

tandem®

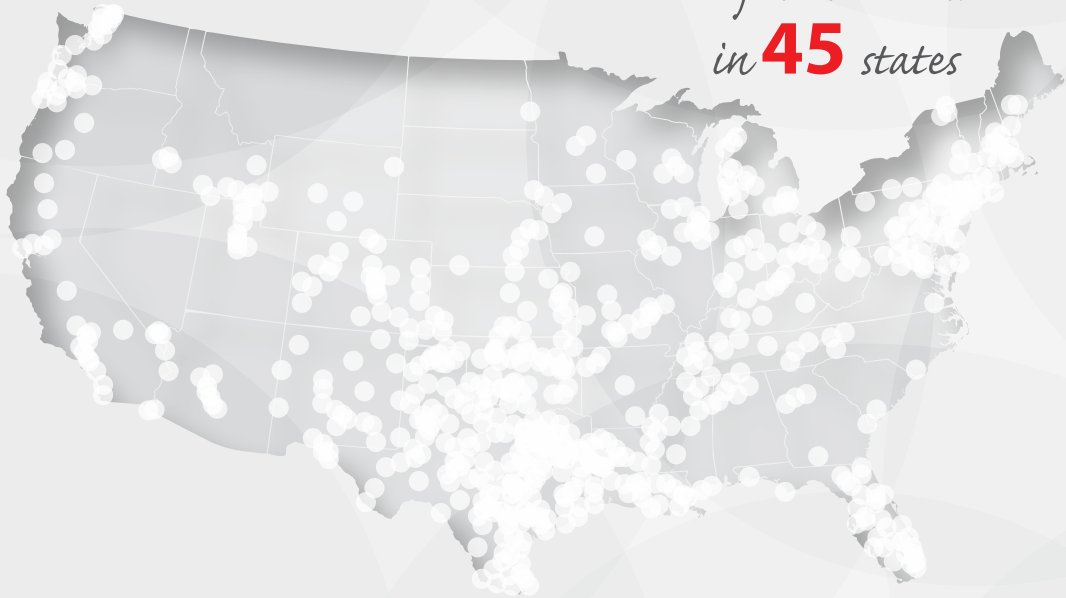


# 10 reasons to **tandem**<sup>®</sup>

- 1 *tandem is limitless!*** Add as many users, records, and uploaded documents into **tandem** as needed for no additional charge!
- 2 *tandem is easy to use!*** Initial setup is simple and quick with the bulk import option. All modules use similar logic. Since the application is browser-based, no installation is required.
- 3 *tandem is fully supported!*** Our responsive support team, along with an entire department of IT security auditors, is ready to answer your questions. Find the Getting Started pages and help text throughout the software, or watch a recorded demonstration. Our annual **tandem** User Group is a great way to learn more about **tandem** and see how other institutions are using it.
- 4 *tandem is designed for financial institutions!*** All financial institutions are required to have an information security program. Instead of dedicating hours upon hours of research, use **tandem**. Our security experts have done the research and created the software based on guidance from the FFIEC (FDIC, OCC, FRB, CFPB, NCUA). The guidance is referenced throughout the software, so you know where you are compliant.
- 5 *tandem lets you delegate responsibilities!*** Each module has options for multiple access roles. Create tasks, assign responsibility for calendar events, and set email reminders for a more efficient workflow.
- 6 *tandem is always working!*** The software can send email reminders for key events and tasks, and keeps record of missing information. Use the dashboard to quickly see important details.
- 7 *tandem gives you professional reports FAST!*** The software generates documents based on your information and customized to your institution's style (colors and logo), all in Microsoft editable documents so you can further customize.
- 8 *tandem is budget-friendly!*** Everything you need to manage your information security program is included in one simple license fee!
- 9 *tandem is safe to use online!*** Access the web-based application anywhere you have an internet connection using a secure login to our SSAE 16 examined data center. Set up password expiration and multi-factor login authentication for additional security measures.
- 10 *tandem is user tested!*** Over 12,000 active users at 600 financial institutions in over 45 states are using one or more modules in **tandem**.



USED BY  
over **600** financial institutions  
in **45** states



“*In my nearly 30 years of data processing and banking, I’ve never experienced a more responsive vendor in terms of online support and enhancement requests.*”

▶ *VP of an \$800M Bank in NM*

**tandem** modules are fully integrated. Mix and match among the following modules to create your customized information security program:

- |                                   |                                   |
|-----------------------------------|-----------------------------------|
| Risk Assessment                   | Identity Theft Prevention Program |
| Business Continuity Planning      | Social Media Management           |
| Information Security Policies     | Audit Management                  |
| Vendor Management                 | Board Portal                      |
| Internet Banking Security Program | Compliance Calendar               |



**Risk Assessment** – Develop your Information Security Risk Assessment and individual risk assessments for your critical assets. The software will help you identify reasonably foreseeable threats, assign risk levels, and define controls.

**Business Continuity Planning** – Be prepared to address adverse events such as natural disasters, biological pandemics, technological failures, human error, and terrorism. Define and manage business process recovery through the formal Business Impact Analysis (BIA) process, and take advantage of template checklists and MMS emergency notification.

	Inherent Risk	Residual Risk	
Yes	High	Low	
Yes	High	Low	
Yes	Medium	Low	Acceptable
Yes	High	Low	Acceptable
Yes	Extreme	Low	Acceptable
Yes	Medium	Low	Acceptable
Yes	Medium	Low	Acceptable
Yes	Extreme	Medium	Mitigate Further
Yes	Medium	Low	Acceptable
Yes	Extreme	Low	Acceptable
Yes	Low	Low	Acceptable
Yes	Medium	Low	Acceptable
Yes	Extreme	Low	Acceptable
Yes	Medium	Low	Acceptable
Yes	Extreme	Medium	Mitigate Further

**Information Security Policies** – A custom security plan with over 50 pre-populated policies, and the ability to create your own policies, manage policy implementation, identify verification, and build an acceptable use policy.

**Vendor Management** – Third party management system to streamline the process of collecting, reviewing, and documenting pertinent information about your service providers.

**Internet Banking Security Program** – Create risk assessments for different types of online customer accounts (e.g. corporate and retail), identify risk levels, and assign layered security controls to mitigate risk. Use the customizable security awareness material for educating your customers.



**Identity Theft Prevention Program** – Develop and manage your Identity Theft Prevention Program document per the FACT Act, and use the online Identity Theft Red Flags employee training customized for your red flags.

**Compliance Calendar** – Easily identify, schedule and track important dates impacting financial institution requirements including reporting, audits, training, operations, and compliance. Available in a FREE version or a PRO version with premium enhancements.

**Social Media Management** – Be proactive and manage all of your social media profiles with one login. Create a custom review process for authoring, approving, and scheduling posts. Post to all accounts from one place, and keep track of employee access to your social media accounts.

**Audit Management** – Keep track of various audits (e.g., IT, Compliance, Safety and Soundness, Exam), create multiple audits, assign responsibility, appoint auditor (e.g., employee, vendor, examiner), and manage findings. View trends, risks, and costs of findings and assign tasks for response.

**Board Portal** – Collect and organize the material for your board and committee meetings. Schedule meetings, review related documents, discuss items and vote within the secure online portal. Use your mobile device to view the agenda, board packet, and related documents during meetings. Limit access and assign responsibility as needed.

## Information Security Consulting

Today's regulatory environment is stretching financial institution staff members to the limit. CoNetrix can help by partnering with you to create and maintain an information security program. Our security experts hold numerous security certifications, such as CISSP, SSCP, CISM, CISA, Microsoft's Security Specialization, and several Cisco certifications. We design, implement, and support security in highly regulated environments daily and understand the real-life challenges facing the financial industry. CoNetrix information security program consulting includes:

- ➔ Annual "reasonably foreseeable" risk assessment
- ➔ Development and maintenance of Business Continuity Plan and Information Security Policies
- ➔ CoNetrix attendance of IT Security Committee Meetings (semi-annually)
  - Benefit of recent experiences with other financial institutions
  - Information on recent regulations
  - Policy reviews
- ➔ Supporting Documentation
- ➔ Calendar of policy and audit commitments
  - Testing
  - Training
  - Reporting
- ➔ Maintenance of Incident Response Plan and assistance with security incidents.
- ➔ Annual assistance with orientation/walk-through BCP test.
- ➔ Quarterly independent external network scans and results analysis
- ➔ Access to **tandem** information security management software

## Technology Services

Network Design & Implementation  
IT Support & Maintenance  
Virtualization  
Data Storage and Protection  
Disaster Recovery  
Technology Strategic Planning  
Managed Network Services

## Hosting

AspireServer  
AspireMail  
AspireRecovery  
AspireDocs

## Security Services

External Penetration Testing  
IT/GLBA Audit & Assessment  
Information Security Program  
Security & Compliance Consulting

## Software

Risk Assessment  
Business Continuity Planning  
Information Security Policies  
Vendor Management  
Internet Banking Security Program  
Identity Theft Prevention Program  
Compliance Calendar  
Social Media Management  
Audit Management  
Board Portal



CoNetrix  
5214 68th St, Ste 200  
Lubbock, Texas 79424

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800-356-6568  
info@conetrix.com  
www.conetrix.com