

CD Group's i-ON proactive monitoring solution is a new way to maintain, monitor and communicate the health of your JD Edwards EnterpriseOne implementation that will transform your enterprise from average to optimal performance.

BENEFITS

Powerful combination of software and managed services enables real-time monitoring, as well as proactive analysis and action

Comprehensive technical and application monitoring at all levels of the infrastructure, beyond EnterpriseOne

Configurable alerts and customized reporting helps companies achieve business-specific objectives

i-ON Health Check provides periodic performance assessments against company and industry trends for pinpointing opportunities for improvement

Seamless integration into the existing technology and business process system

Highly scalable, easy and cost-efficient to implement

Implementing JD Edwards is only the first step to optimal organizational and system performance. The way to truly capture a positive ROI is to continually and proactively monitor and maintain your system. However, doing so manually is a time-consuming process that can take time away from critical IT tasks and lack in important details and trend information.

i-ON is a comprehensive monitoring and managed services solution by CD Group that can help transform your company's JD Edwards system from a technology tool to a more powerful business solution. It is the first monitoring solution to not just report on your system's health, but also to capture and report on what "ideal" really looks like and how you compare, empowering you with the knowledge you need to take the right actions to gain more value from your EnterpriseOne implementation.



With i-ON, you can easily monitor your system and applications across the enterprise, pinpoint issues, and define your "ideal" based on aggregated data from your organization and beyond.



UNITING BUSINESS & TECHNOLOGY

SYSTEM REQUIREMENTS

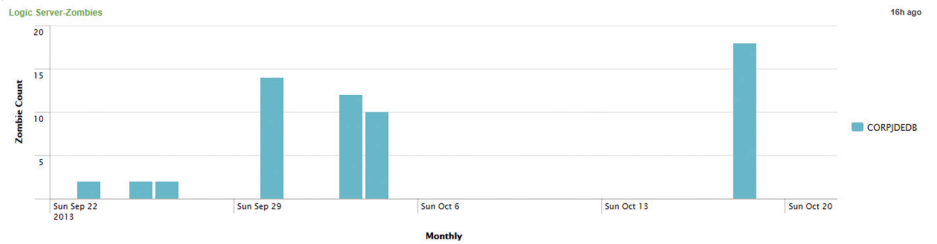
Shared or Dedicated Server
(Normally Deployment Server Used)

12 Gig RAM / 100 Gig Hard Disk

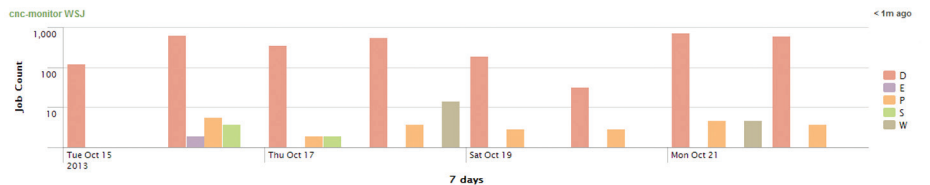
Server Agents for Linux / Windows /
iSeries

By pairing i-ON with Oracle's JD Edwards software, CD Group helps companies move to the next level of performance. Fully customizable, the i-ON solution delivers monitoring at all levels of your enterprise including hardware, database, and web layers. Standard reports include:

- User Login Statistics
- Server Error Logs
- Zombie (Kernel Failure) Errors
- Logic Server Statistics
- Package Build History
- Report History (UBE)
- Business Function Timeouts
- Java Heap Errors
- HTTP Server Statistics
- Database Statistics and Backups (Oracle and SQL Databases)



i-ON provides real-time monitoring and reporting on zombies (kernel failures), in order to quickly identify processes that have stopped running and proactively eliminate the root causes.



i-ON shows jobs waiting and with errors so that you or CD Group's managed services team can take action to drill deeper into potential problems and prevent further system issues.

Contact us and we'll help you find the right application solution for your business.

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