

FieldConnect



FieldConnect Workforce Mobility Solutions

FieldConnect provides workforce mobility solutions that ensure your organization operates optimally by integrating directly with Microsoft Dynamics SL Service Dispatch. FieldConnect solutions will boost revenue, reduce operating expenses, safeguard assets, increase cash flow, enhance internal controls, ensure data integrity, and limit messy reconciliations.

FieldAccess

Technicians use iPads, Android and Windows tablets, laptops, and smartphones to communicate effortlessly between the field and back office, dispatch with precision, instantly transmit billing info, easily deliver completely accountable payroll, and eliminate the quagmire of paper documentation.

FieldTime

Eliminate the fire-drill of collecting, reviewing, and approving time activity from your field staff, processing payroll from paper timecards, and deliver fully accountable payroll to your business. Allows management to focus resources on optimizing hourly billings and field staff productivity, rather than controlling the recording and submission process.

FieldDirect

Grow your revenue, add recurring contract customers, renew every single contract, and securely monitor the health of your business by leveraging online customer portals as part of our new sales and renewals process. FieldDirect is a secure, web-based portal solutions for customers, dispatchers, and management requiring real-time access to your critical operational data, eliminating inbound status calls, easing dispatcher duties, and strengthening customer loyalty.

"When we started searching for a paperless service ticket, GPS, and customer portal provider, FieldConnect was the only vendor to meet all of our needs. The integration of FieldConnect data into our Dynamics SL operating system has been seamless."
-Tim Barnes, Service Operations Manager,
Tampa Bay Trane



FieldConnect
Service Platform

- FieldAccess ● Mobile Technician
- FieldTime ● Payroll
- FieldDispatch ● Dispatching
- FieldQuotes ● Quoting
- FieldDirect ● Customer Portal
- FieldLocator ● GPS Fleet Tracking

For more information about FieldConnect products:
Call. 1.949.428.1540 Click. www.fieldconnect.com

FieldDispatch

FieldDispatch is a secure, web-based drag-and-drop, Outlook-style solution for dispatchers requiring real-time visibility into field operations to efficiently get the right people to the right place and minimize technician time spent on the phone or waiting for assignment. FieldDispatch provides a suite of tools for dispatchers to run efficient operations and companies to recruit and train new dispatch staff quickly.

FieldLocator

FieldLocator allows you to accurately track vehicles in real-time, 24/7, to get the closest available qualified technician to a critical customer call location when it's needed most. FieldLocator enables instant status communications between your fleet and your existing accounting database, reducing service costs and liabilities while optimizing dispatch.

FieldQuotes

Never, ever miss an opportunity to follow up quickly, close business swiftly, or hear about opportunities as they sunset or go to a competitor. FieldQuotes creates a simple easy-to-use electronic quoting process whereby field staff and sales people can quickly create a quote, management can review it, and customers can approve it.

FieldProject

Reduce the administrative burden associated with keeping track of partial billings, expense tracking, and time keeping for projects. Use tablets, laptops, and smartphones to communicate instantly between the field and back office, and eliminate the hassle of paper documentation.



Seamless Integration

The FieldConnect suite of solutions is directly integrated with Microsoft Dynamics SL Service Dispatch, accounts receivable, accounts payable, inventory, project management, procurement, and payroll capabilities. This integration ensures strong GAAP internal controls (only authorized, approved, and balanced transactions are posted) and eliminates messy account reconciliations. The applications track the expenses, revenue, assets, and liabilities incurred by a service-based organization. As with other transactions that are posted within SL, FieldConnect enhances internal controls, data integrity, and limits reconciliations because entries are only made to approved labor codes, problem codes, part numbers, projects, work orders, and purchase orders that are set up within the SL application.

Requirements and Dependencies

Microsoft Dynamics SL version 7.0 or later; IIS, and .NET framework 4.0

