WHAT'S NEW IN 4.4?
BIGHAND ENTERPRISE

BigHand for BlackBerry 10

BigHand for Windows Phone

Mobile working has become the standard for professionals and their organisations as they strive to become more efficient and productive, no matter where they are. BigHand 4.4 represents the next generation of mobile dictation that enables professionals to be more efficient by using their voice while on the go. BigHand 4.4 offers support for the latest Windows Phone 8, BlackBerry® 10 and new Philips DPM 8000 hardware series, while offering enhanced productivity features on existing iPhone®, BlackBerry and Android™ apps. BigHand 4.4 also launches an integration with MobileIron® Mobile Device Management (MDM) to deploy, configure and secure BigHand from a centralised location.

BIGHAND FOR SMARTPHONES

BigHand for BlackBerry

BigHand for BlackBerry now supports dictation apps for the Z10 and Q10 smartphones. BigHand for BlackBerry 10* includes many of the standard BigHand for Smartphone features including:

- One-click record
- Profiling
- Take photos & add attachments
- Multiple priorities
- Real-time tracking
- Bluetooth recording
- Speech recognition support

*BigHand now supports the BES (BlackBerry Enterprise Server) 10. This will enable administrators to deploy the BigHand app to devices and make use of BlackBerry's secure MDS channel for communication.

BigHand for Windows Phone 8

Introducing the first enterprise voice dictation app for the Windows Phone on the Windows 8 platform. BigHand for Windows' design is in keeping with the Windows 8 operating platform, including its unique tile design lay-out and "horizontal flick" technology for navigating through various applications. Functionality includes:

- Tile design for all dictation statuses
- Statuses: All, Unsent, Pending, In Progress, Completed, Sending
- Tiles can be "pinned" to the home screen
- Automatic tile (i.e. work list) sync from home screen
- Quick record from home screen
- Priority selection and advanced workflows
- Full priority sync (including "Due By" with time stamp)
- Profile a dictation and/or attach a picture
- Speech recognition support
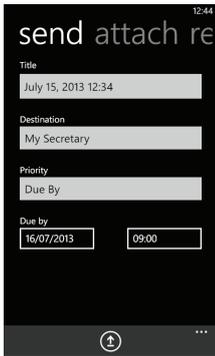
Full Priority Sync, including
'Due By' time stamp

Full priority Synchronisation on smartphones

Specifically driven by customer feedback, BigHand for Smartphones will now synchronise the full range of priorities configured on a BigHand server. This will include 'Due By' priorities, allowing a user to specify a date and time by which they require completion of the task.

Background send on BigHand for iPhone

Another customer-led feature, BigHand for iPhone 4.4 will allow dictations to be sent while the application is minimised. Now BigHand will continue to send dictations 'in the background' while a user works in another application.

Philips DPM 8000 Hardware Series

The Philips DPM 8000 series is the most advanced set of recording devices on the market. BigHand 4.4 offers an integration with some of the devices' advanced features, enabling users not only to use the device for DeviceSync but also to record and import conferences and signify high priority dictations on the device.

Integration with MobileIron Mobile Device Management (MDM)

BigHand for iPhone will be integrated with MobileIron's MDM platform. This allows organisations that are using MobileIron to deploy, configure and secure BigHand from a central location, drastically reducing maintenance overhead and the complexity of setting up users on these platforms.

- Quick Deploy – Administrators can apply a policy to a handset which indicates either that BigHand should be installed or recommended to the end user.

- Efficient Configuration – policies can also populate settings such as server address, username, password, etc. resulting in a significant reduction in set-up time.

- Security-enabled – any data (i.e. sound files) will now be stored in a secure location and also offers protection on the iPhone hardware itself.

MDM platforms also allow administrators to control devices remotely, deploying or banning applications and remote wiping business data (or the whole phone) where necessary.