



ProcessPro *On-Demand* Services

Many small to mid-size companies struggle with the initial investment in an ERP system. Managing servers and operating systems in today's fast-paced technological environment is a challenging task for which you may not be prepared. A simpler solution is "Software as a Service", which combines the benefits of someone else hosting your software on their servers and "renting" your software on a monthly basis. This approach minimizes initial investments in servers and software. ProcessPro *On-Demand* combines the power of our world-class ERP with all of the services and support you will need for a comprehensive and complete ERP solution.

ProcessPro Software Support

ProcessPro's customer support is driven from the philosophy that our business will grow and prosper only when our customers are satisfied and happy. We provide industry leading support services from our St. Cloud, MN customer support team, delivered in a personalized and friendly manner. Key elements of our support include:

- Toll-free Help Desk support
- New software releases & updates
- Self-service internet support
- Reduced user conference fees
- User forum

ProcessPro Hosting

As a developer of world class software, ProcessPro has invested in world class hardware and facilities to ensure that we have a stable and secure environment. To assist you in quickly and inexpensively deploying your new ERP system, we are making our expertise and class infrastructure available to host your ProcessPro solution. Highlights include:

- VMware ESXi virtualization platform
- Two 16 disk iSCSI SANs with real-time storage redundancy
- Six Dell PowerEdge servers with up to eight CPU cores and 48Gb memory and hardware server recovery time of <10 minutes
- Sonicwall 2400 firewall with redundant and load balanced ISP connections
- Real time storage redundancy (SANs), nightly backups to removable disks, off-site storage and full image snapshots of all virtual servers weekly
- Two full-time network engineers

ProcessPro Express Implementation

The ProcessPro *Express* implementation approach is designed to deliver our standard product in a very short time frame. Timing for each of the phases will be outlined and may vary depending on scheduling and availability of your key personnel.

Contact us today to learn how to get started!



Are you a perfect candidate for ProcessPro On-Demand? For more information on cloud deployment of ProcessPro On-Demand, please contact sales@processproerp.com or 800.457.3548 today to find out how to get started.