

Comview Total Talk Invoice Management



Real savings that come from...

- An automated, centralized process—no more tedious spreadsheets and manual systems
- Continuous auditing assures accuracy of all charges
- Most invoice detail available in the market
- Ability to perform chargebacks built in
- Timely and accurate payments and integration with AP and GL systems
- Dispute resolution with carriers
- Unlimited user license

Comview does everything for you...

- Inventory of all circuits, invoices and contract information from carriers
- Perform comprehensive audits, with dispute resolution
- Centralized invoice receipt and import
- Streamlined approval process
- Automated integration with AP and GL systems
- Manual entry for paper invoices
- Timely invoice reader updates
- Automated chargebacks
- 2 free custom reports

And with Comview's managed service, you're always assured of...

- Low administration time and cost
- The most advanced technology
- Easy to access and use reporting
- Integrated platform so you can add services seamlessly over time
- Professional and knowledgeable staff always ready to help
- Responsive service and support

7 to 12% of all Telecom charges are in error. 95% of those errors favor the vendor.

A recent Aberdeen report cited that 7 to 12% of all Telecom charges are in error. Another study states 95% of all billing errors favor the vendor. No surprise there. Yet when you also consider that taxes make up 18% of your overall bill and up to 30% of your wireless alone, compounding costs of errors can be significant, especially for large multinational firms. But no matter what your size, why give away your money when you don't have to.

Let Comview tip the odds in your favor.

Whether your biggest challenges include invoice errors, lack of invoice detail, late invoice payments, time consumed with tedious manual processes, or a lack of control when processes are not centralized nor connected to AP and GL systems, Comview has the solution.

Total Talk Invoice Management is a comprehensive, integrated solution that saves you time and money, is easy to use, and yet is powerful enough to maintain consistency and control across your entire enterprise. Our experienced professionals and their commitment to the highest quality standards, along with comprehensive monthly audits, means invoicing errors are a nonevent.

With Comview, you'll also increase visibility across the enterprise and finally have a solution for accurate chargeback.

A suite of modules including...

- Reporting and Business Intelligence
- Accounts Payable (AP) Interface
- General Ledger (GL) Interface

Comview is rated highest for overall customer satisfaction

for Telecom Expense Management based on our platform, completeness of offerings, ease of use, knowledgeable staff and superior service.

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Comview Ranked #1

for TEM customer satisfaction in the recent AOTMP State of the Industry Report. Visit comviewcorp.com to download the PDF.

AOTMP[®]

INVOICE MANAGEMENT works seamlessly with all of our other **Total Talk** offerings, including: **Wireless Management, Audit & Optimization, Call Accounting, Asset Management, and Procurement.** Following are examples of a Comview **Invoice Management** circuit detail and savings report.

Comview Invoice Management Online Reporting

Item Details

Item Type: PBX Combination Trunk Item 541 of unlimited

Asset Tag: 123456789 Status: Active

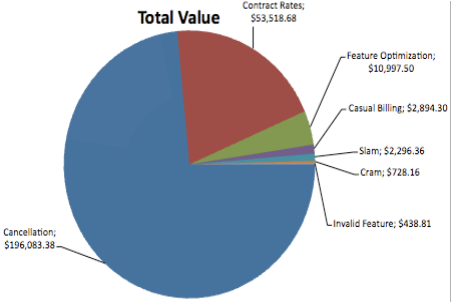
Location of this asset in the corporate hierarchy:
TEM » ABC Medical Center

Associated Invoices and Vendors

Vendor Name	Summary Acct.	BTN
AT&T	123456789	
AT&T	123456789	12345678
1		

Wireline Savings Tracking Report

Description of Dispute	Expected Total Value	Realized Total Value	Overall Total Value
Cancellation	\$196,083.38	\$0.00	\$196,083.38
Contract Rates	\$53,518.68	\$0.00	\$53,518.68
Feature Optimization	\$2,220.00	\$8,777.50	\$10,997.50
Casual Billing	\$360.00	\$2,534.30	\$2,894.30
Slam	\$343.72	\$1,952.64	\$2,296.36
Cram	\$88.56	\$639.60	\$728.16
Invalid Feature	\$438.81	\$0.00	\$438.81
GRAND TOTAL	\$253,053.15	\$13,904.04	\$266,957.19



Item Attributes

BTN: 123456789

Service Address: 123 Main Str

USOC: TMC

USOC Description: Measured Trun

Asset Category: Voice Line

Notes:

Comview Total Talk Management is the Most Comprehensive Integrated TEM Platform



With **Total Talk Management** you're assured of the market's most complete and easy to use solution. Total Talk lets you manage all telecom usage from one place. No more going from system to system. Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, Asset Management and Procurement are all integrated into a single view.

- Instantly see any employee and all services they use
- Drill down to any device or view all usage across devices
- Know instantly what employees are spending across all services
- Easily locate anything in your organization from one screen
- Optimization reduces your spend across all services

