THE LUXURY OF GREATER PROFITS

Stylish design, robust amenities and personalized service are the hallmarks of a BEST WESTERN PREMIER.® Built upon Best Western's firmly-entrenched foundation of value, BEST WESTERN PREMIER is thoughtfully designed to meet or even surpass the elevated expectations of a more affluent travel market.

Distinctive amenities include a contemporary business center, upgraded fitness center, high definition televisions, and much more – all to create a highly rewarding guest experience for business and leisure travelers. Each BEST WESTERN PREMIER offers striking refinement and attention to detail, presented within an extremely well-executed theme. All furnishings, fixtures, amenities and facilities are of the highest caliber, providing guests with a truly memorable stay. In addition to creating an exceptional lifestyle hotel experience for guests, BEST WESTERN PREMIER rewards you with substantially higher rate premiums which in-turn will drive a higher overall return on your investment.

BEST WESTERN PREMIER HOTELS NORTH AMERICA

QUICK FACTS (as of 12/31/2012)

NUMBER OF HOTELS	35
AVERAGE ROOMS PER HOTEL	120
ADR	\$121.48
REVPAR	\$79.20

Sources: STR Global and Best Western International





BEST WESTERN PREMIER HOTEL AMENITIES INCLUDE:

- Stylish hotel design with detailed finishes
- On-site dining and cocktail bar
- High-end guestrooms and suites
- Modern amenities & features
- Classic or contemporary exterior design
- Premium linens and towels
- LCD or plasma television with high-definition channels
- In-room safe, refrigerator, microwave and premium clock radio with MP3 connection
- Boardrooms and meeting spaces
- Well-equipped Business Center
- Energizing Fitness Center



THE EVOLUTION OF AN ICONIC BRAND

With more than 4,000 Best Western branded hotels worldwide, Best Western International is The World's Largest Hotel Chain.®

The opportunity to earn more and diversify your investments is now possible under the iconic Best Western name with the recent addition of BEST WESTERN PLUS® and BEST WESTERN PREMIER® hotels to the global portfolio of traditional BEST WESTERN® properties.

Now is the perfect time to put the expanded product line and legendary performance of the industry's global powerhouse to work for you to deliver unprecedented consumer demand at a lower cost with a superior Return On Investment.



LOWER FEES, GREATER PROFITS

Best Western's fee structure lets you keep more of what you earn. Our highly competitive fees make a BEST WESTERN PREMIER one of the smartest investments in the hospitality industry today.

BEST WESTERN PREMIER

Brand	nnual Fee Comparison as a ercent of Total 300 Room Revenue	
BEST WESTERN PREMIER	₹® 4.3%	
HYATT PLACE®	9.7%	
COURTYARD BY MARRIO	TT® 9.9%	
HOTEL INDIGO®	12.2%	
HILTON GARDEN INN®	12.9%	
SHERATON FOUR POINTS	S® 14.4%	

DESIGNED TO BE DIFFERENT

Best Western offers you the flexibility to build your BEST WESTERN PREMIER with a one-of-a-kind personality. Simply meet our basic standards and you're free to build the Best Western hotel that best matches your locale, market and investment goals.

Best Western maximizes your investment's value while minimizing your time to market with our full range of cost-efficient design services, allowing you to focus on your big-picture ROI instead of worrying about every little design detail.

DRIVING GLOBAL SALES HOME

Behind every Best Western® branded hotel is a powerful business engine that continually leverages the power of our massive global infrastructure to maximize revenue delivery, capitalize on new opportunities, and increase your earning potential.

Our Sales and Marketing team works for you to develop targeted marketing through all traditional and new media outlets. Now with our recently expanded marketing budget and sales force, new key marketing partners, and launch of breakthrough initiatives, you can count on Best Western for an accelerated delivery of more room nights to your property.

Just some of the high-profile partnerships Best Western International has established to increase revenue for our hotels include AAA/CAA, Harley-Davidson,® Michael Waltrip Racing,® Cesar Millan® (The Dog Whisperer™), and the Disney Channel.®

A winning sales culture is absolutely essential - one that is alive, vibrant and active at every Best Western hotel. A winning sales culture has a distinctive characteristic - it is supported by people who are passionate about sales, who recognize and seize on opportunities to grow the business, and who want to "expand the circle" so that everyone at the hotel has a role in successful sales efforts each and every day.

LOYALTY HAS ITS REWARDS

Best Western Rewards® customer loyalty program is the fastest growing in the industry with sales over \$1 billion annually and contributing nearly 35 percent in revenue to Best Western branded hotels in North America. Well over 13 million loyal guests drive higher ADRs and provide cost-effective marketing opportunities that efficiently deliver incremental and repeat business to every Best Western property.

KNOWLEDGE IS POWER

Best Western provides the tools and training to make your staff more productive, and your job easier. Our Education and Training team is a powerful resource that offers instructor-led workshops and seminars on all facets of hotel operations and management. In addition, all Best Western hotels are enrolled in our online Guest Satisfaction Survey which rewards guests for participating. It provides you with valuable feedback you can act upon immediately to ensure guests continue to enjoy the best experience possible at your hotel.

GREATER PURCHASING POWER

BEST WESTERN PREMIER® owners can take advantage of the tremendous collective buying power of our Best Western Supply Department. Made up of more than 500 Best Western-approved quality suppliers, you can choose from a full range of products that best meet your needs and budget. Our supply team consultants will help you secure exactly what you need at the lowest possible price.

POWERFUL AND FAST ONLINE SALES

Best Western maximizes your exposure and drives revenue to your hotel through bestwestern.com and many other online platforms that have the potential to reach millions of customers worldwide.

In today's technology-driven world, consumers demand results in an instant. Best Western's high-tech architecture delivers blazing-fast query and reservation bookings online. In fact, Best Western's web-based and mobile reservation platforms are ranked first for speed among all other online lodging reservation systems.

An early adopter of social media for reaching guests, Best Western's Facebook® portal, has many more "likes" than any other major hotelier. Best Western is also the first international hotel chain on Facebook that gives visitors the ability to book rooms directly through our fan page.

Through streamlined online bookings, our multilingual global call center, numerous travel aggregator websites including Travelocity,® and our own iPhone® and Android™ smartphone apps, Best Western books millions of dollars in revenue each day for our hotels.

MAXIMIZE YOUR BOTTOM LINE

Our Revenue Management Services team will help ramp up your RevPar through our proven revenue management techniques. You can also opt for a term contract to have your revenue process expertly managed on a weekly basis. This service often generates revenue increases of up to 30 percent or more for participating properties. Best Western also provides you with proprietary rate management tools to consolidate your hotel's rate program to maximize yields, revenue, and your staff's time.

SETTING A HIGHER STANDARD

For well over six decades, Best Western® branded hotels have continually raised the standard with competing hotels, which must now keep pace to remain viable in the mid-scale hotel market. Now with the introduction of BEST WESTERN PREMIER,® Best Western has set the bar high for competitors in the upscale market. Developing a BEST WESTERN PREMIER strategically positions you to attract savvy business and leisure travelers who want a higher level of amenities and services a Best Western branded lifestyle hotel affords.

There are more than 160 BEST WESTERN PREMIER hotels worldwide – the result of a highly strategic and vigorously promoted new product introduction from one of the most recognized brands in the world.















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Reach New Heights