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Voyance offers a wide range of products and solutions that help healthcare organizations manage external and internal perception, implement quality and process improvement initiatives, and evaluate corporate performance. With a client base that spans across nine healthcare markets, all fifty states, and the trusted partnership of many prestigious management groups and consultants, Voyance has helped thousands of providers become top-performers.

Voyance has been a CMS-approved CAHPS® Vendor since 2008. For the past five years, our hospital clients continuously outperformed publicly reported H-CAHPS® national averages by significant margins. Our proven methodology helps clients achieve superior scores, optimize external perception, and increase TopBox response. Through Voyance's proprietary service recovery tools, hospitals are able to identify quality and process improvement opportunities. The result is better care and attention for hospital patients, risk mitigation, and improved H-CAHPS performance.

Voyance H-CAHPS® clients continue to outperform national averages.

Contact Voyance to learn how our program effectiveness can benefit you immediately.

## **CONTACT US TODAY**

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