

Differences between Azure and Fpweb.net	Azure	Fpweb.net
Billing options	1MO/6MO/12MO	FLEXIBLE
Hosting experience	SINCE 2008	SINCE 1996
Sub one-hour support response time	\$	☑
Priority handling	\$	☑
SharePoint Advisory support	\$	☑
SharePoint phone support (Engineers answer phone)	\$	☑
OS / SharePoint admin support	X	☑
Customized SharePoint builds with dedicated build manager, SQL DBA and network team member	X	☑
Dedicated relationship manager to provide the best customer service	X	☑
Proactive service review	X	☑

☑ included \$ additional cost X not offered