



## Background Information

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Founded in 1966, Interim HealthCare Inc. is the nation's oldest health care franchise company. Through more than 300 independently owned and operated locations, franchisees provide services that cover the entire continuum of home healthcare, including skilled home healthcare, home-based hospice care, personal care and independent living support (home care) and supplemental health care staffing.

Headquartered in Sunrise, Florida, Interim Healthcare Inc. is the only franchised model that provides experience and comprehensive support services to franchisees across the full continuum of care. Interim's diverse franchise network of more than 300 independently owned franchise locations has a nationwide footprint in 43 states, employs more than 40,000 healthcare workers and provide nurses, therapists, aides and other health care personnel to approximately 50,000 people annually. Interim HealthCare has one of the highest records of stability in the industry. Collectively, Interim HealthCare franchisees have an average tenure of 18 years and many have become second and third generation owners. They combine their entrepreneurial skills with Interim HealthCare's proprietary systems, policies, and procedures. It is a winning combination that has translated into long-term success and personal satisfaction.

## Facts

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- Based in Sunrise, Florida
- Nation's largest pure-play franchisor
- Franchisees provide services that cover the entire continuum of home care, including skilled home healthcare, home-based hospice care, personal care and independent living support and supplemental healthcare staffing.
- Founded in 1966 with 47 years of growth and experience

- Average franchisee tenure of 18 years
- Network of more than 300 independently owned and operated franchise locations in 43 states
- More than 50,000 health care workers including nurses, therapists, aides and other healthcare personnel
- 25 million hours of service to 190,000 people each year
- One of the largest providers in the U.S. with over \$760 million of network revenue
- Franchise opportunities available throughout the U.S.

## Values and Mission

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Core Values are the essential and enduring tenets of Interim HealthCare. They include:

### **Integrity:**

We act openly and truthfully in all that we do and comply with laws and regulations.

### **Compassion:**

We care about others' needs.

### **Customer Focus:**

We value long-term relationships by being committed to listening, respecting and responding to our customers' needs.

### **Innovation:**

We find solutions and are resourceful in meeting customers' needs.

### **Financial Responsibility:**

We continue to grow and prosper to ensure long-term opportunities for our employees and customers. A company mission statement can be a powerful force to clearly define the company's purpose for existence. Interim's mission, "**We Improve People's Lives,**" is firmly rooted in its long tradition of helping people maintain their safety, independence, and dignity in an environment of mutual respect and compassion.