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Quick Facts regarding Novant Health's Electronic Health Record Rollout at Physician Clinics

- Novant Health's electronic health record rollout to its medical group began in July 2011 and concluded in July 2013 – three years ahead of schedule
- 343 clinics and 1,441 providers are live on the electronic practice management system
- 316 clinics and 1,205 providers are live on the electronic health record
- Novant Health's electronic health record vendor is Epic, based in Verona, Wis.
- Medical group roll-out was awarded the Good Install award from Epic and is one of the top performing installations of Epic Ambulatory
- Awarded Epic's PB MVP for being a top performer in revenue cycle services and professional billing
- One millionth unique patient with an electronic health record was seen in July 2013
- One of the first systems in the country to upgrade to the latest version of Epic
- First system in the country to go live with advance population management dashboards
- Rollout included consolidation of 100 separate billing offices into one, central office that bills for 1,400 full-time providers
- 98 percent of eligible providers attested for Stage 1 Meaningful Use
- More than 185,000 registered MyChart users to-date
- Enhanced patient portal - MyNovant.org – allows users to: pay bills, pre-register for appointments, search a library of health information, connect with Novant Health social media sites, find a practice or physician, and review recent national health news
- 12,000 users downloaded the MyChart mobile app
- One of the first health systems in the country to go live with open scheduling – a feature that allows new patients to directly schedule an appointment with a primary care physician
- Largest number of providers live on open scheduling in the country
- E-visits are available for established patients through MyChart. An e-visit is an online encounter between a doctor and an established adult patient about a non-emergent healthcare matter: sinus problems, red eye, diarrhea and cough. The patient fills out a symptom questionnaire and submits it to his or her provider. The provider then reviews the questionnaire and determines course of treatment.

About Novant Health

Novant Health is a four-state integrated network of physician practices, outpatient centers and hospitals that deliver a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,100 physicians and 24,000 employees who make healthcare remarkable at more than 450 locations including 14 medical centers, three hospitals, and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, NC, Novant Health is committed to making healthcare remarkable for our patients and our communities serving over four million patients annually. In 2012, Novant Health provided more than \$545 million in community benefit including charity care and services. Novant Health is one of the top 25 integrated health systems in the United States and was named a top 50 Best Places for Diverse & Women Managers to Work by Diversity MBA Magazine.

For more information, please visit our website at NovantHealth.org. You can also follow us on Twitter and Facebook.

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