



**Fieldpoint Service Management Platform  
Compatible with Microsoft Dynamics CRM 2013 & GP 2013**

Toronto, ON – November 29, 2013 **Fieldpoint Service Applications Inc.** a leader in integrated service management software is pleased to announce being one of the first Microsoft Dynamics ISVs to support Microsoft Dynamics CRM 2013 and GP 2013. Fieldpoint has been a software provider of field service and project management applications for 13 years, with 500+ customers and 30000+ users in several vertical markets. Whenever a new software release becomes available, Fieldpoint provides a seamless integration to the latest version, minimizing any business interruptions.

“We have seen several releases of CRM and GP throughout the years. We have always been able to provide seamless integration regardless if it was an upgrade to a search engine or to the software package itself.” says Rich Smart, President at Fieldpoint. “Customers can take comfort in knowing that we are forward and backwards compatible to Microsoft Dynamics CRM and GP. We provide a one-button upgrade ensuring their customizations and workflows carry forward effortlessly.”

Fieldpoint’s development team works endlessly to ensure that they provide a “one-button upgrade” experience for their clients. Regardless if the customer is one or several versions behind, the upgrade process is easy. Even a highly customized implementation will carry forward effortlessly. This minimizes operating costs and potential downtimes.

**About Fieldpoint Service Applications Inc.:**

Fieldpoint designs software applications for field service and professional services organizations. Its seamless integration to Microsoft Dynamics GP and Microsoft Dynamics CRM provides an end-to-end, out-of-the box solution for professional service organizations. Real time transactions flow throughout the organization from CRM sales, to Fieldpoint’s service maintenance applications to Microsoft GP financial management. At Fieldpoint we pride ourselves in having outstanding customer satisfaction with 550+ clients and 30,000 plus users in several vertical markets.

For More Information, Please Contact:

Colleen Rodericks  
Marketing Communications Manager  
Fieldpoint Service Applications  
(e) [colleen.rodericks@fieldpoint.net](mailto:colleen.rodericks@fieldpoint.net)  
(t) 905.855.2111 x 237