

12th Annual

# Text Analytics Summit West

Two day thought leadership conference, December 3-4, San Francisco, CA

## Extract critical insight from unstructured data and magnify the business impact of text analytics

- **Make the business case for text analytics:** Understand how to measure success and communicate the benefits of text analytics to executives.
- **Achieve a 360° view of your customers:** Extract deep customer insights and take action at an individual level.
- **Use unstructured big data to make big decisions:** Integrate unstructured and structured data for deeper, more accurate insights.
- **Listen to your customers in real time:** Read emotions and understand their needs no matter what language they speak.
- **Analyze social data:** Watch your reputation, engage with your customers better and create products/campaigns people love.
- **Choose the right technology:** Evaluate the vendor landscape to understand which solutions are the best fit for your needs.

*The Text Analytics conference is a great place to see where science meets usefulness.*

**John Vaughan IBM**

### 25+ Expert Speakers including:



**Allen Thompson**  
SVP Corp & Comm  
Analytics & Reporting  
**Bank of America**



**Anmol Bhasin**  
Director of Engineering  
**LinkedIn**



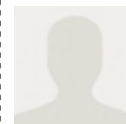
**Gary Class**  
Senior Vice President  
**Wells Fargo**



**Mark Eduljee**  
Consumer Support  
Services Insights  
**Microsoft**



**Han-Sheong Lai**  
Director of Consulting,  
Operational Excellence  
& Customer Advocacy  
**PayPal**



**Rahul Saluja**  
Manager, Web Analytics  
**Home Depot**



**Tao Wu**  
Lead Data Scientist  
-Data & Analytics  
**HERE (Nokia)**



**Professor Stephen Guy Pulman**  
Deputy Head,  
Department of  
Computer Science  
**Oxford University**



Gold Sponsor:



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**OPEN NOW** for full agenda and speaker details

## A message from our Keynote Speaker

We are in the midst of an information revolution. With incredible advances in data storage, technology and software applications, analytics is becoming the true differentiator between market leaders and everyone else. Text analytics is no longer a niche technology or science but an integral part of our overall data strategy. It's becoming a key element to get deeper customer insights and unlock big data potential.

Our goal has always been to offer the right product or service to our customers or prospects in the right place, for the right price and at the right time. With all the choices, channels, risks and competitors it is becoming increasingly difficult to attract, retain and deepen relationships. Many organizations are becoming adept at gathering experiential and non-traditional customer data but it's time to use this data in conjunction with advanced analytic techniques to achieve a competitive advantage.

The Text Analytics Summit is a great opportunity to gain understanding from industry leaders and put them into practice in your own organization, no matter what industry you working in - retail, banking, travel, insurance, healthcare, marketing...the list goes on. Attend to arm yourself with the right tools and frameworks to make better business decisions.

I am thrilled to be a small part of this conference and looking forward to meeting everyone in San Francisco in December. This is a unique forum that will allow participants to action what they learn at the conference within their own organizations to become analytic leaders.

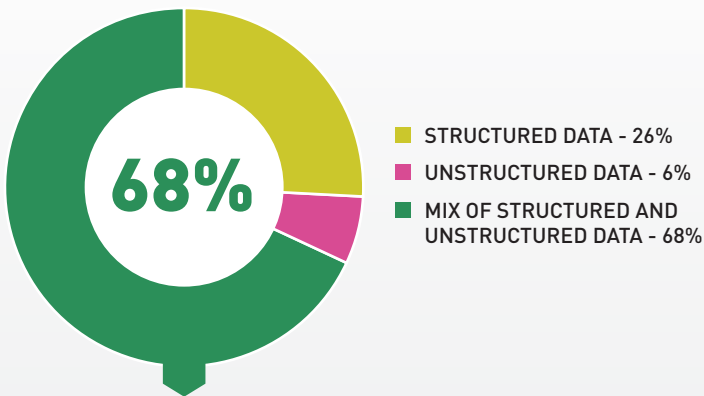


**Allen Thompson**  
SVP Corp & Comm  
Analytics & Reporting  
Bank of America

## TEXT ANALYTICS DRIVES DEEPER CUSTOMER INSIGHTS

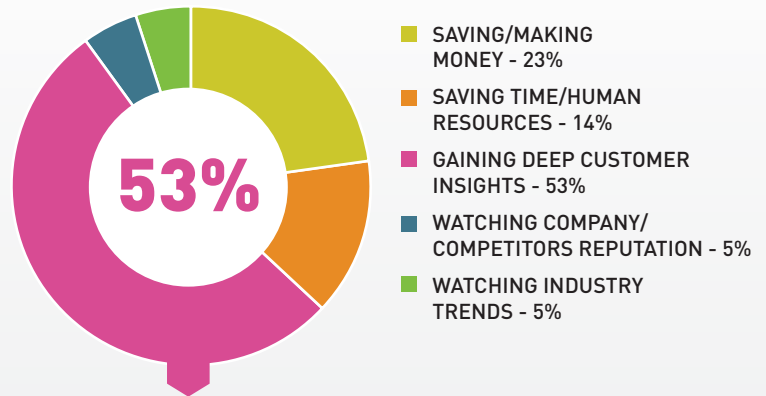
Our recent survey of over 300 analytics professionals demonstrated a clear focus on deepening customer understanding through text analytics:

### WHAT TYPE OF DATA DOES YOUR ORGANIZATION USE TO GET CUSTOMER INSIGHTS?



**68% OF ANALYTIC PROFESSIONALS USE A MIX OF UNSTRUCTURED AND STRUCTURED DATA TO GET CUSTOMER INSIGHTS**

### HOW IS YOUR ORGANIZATION MEASURING ROI OF TEXT ANALYTICS?



**53% OF ANALYTIC PROFESSIONALS MEASURE ROI OF TEXT ANALYTICS BY GAINING DEEPER CUSTOMER INSIGHTS**

*"This conference was filled with people and speakers who had great ideas, and had "been there, done that". I have brought back many great ideas to get my company on the track to doing better analytics."*  
- Israel Redden, Pitsco Inc. & LEGO Education North America

*"This was perhaps the most informative conference I've been to in years. The speakers were knowledgeable, enthusiastic and interesting and the networking opportunities truly valuable. All in all, a wise investment."*  
- Kathleen Alber, Service National Corporation

*"This was the first Text Analytics conference we attended and we walked away with rich and impactful information delivered by key leaders in the industry. The networking opportunities were outstanding and we look forward to attending your upcoming conference on Text Analytics in December of this year!"*  
- Kurt Shedenhelm, Quester

*"Many things make the summit a must, but one thing that I found especially attractive was that everyone (including speakers) felt that they did not have all the answers and were genuinely interested in learning from the experiences and perspectives of others."*  
- David Hill, Mesabi Group

For more information on the event visit the conference homepage at:

<http://textanalyticsnews.com/west/>

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**Text Analytics Summit West**

Two day thought leadership conference, December 3-4, San Francisco, CA



**Check out our unrivalled line-up of text analytics experts:**



**Allen Thompson**  
 SVP Corp & Comm  
 Analytics & Reporting  
**Bank of America**



**Anmol Bhasin**  
 Director of Engineering  
**LinkedIn**



**Inderpal Bhandari (TBC)**  
 Chief Data Officer and VP  
 Knowledge Solutions  
**Express Scripts**



**Michael Tsiappoutas, Ph.D**  
 Research Statistician-  
 Predictive Analytics Group  
**State Farm Mutual**  
 Automobile Insurance  
 Company



**Han-Sheong Lai**  
 Director of Consulting,  
 Operational Excellence &  
 Customer Advocacy  
**PayPal**



**Gary Class**  
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**Rahul Saluja**  
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**Tao Wu**  
 Lead Data Scientist -Data  
 & Analytics  
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**Mark Pitts**  
 Senior Vice President,  
 Analytics, **SourceHOV**  
 Former Director, Data  
 Science  
**UnitedHealth Group**



**Mark Eduljee**  
 Consumer Support  
 Services Insights  
**Microsoft**



**Mohsen Hosseini**  
 Program Manager  
**Cisco**



**Janine Johnson**  
 Director of Analytics  
**ISO**



**Michael Kaushansky**  
 EVP, Chief Analytics  
 Officer  
**Havas Media**



**Michael Skinner**  
 Manager: Patent  
 Analytical Tool Evaluation  
 & Reverse Engineering  
**Intel**



**Judy Pastor**  
 Principal, Operations  
 Research & Decision  
 Sciences  
**American Airlines**



**Nick Pendar**  
 Data Scientist  
**Groupon**



**Gabor Szabo**  
 Senior Data Scientist  
**Twitter**



**Meta Brown**  
 Text Analytics Speaker  
**Consultant**



**Sudha Jamthe**  
 Social Media Strategist  
 & Global Analyst  
**eBay**



**Mingzhu Lu**  
 Senior Data Scientist  
**GE Capital**



**Matt Perdue**  
 Vice President of Finance,  
 Palo Alto Medical  
 Foundation  
**Sutter Health**



**Sue Feldman**  
 CEO  
**Synthesis LLC**



**Caio Penixoto**  
 Supervisory Consumer  
 Financial Services Analyst  
**Board of Governors of the  
 Federal Reserve System**



**Miguel Ares**  
 Market Research - Customer  
 Insights Professional  
**Bloomberg**



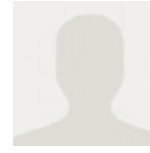
**Andrea Joss**  
 Director of Research  
**Quester®**



**Jereme Thomas**  
 IT Director  
**Quester®**



**Dr. Cheemin Bo-Linn**  
 President  
**Peritus Partners**



**Ravi Condamoor**  
 CEO & Founder  
**Serendio**



**Professor Stephen Guy  
 Pulman**  
 Deputy Head, Department  
 of Computer Science  
**Oxford University**



**Angela Hausman**  
 Associate Professor of  
 Marketing  
**Howard University**  
 and CEO  
**Hausman & Associates, LLC**



**Agenda Day One****Conference Chair's  
Welcome Keynote****KEY NOTE****Future Tense: Computing Trends for  
Data-Driven Businesses to Watch**

This keynote explores major trends in information management, access and analysis that will change the computing landscape. From cognitive computing to big data, machine learning, conversational systems, visualization, usability and contextually aware systems, text analytics is a key component in tomorrow's information platforms. Data from the Synthesis-Data Driven Business survey will serve as a benchmark for the industry today and indicate its future direction.

**Sue Feldman**, CEO, **Synthesis LLC****Compositional Sentiment  
Analysis – Drive More Granular and  
Accurate Results****KEY NOTE**

- Learn important techniques that yield fine-grained sentiment profiles which are demonstrably more accurate than common classifier approaches.
- Benefit from a non-technical overview of major research developments that can be applied to real-world sentiment analysis.
- Hear a variety of use cases including a prediction of financial market indicators, bookmakers' odds on horse racing, and "man/woman of the match" decisions.

**Professor Stephen Pulman**, Department of Computer Science, **Oxford University****SESSION 1: MAKING THE  
BUSINESS CASE FOR TEXT  
ANALYTICS****Selling the Benefits of Text Analytics  
to the C-suite**

Text analytics is not only science, but business. If you haven't been able to sell your management on investing in text analytics, perhaps it's just that you're not presenting the case in the right way.

- What decision makers look for in a business case.
- The types of benefits that make text analytics most appealing to management.
- How to get the text analytics you want by giving executives what they want.

**Meta Brown**, Text Analytics Speaker,  
**Consultant****Using Text Mining to Drive  
ROI****KEY NOTE**

When we are analyzing customer experiential data we can see "what" is going on but many times we don't understand the "why". By combining experiential data (transactions) with survey information and social media data we can get a much clearer understanding of the relationship dynamics.

- Learn why it is so important to combine all this information.

- Understand why there is no magic bullet – usually it is a series of small things.
- Identify what other information can we involve in the mix.
- Find out how we can use this information to drive revenue.
- Measure the value of your text analytics strategies. Is ROI only about money?

**Allan Thompson**, SVP Corp & Comm Analytics & Reporting, **Bank of America****SESSION 2: HOW TO CHOOSE  
THE RIGHT SOLUTIONS AND  
TECHNOLOGIES****CASE STUDY****Overcoming Text  
Analytics Barriers - Selecting the  
Right Tool for the Job**

While there is great value locked deep in companies' textual assets, mining this information can be both time consuming and expensive. These costs often serve as a barrier to entry, preventing companies from capitalizing on the business value inherent in text.

- Identify available tools which can help you begin to transform your unstructured data into actionable intelligence.
- Explore multiple technologies, including MapReduce, which can be used to tackle many typical text mining problems.
- Discover the possibilities buried in your text and boost your business case.

**Janine Johnson**, Director of Analytics, **ISO****Text Analytics for Corporations:  
Evaluating Needs and Vendors**

This presentation attempts to address some practical considerations that may help corporations harness the power of text analytics.

- Decide between vendor-provided services versus internally developed expertise.
- Identify vendor solutions for particular business needs, evaluate/compare solutions, and validate process.
- Evaluate and stress test for development/deployment environments while forging vendor-client relationship.

**Michael Tsiappoutas, Ph.D.**, Research Statistician - Predictive Analytics Group, **State Farm Mutual Automobile Insurance Company****How to Ensure the Solution  
you are Bringing to your Company  
Makes Sense Both for Business  
Managers and Analysts****PANEL**

- Hear real stories of how companies have evaluated vendors and have chosen the right solution.
- Win the battle - prove to your executive team that text analytics is needed.

**Judy Pastor**, Principal, Operations Research & Decision Sciences, **American Airlines****Meta Brown**, Text Analytics Speaker,  
**Consultant****More panelists TBC****SESSION 3: REAL-WORLD  
APPLICATIONS OF TEXT  
ANALYTICS****CASE STUDY****Understanding Global  
Businesses Through Text**

Groupon needs to understand local businesses in each of the 48 countries it has presence at. This understanding starts well in advance of the first contact with any business, and continues until well after a deal's life cycle is complete. Groupon needs to know what businesses exist, where they are, what they offer and how good customer experience is. This presentation focuses on:

- How Groupon leverages text analytics to solve these problems.
- What challenges exist at each step.

**Nick Pendar**, Data Scientist, **Groupon****The advantages one integrated data  
source has on your customer  
engagement strategy**

- Learn to share data across all divisions in the organization where engagement is relevant: Customer Service, marketing, sales and social
- Use a single data source to create more efficient, customized outreach which will lead to an increase in customer satisfaction

**Miguel Ares**, Customer and Market Intelligence,  
**Bloomberg****Social Impact of Text Analytics**

In this section we will explore how text analytics:

- Facilitates creation of standardized electronic health records.
- Helps prevent epidemics.
- Plays role in detecting fraud.
- Watches global trends.

**Speaker to be revealed****Drive Business Gain through Social  
Media Analytics**

- Learn how to use social data in combination with predictive analytics to understand and engage with your customer on individual level.
- How do you use social data to assess brand perception?
- Understand how social data helps you to make changes in product development / marketing strategy.
- Find out how to apply insights from social media to your overall analytics strategy.

**Mark Eduljee**, Consumer Support Services Insights, **Microsoft****Angela Hausman**, Associate Professor of Marketing, **Howard University** and CEO,  
**Hausman & Associates, LLC**

**Agenda Day Two****SESSION 4: BIG DATA, BIG OPPORTUNITIES, BIG ROI****The Power of Coalescing** **CASE STUDY****Mixed Data Types to Form a 360 Degree View of your Customer**

Achieving a 360 degree view of your customer is an important yet elusive goal. This session explores how new data processing technologies have enabled Wells Fargo to create a common topography of Customer-to-Firm interactions by coalescing the following data types:

- Structured (administrative).
- Semi-structured (machine-machine communication).
- Unstructured (voice & video).

**Gary Class**, Senior Vice President, **Wells Fargo**

**Data Driven Location Services** **CASE STUDY**

The rise of smartphones has meant that companies can now collect tons of data every time someone checks into a place or conducts a search. But in many cases they have little idea what to do with all of this data and how to process it.

- Find out how HERE turns the promise of Big Data into proven business value.
- Understand that big data is not just about more data, but relevant data.
- Explore how HERE created a learning platform that takes all of the location data collected to churn out useful information that helps people navigate their lives.
- Hear about combining different data types to create more useful insights.

**Tao Wu**, Lead Data Scientist -Data & Analytics, **HERE (Nokia)**

**Next Generation Analytics Architecture for Business Advantage**

Traditional BI systems are not fully equipped to harness the variety, volume, and velocity of data coming from internal and external sources. It is imperative for enterprises to adopt an extensible analytical framework optimized for data ingestion, curation, and analysis of large and diverse data sets.

- Implement a deeper and more comprehensive decision-making process: have a framework that supports descriptive, predictive, and prescriptive analytics.
- Deploy a prototypical Big Data Science stack: a heterogeneous mix of NoSQL, SQL, text analytics, machine learning, metadata, visualization modules and components.
- Address diverse problems like customer segmentation, targeted Ads, and fraud detection.

**Ravi Condamoor**, CEO & Founder, **Serendio**

**SESSION 5: UNDERSTAND YOUR CUSTOMER BETTER****Integrating Everything!** **PANEL**

- Structured/Unstructured/Semistructured data.
- Internal/External data.

**Michael Kaushansky**, EVP, Chief Analytics Officer, **Havas Media**

**More panelists TBC**

**Improve the Customer Experience by Pairing VoC with Text Analytics** **CASE STUDY**

- Identify key pain points throughout the customer experience lifecycle (pre/post sales).
- Develop actionable insights that help drive higher levels of customer satisfaction.
- Correlate customer sentiment with structured data.
- Conduct root cause analysis by combining sentiment and common terms/themes from multiple VOC sources.

**Mohsen Hosseini**, Program Manager, **Cisco**

**Improving Customer Experience Using Text Analytics with Operational Excellence Principles**

While the volume of customer feedback is small relative to millions of transactions at PayPal, certain actionable insights can be derived with a systematic analysis of customer feedback supported by contextual quantitative data. Find out how PayPal combines operational excellence principles (a.k.a Six Sigma) and text analytics to identify the biggest customer pain points to drive product and customer experience excellence.

**Han-Sheong Lai**, Director of Operational Excellence & Customer Advocacy, **PayPal**

**Bridging the Gap in Customer Understanding**

- Leverage text mining tools to analyze voice of customer in free form text format and identify relevant customer segments.
- Use text segments as an input dimension with customer transactions data in addition to demographic, firmographic, sociographic data to obtain 360 view of customers.
- Use text segments as an attribute in the predictive modeling exercise e.g. responder model for the optimization of spend.
- Know how customer insights gained through text analytics can be used to enhance brand awareness, create pricing strategies by customer type and offer personalized product and service.

**Rahul Saluja**, Manager - Web Analytics, **Home Depot**

**Integrate Technology to Gain a More Holistic Customer View** **CASE STUDY**

In a Quester® co-presentation, learn how large volumes of consumer verbatims were analyzed to map consumer mindsets and quantify consumer insights, within days.

- Efficiency is key: Learn how a text analytics engine allows researchers to measure insights quickly and accurately.
- Benefit from technology integration and realize the ease of training modules in applying a new solution.
- Learn how linguistics and psychiatric interviewing techniques were used to optimize text analytics output.

**Andrea Joss**, Director of Research, **Quester**  
**Jereme Thomas**, IT Director, **Quester**

**SESSION 6: SOPHISTICATED ANALYTICS****Sentiment Analysis with Machine Learning & Polystructured Data**

Sentiment analysis is often performed using rule-based parsing and classification of text data. This session will discuss how to:

- Train sentiment classification models using machine learning techniques on a combination of structured and unstructured data.
- Accelerate the creation of powerful sentiment classification models.
- Promote the discovery of previously unsuspected relationships between customer data and customer sentiment.

**Mark Pitts**, Senior Vice President, Analytics, **SourceHOV**  
Former Director, Data Science, Solutions & Strategy, **UnitedHealth Group**

**Beyond Semantic Analysis - Lights, Camera, a Man of Action**

Computing the degree of semantic relatedness of words is a key functionality of many language applications such as search, clustering, and disambiguation. By analyzing the patents of Thomas Edison, this session explores how temporal semantic analysis can be used to capture greater amounts of relatedness information by studying patterns of word usage over time.

**Michael Skinner**, Manager: Patent Analytical Tool Evaluation & Reverse Engineering, **Intel**

**The Future of Text Analytics** **PANEL**

- Explore the next wave of innovations in text analytics.
- Find out about exciting advances in analytics technology including:
  - Visualization.
  - Voice-to-text.
  - Multilingual analytics.
  - Machine learning.
  - Categorical data analysis.

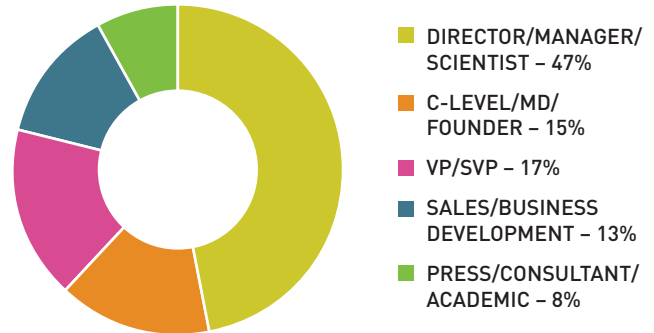
**Anmol Bhasin**, Director of Engineering, **LinkedIn**  
**More panelists TBC**

## Networking: WHO WILL YOU MEET AT THE SUMMIT?

HERE IS A SAMPLE OF THE LEADING BRANDS WHO ATTENDED IN 2012:



150-200 ATTENDEES ANNUALLY



## DO YOU OFFER A TEXT ANALYTICS/BIG DATA SOLUTION?

If so, we have the ability to strengthen your business development efforts in 2013 and beyond. The Text Analytics Summit offers you an excellent menu of sponsorship and exhibition opportunities that can help your organization make a name for itself in the text analytics space.

We can tailor a sponsorship package to exceed your event goals while staying within your budget by allowing you to speak, have an exhibition booth, run a workshop, organize meetings with hundreds of potential new customers, all while building your brand in the process. Do not miss out on this unrivaled opportunity that is sure to generate new leads and boost company profits. Limited opportunities are available. Call Brian Smith today to discuss your involvement and secure your place at this year's Text Analytics Summit West:



**Brian Smith**

Vice President, Business Development  
Tel: (201) 234 4764  
bsmith@datadrivenbiz.com

## INTERACTIVE SOLUTIONS WORKSHOPS

Participate in our workshops to understand the difference between various technologies and decide which one works best for your organization:

### An Introduction to Text Mining with GATE

A hands-on exploration of a popular open-source text mining technology. We will demonstrate many of the core capabilities of the tool and touch on many of the pre-packaged tools. We will demonstrate how to create custom versions of two key tools. We will also illustrate how to assemble the various tools into an "application" to perform a series of tasks against a corpus. We will briefly discuss possible output options and will conclude the session with options for deploying a final solution. Following this session you will be comfortable enough to use this technology to begin solving your own business problems.



**Janine Johnson**

Director of Analytics  
ISO

**More workshops to be confirmed, check our website for updates...**

For more information on the event visit the website at:

<http://textanalyticsnews.com/west/>

**12th Annual**

# Text Analytics Summit West

## Your Choice of Registration Package

Text Analytics End Users/Academics/Press	Super Early Bird (expires Sep 13, 2013)	Early Bird (expires Oct 18, 2013)	Last Chance (expires Nov 15, 2013)	Full Price
<b>Platinum Pass</b> <ul style="list-style-type: none"> <li>• Access to conference room</li> <li>• Networking lunch and coffee breaks</li> <li>• Evening drinks reception access</li> <li>• Access to exhibition hall</li> <li>• Access to presentation slides post-conference</li> <li>• Access to audio recordings of every conference session</li> <li>• Access to Pre-Conference Workshops</li> </ul>	\$1,595	\$1,795	\$1,995	\$2,095
<b>Gold Pass</b> <span style="background-color: #f4a460; padding: 2px;">MOST POPULAR</span> <ul style="list-style-type: none"> <li>• Access to conference room</li> <li>• Networking lunch and coffee breaks</li> <li>• Evening drinks reception access</li> <li>• Access to exhibition hall</li> <li>• Access to presentation slides post-conference</li> <li>• Access to audio recordings of every conference session</li> </ul>	\$1,495	\$1,695	\$1,895	\$1,995
<b>Silver Pass</b> <ul style="list-style-type: none"> <li>• Access to conference room</li> <li>• Networking lunch and coffee breaks</li> <li>• Evening drinks reception access</li> <li>• Access to exhibition hall</li> <li>• Access to presentation slides post-conference</li> </ul>	\$1,295	\$1,495	\$1,695	\$1,795
<b>Conference Materials</b> <ul style="list-style-type: none"> <li>• Access to presentation slides post-conference</li> <li>• Access to audio recordings of every conference session</li> </ul>	\$300			

Text Analytics Vendors/Consultants	Super Early Bird (expires Sep 13, 2013)	Early Bird (expires Oct 18, 2013)	Last Chance (expires Nov 15, 2013)	Full Price
<b>Platinum Pass</b> <ul style="list-style-type: none"> <li>• Access to conference room</li> <li>• Networking lunch and coffee breaks</li> <li>• Evening drinks reception access</li> <li>• Access to exhibition hall</li> <li>• Access to presentation slides post-conference</li> <li>• Access to audio recordings of every conference session</li> <li>• Access to all Pre-Conference Workshops</li> </ul>	\$1,795	\$1,995	\$2,195	\$2,295
<b>Gold Pass</b> <span style="background-color: #f4a460; padding: 2px;">MOST POPULAR</span> <ul style="list-style-type: none"> <li>• Access to conference room</li> <li>• Networking lunch and coffee breaks</li> <li>• Evening drinks reception access</li> <li>• Access to exhibition hall</li> <li>• Access to presentation slides post-conference</li> <li>• Access to audio recordings of every conference session</li> </ul>	\$1,695	\$1,895	\$2,095	\$2,195
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### Date & Venue

December 3-4, Hotel Kabuki, San Francisco, CA

### Hotel Discounts

We have negotiated special room rates at the hotel. Reservation and price details will be sent to you when you register

### Group Discounts

Come along with members of your team and take advantage of Data Driven Business' special group discounts. The more attendees you sign up, the more money your company saves! Contact us here at 201 204 1694 for more details

## 3 EASY WAYS TO REGISTER TODAY

### »» Online:

<https://secure.textanalyticsnews.com/west/register.php>

### »» Email:

Alesia Siuchyava  
alesia@datadrivenbiz.com

### »» Phone:

Alesia Siuchyava 201 204 1694

### Cancellation Policy

Passes are transferable without any charge. Cancellations up to November 15th, 2013 do not incur any penalty.

If you cancel your registration after November 15th, 2013, you will incur a 25% administration fee.

Cancellations within 48 hours of the event will not be reimbursed.

Please note – you must notify Data Driven Business in writing of cancellation. All cancellation requests should be emailed to [alesia@datadrivenbiz.com](mailto:alesia@datadrivenbiz.com).

The organizers reserve the right to make changes to the program without notice.

12th Annual

# Text Analytics Summit West

Two day thought leadership conference, December 3-4, San Francisco, CA

**Are you looking to optimize the massive amount of unstructured data for a greater ROI? If so, this is a must attend event! Here's why...**

- **Extensive research:** Months of meticulous research with leading text analytics experts has ensured that this agenda will tell you exactly what you need to know in order to strengthen your data strategy.
- **Real Networking:** Over 200 subject matter experts set to attend. Learn, engage, and build your business with over 10 networking hours built into the agenda.
- **High caliber speakers:** Hear from over 30 nationally recognized experts in text analytics and how they've utilized it to increase ROI.
- **Profitable solutions:** Products showcased at the exhibition could be exactly what you are looking for to increase profitability and get the best from your data.
- **Stimulating debate:** The conference is structured to encourage active participation and Q&A. Exchange ideas with speakers and fellow delegates to get all of your questions answered.
- **Event history:** 12 years in the text analytics space.

*"Being first does count. I've religiously attended the text analytics summit since 2005 and enjoy seeing the industry evolve, staying in touch with old colleagues and meeting new ones."*

**Tom Anderson, Anderson Analytics.**

## 25+ Expert Speakers including:



**Mark Pitts**  
Senior Vice President, Analytics,  
**SourceHOV**  
Former Director, Data Science,  
Solutions & Strategy  
**UnitedHealth Group**



**Mohsen Hosseini**  
Program Manager  
**Cisco**



**Janine Johnson**  
Director of Analytics  
**ISO**



**Michael Kaushansky**  
EVP, Chief Analytics Officer  
**Havas Media**



**Michael Skinner**  
Manager: Patent analytical  
Tool Evaluation & Reverse  
engineering  
**Intel**



**Judy Pastor**  
Principal, Operations  
Research & Decision  
Sciences  
**American Airlines**



**Nick Pendar**  
Data Scientist  
**Groupon**



### Media partners:



For more information on the conference, contact

**Alesia Siuchyeva at [alesia@datadrivenbiz.com](mailto:alesia@datadrivenbiz.com) or 201 204 1694**