

# 98% Satisfaction — Let us tell you how we do it!



Dear Association Directors, Association Management Group (AMG) provides exceptional management services to homeowner and condominium community associations throughout

North and South Carolina. We help our communities manage costs and improve the resident quality of life while maximizing community associations' reserves. In our nearly 30 years of business, we have learned a lot about how to help community associations like yours.

We use proprietary, state-of-the-art management systems that enable homeowner and condominium community associations to:

- Make their community a more pleasant place to live;
- Enforce their community's rules and regulations;
- Enhance property values; as well as
- Assist their governing board in their activities.

In fact, communities we manage have an impressive 98% satisfaction rate!

Our continued growth across the Carolinas demonstrates our success in helping homeowner and condominium communities achieve their highest potential.

Sincerely,

*Paul K. Mengert*

Paul K. Mengert, *President*  
pmengert@amgworld.com

*"I wish we had hired AMG sooner to help us with community association procedures. AMG's guidance and input has made the community much better for our homeowners."*

— R.V., Developer

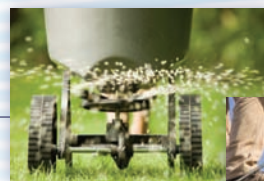
## AMG Delivers Extraordinarily High Satisfaction. Here Are Just a Few of the Ways...

### Lower Fees, Better Services

AMG uses its strong purchasing power to negotiate the best possible prices and terms for our clients. Our services are designed to deliver the biggest bang for your buck, helping you save money!

Three of the many ways we help communities save and earn satisfaction are:

- Guaranteed contractor performance.
- No upcharge on service or repair contracts and no surprise charges.
- Most experienced staff (with the lowest turnover) in the Carolinas.



### Highest Level of Service, 24/7/365

A few more ways we help our clients obtain 98% satisfaction:

- Qualified personnel who are ready to assist you any time, day or night.
- Speedy information flow—phone calls, email, and correspondence tracked and expedited by AMG's proprietary technology.
- 24-hour emergency service.
- Dedicated and knowledgeable manager for each community.



### The AMG Difference

**Innovation** – Intelligent software tools provide efficient and effective information management. Our programs and computer network track all forms of unit owner contact, from telephone calls and routine service requests to violation letters and architectural control approvals.

**Partnership** – AMG sits on the same side of the table as our clients, setting us apart from the rest. We work with you, anticipate your needs, and partner with you from the initial management transition through each and every board meeting.

**Commitment** – Our commitment to quality begins at the top and carries throughout the company.

Contact us today to find out how we can achieve a 98% satisfaction rate for **YOUR** community.

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