

JD Edwards Managed Application Development and Systems Support



JD Edwards Solutions Since 1986

About brij

As one of the oldest Certified Oracle JD Edwards reseller partners in the United States, brij has been providing in-depth JD Edwards technical and application sales, consulting, upgrade support services and project management since 1986.

With over 100 JD Edwards customers, brij has assisted and managed implementations, upgrades and ad-hoc staffing across the Eastern United States, while consistently delivering on time, on-budget projects. Our goal is to increase customer self-sufficiency and long term value.

We believe in a true partnership approach to projects and a consultative approach to delivering services. This means taking the time to truly understand our customers' business needs and requirements, along with the business goals driving those needs.

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Manage your JD Edwards environment with scalability, quality assurance and accelerated time to value.

As a long-time premier provider of JD Edwards professional services, brij understands the urgency of adapting to ever-evolving business needs resulting from growth and change. brij's full suite of cost-effective packaged and personalized service offerings are designed to meet those needs.

The brij team of senior support specialist work collaboratively with JD Edwards World and JD Edwards EnterpriseOne customers to deliver a wide array of reliable and scalable technical services that reduce overhead cost, lower risk and insure you have the right resources at the right time.

Benefits

- Operational efficiency through increased availability of key internal resources to focus on core projects.
- Effectively manage IT expenses with flexible plans to support growth and change.
- Access to expert resources that serve as an extension of internal team, delivering quality results.
- Accelerated time to value with dedicated expert resources supporting JD Edwards environment.
- Predictable support budget

Managed Services Offerings

brij's suite of Managed Service offerings are available as packaged or standalone solutions and are customized to meet your needs. Managed Application Development Services offers expert developers to handle planned and unplanned needs. Managed Systems Support packages offer flexible and scalable support options ranging from routine day-to-day system maintenance to complete personalized JD Edwards administrative support.

JD Edwards Managed Application Development

Delivered by Senior JD Edwards Developers, brij's suite of Managed Application Development services can be completely personalized to meet the your development needs. From requirements definition through quality testing, brij Managed Application Development services are designed to make sure your business requirements are met quickly.

With an available pre-payment structure, brij provides JD Edwards EnterpriseOne and JD Edwards World customers with an effective and efficient way to plan and manage all application development requirements.

Whether supporting on-going development work, the needs of an upgrade or performing ad hoc applications development projects, brij's specialized team of developers serves as an extension your internal team and provides the highest quality results while stretching your budget dollars.

Available Application Development Services Include:

- Data Migration
- EnterpriseOne Pages Development
- One View Reports Development
- Custom Applications Development and Testing
- Integrations
- Business Services Development
- BI Publisher Reports
- UPK Content
- Data Conversions
- Custom Tables and Views
- Retrofit of Customizations and Modifications
- Development of Modification and Customizations
- Modification Code Evaluation
- Mobile Applications Development

JD Edwards Managed Systems Support



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Delivered by Senior JD Edwards System Administrators and CNC Consultants, our Managed Systems Support packages help you focus on business operations, instead of the back office. Whether temporary staff augmentation or completely outsourced support, brij personalized Managed Systems Support packages offer levels of response times, proactive management of your JD Edwards environment and unmatched quality that only comes with experience.

	Peace of Mind	Advanced Support	Total Care
Available Support Hours	Business Hours	Off Hours	Personalized Solution
JD Edwards System Audit	Annually	Annually	
Proactive JD Edwards Monitoring	Daily	Twice Daily	
JD Edwards Object Lifecycle Management	Weekly Production Deployments	✓	
User Administration	✓	✓	
Security Administration	✓	✓	
Printer / Job Administration	✓	✓	
JD Edwards Server Administration	✓	✓	
Level 2 Issue Resolution	✓	✓	
ESU Application	✓	✓	
Menu Management	✓	✓	
BI Publisher Embedded Management	✓	✓	
Composite Applications Framework Management	✓	✓	
User Generated Content (EnterpriseOne Pages) Management	✓	✓	
Runtime Features Administration	✓	✓	
Media Object Management	✓	✓	
Technical Upgrade Planning		Annually	
Tools Release Upgrade		Annually	
System Tuning Backup Monitoring Infrastructure Patching Business Services Administration EDI Administration	Additional Add-on Support Services		

✓ = As Needed