

FieldConnect



I HVAC & Mechanical Contracting

The HVAC industry is ever-changing - from LEED certification to SEER ratings to the conversion to R-410A - but the need for maximizing the productivity of your workforce is a constant. For more than a decade ACCA, ASHRAE, MCAA, and Unified Group members have relied on FieldConnect's mobile workforce platform to streamline communication and improve workflow for the entire business, from field to dispatch to back office, enabling organizations to reach a new level of efficiency.

In today's highly competitive business environment, HVAC & Mechanical Contractors can no longer rely on paper-based work orders to record their boiler and chiller repairs and retrofits or emergency service requests. Data is transmitted at the speed of light, making physical trips to the shop obsolete. When every billable minute impacts your bottom line, maximizing that billable time not only creates a competitive advantage - it is now a business imperative.

FieldConnect solutions integrate seamlessly with your Microsoft Dynamics AX, GP, SL, NAV or Sage 300 Construction & Real Estate or Trade Specialty (formerly Sage Timberline) accounting software, capturing real-time info in the field and communicating with your dispatcher that a technician is ready to start a job, submitting billable vs. non-billable hours to payroll, and allowing your back office to invoice the same day as service.

"When we started searching for a paperless service ticket, GPS, and customer portal provider, FieldConnect was the only vendor to meet all our needs. The integration into our accounting system has been seamless."

- Tim Barnes, Service Manager, Tampa Bay Trane

The Business Imperative: Mobility, Flexibility, Freedom

FieldAccess

Mobile technicians use iPads, Android & Windows tablets, laptops and smartphones to communicate instantly with dispatch and the back office.

FieldTime

Eliminate the fire drill of collecting, reviewing, & approving time activity from your field staff, & processing payroll from paper timecards, and deliver completely accountable payroll.

FieldDirect

Impress your customers with self-service, web-based call creation and status portals.

FieldDispatch

Get the right people to the right places with this web-based, drag-and-drop dispatch solution, designed to boost efficiency in the field.

FieldLocator

Accurately track your fleet of service vehicles, reducing service costs and legal liabilities, while optimizing dispatch.

FieldQuotes

Generate leads from the field. Close business swiftly before jobs go out to bid.

| Why FieldConnect? Industry Expertise

Take advantage of FieldConnect's extensive experience configuring and implementing mobile workforce solutions for HVAC companies specializing in:

- Commercial and industrial HVAC
- Residential HVAC
- Commercial refrigeration
- Boiler installation, maintenance, and repair
- Coil cleaning, coating, and water treatment

Implementation Process

FieldConnect is not just in the business of selling technology. When your business invests in FieldConnect mobile workforce solutions, it gains an experienced partner with the know-how from hundreds of successful implementations.

Our FieldPledge set of best practices for deployment is a result of more than a decade in the industry, helping companies like yours successfully roll out a mobile solution that is adopted and embraced by both field staff and back office employees.

Whether we are working with your in-house IT staff, outside partners, or doing it all on our own, FieldConnect's implementation professionals are equipped to handle even the most complex projects, helping you solve problems and create opportunities through the power of mobility. We are not consultants and we will not nickel-and-dime you with consultation fees. We are mobile workforce configuration and implementation experts who will work with you until your mobility solutions is running smoothly and efficiently.

Requirements and Dependencies

Microsoft Dynamics GP version 8.0 or later; Microsoft Dynamics SL version 7.0 or later; Microsoft Dynamics AX 2012; Microsoft Dynamics NAV 2013; Sage 300 Construction & Real Estate; Sage 300 Trade Specialty; ASP .NET, IIS 6.0, and .NET Framework 2.0 SP1



For more information on FieldConnect solutions:
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