



Eze Private Cloud

Eze Private Cloud is an enterprise-grade, private cloud infrastructure that provides hedge funds and investment firms a highly redundant, secure and available IT environment. Eze Private Cloud spans three continents, supports thousands of users and is managed by Eze Castle Integration. Eze Private Cloud is the backbone for Eze Managed Suite and Eze Managed Infrastructure.

Eze Managed Suite is a fully managed IT solution for hedge fund and investment firms that provides flexibility and simplified IT operations. The solution combines a robust, highly secure private infrastructure via Eze Private Cloud with key business applications and professional IT management.

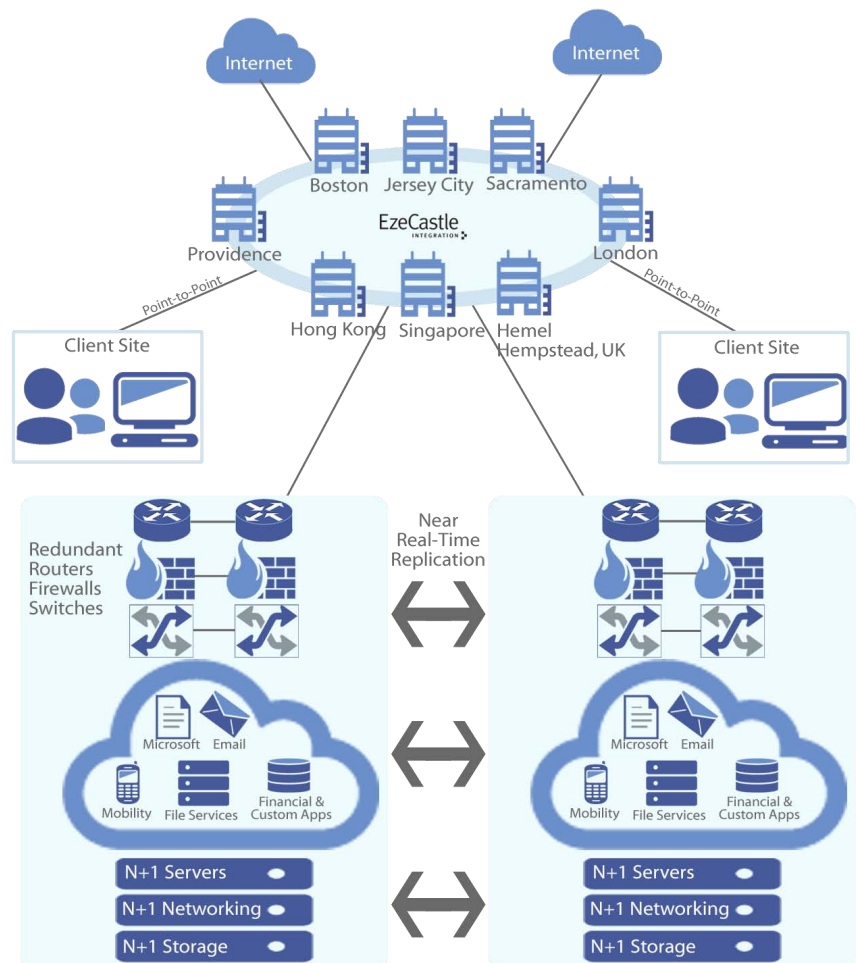
Eze Managed Suite gives users files services, email via Microsoft Exchange, software applications including Microsoft Office, mobile services, email security, disaster recovery and 24x7x365 support.

Eze Managed Infrastructure provides clients easy access to an enterprise-grade private environment with the latest hardware and software without capital expenditures, expensive upgrades or ongoing maintenance and monitoring.

Eze Managed Infrastructure is ideal for firms seeking a dedicated, highly flexible infrastructure that can be customized based on application needs.

Eze Private Cloud Features

- Premier, Fully-redundant IT Infrastructure
- Secure, Scalable & Flexible
- Connectivity via Eze Castle's Global Private Network
- Professional Management & Monitoring
- 24x7x365 Global Help Desk Support
- Disaster Recovery for Data & Applications



Eze Private Cloud Features

Best of Breed Infrastructure: Eze Private Cloud is a highly resilient infrastructure built on technologies from Cisco, NetApp and VMware.

Highly Redundant & Resilient: All hardware, power, cooling and network connectivity are configured with N+1 or greater availability to ensure maximum uptime of all services. Eze Private Cloud infrastructure is backed by an aggressive Service Level Agreement (SLA) and provides data protection through continuous replication to a geographically diverse location.

Additionally, Eze Castle's cloud facilities are SAS-70/SSAE 16 certified, Tier III class data centers and provide high levels of availability.

24x7x365 Monitoring via Eze Castle's Global NOC: Eze Castle's comprehensive monitoring system allows our dedicated NOC team to 'See All' that occurs in the Eze Private Cloud, 'Manage All' alerts and rapidly execute remediation to address issues as they arise, and 'Service All' all needs with the highest possible levels of responsiveness and quality.

Eze Castle's cloud monitoring processes include:

- Dedicated team monitoring and maintaining the Eze Private Cloud environment to ensure 24x7x365 availability and top performance
- Best-of-breed monitoring tools that allow for deep monitoring of health, availability and performance
- Immediate alert notification when issues arise for rapid resolution
- Alerts and pre-failure indicators for proactive problem prevention
- Continuous 24x7 monitoring of network and device availability via central dashboard
- Security monitoring including active scanning to detect and quickly resolve security holes to prevent breaches
- Continuous security monitoring and alerting for viruses, worms, malware, and attempted network access by unauthorized users to help assure the security of clients' assets and data

Security: The Eze Private Cloud infrastructure is architected using the latest Cisco and virtualization solutions to be highly resilient and secure. It offers an isolated environment for data, resources and applications to reside. Through secure separation, there is no risk for cross-contamination of data or access to other client environments. Additional server security measures are in place in accordance with vendors' best practices recommendations.

Scalability: Eze Private Cloud delivers virtually unlimited computing resources, a redundant infrastructure, and outstanding flexibility and easy expandability on the reliable VMware platform. Allocation of CPU, memory and storage resources as well as Internet bandwidth can all be increased on-the-fly to address a fund's needs.

Professional Management: The Eze Private Cloud infrastructure is maintained by a team of highly trained and certified professionals with years of experience in the financial services industry. Eze Castle's team monitors the environment on a 24x7x365 basis to help ensure application availability and high performance at all times.

Unmatched Experience: With over 18 years of experience in supporting financial services firms, our staff's experience in the set-up and deployment of on-premise and cloud computing environments is unmatched in the industry.

Rapid Deployment: Eze Private Cloud is designed and optimized to allow rapid deployment of Eze Managed Suite and Eze Managed Infrastructure services to clients.



About Eze Castle Integration

Eze Castle Integration is the leading provider of technology, consulting and IT services to the investment industry. The company's products and services include Technology Consulting, Outsourced IT Support, Private Cloud Services, Project & Technology Management, Professional Services, Telecommunications, Business Continuity Planning and Disaster Recovery, Archiving, Storage, Colocation and Internet Service. Eze Castle Integration is headquartered in Boston and has offices in Chicago, Dallas, Hong Kong, London, Los Angeles, Minneapolis, New York, San Francisco, Singapore and Stamford. Learn more by calling 800-752-1382 or visiting www.eci.com. © 2013 Eze Castle Integration, Inc.