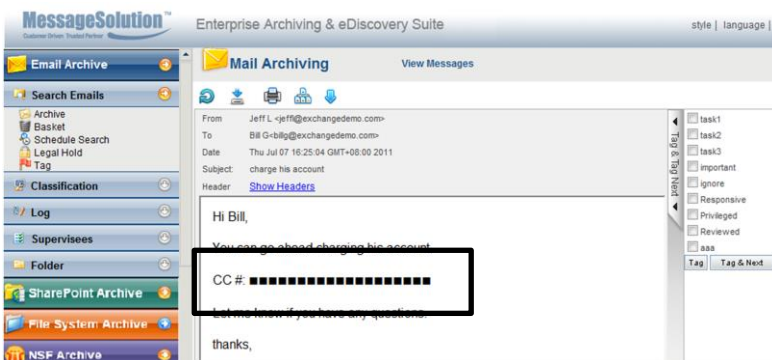
Customizable Tagging

Legal Annotation

The annotation feature allows case reviewers to make notes and additional annotations to be made by each reviewer who opens or views a particular file. They can be updated as necessary by each subsequent review and will not affect, modify, or distort the legality of the email being reviewed. The annotation feature also eliminates the need for separate emails or paper notes outlining the progress of the investigation/research.

Data Redaction

Privacy-law or PCI compliance-driven archiving: scheduled search to retrieve and monitor all personal data including numbers for credit card, social security, patient ID, medical diagnosis codes, etc. Any information can be redacted to block sensitive customer data and can only be viewed with privileged granular access. Data redaction serves legal teams, HR, and enables advanced eDiscovery for court mandates.



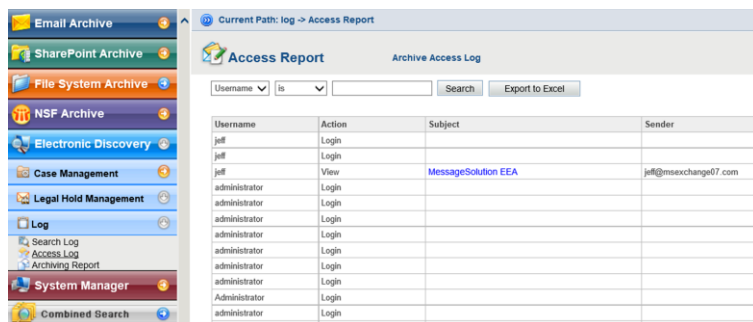
Data Redaction

Legal/Auditor Access

For legal or auditing purposes, individual Users or User Groups can be created to Search, Tag, Auto-Tag and enforce compliance policy over enterprise content. Access privileges are delegated per users/groups.

Reporting

To preserve the Chain-of-Custody, MessageSolution provides unalterable search and access logs for all accessed data. Audit trails track user search, user access, accessing IP address and more...



Archive Access Report

About MessageSolution

MessageSolution, an industry leader in enterprise information archiving and eDiscovery, provides cloud, on-premise and MSP/ISP-Hosted multi-tenant platforms for email, SharePoint and file server systems. The MessageSolution Platform helps enterprise and SME organizations maintain regulatory compliance, handle growing storage requirements, mitigate legal risk and address pressing eDiscovery requests.

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