

## Signature Home Health Portland Office Receives Deficiency Free Survey

*A deficiency free survey indicates a significant effort on the part of the administration and staff to provide quality care and services*

December 17, 2013 – Portland, Oregon – Signature Home Health approaches its business by a single virtue: To enhance the life of every person they serve. Through this mission, the Home Health Agency (office located at 7632 SW Durham Rd #105, Tigard, OR 97224) achieved one of the highest designations for quality of care and services – a deficiency free survey from the Oregon Department of Human Services.

The rigorous survey is conducted over several days on behalf of the Centers for Medicare & Medicaid Services (CMS) to ensure compliance with health and safety standards of agencies that benefit from the federal program. Areas examined include nearly 200 quality, safety, and performance issues such as medication management, review of patient records, interviews with patients and families about quality of life and care received, and a review of clinical staff to patient load ratio.

According to Bob Thomas, PT, President of Signature Home Health, a deficiency free survey would not be possible without the dedication and commitment of the staff to uphold Signature's mission. "The surveyors commented on what a tremendous agency Signature's Portland Home Health is," says Thomas. "What really stood out are the clean and detailed documentation, good processes in place, and most of all our caliber of clinicians."

As national and local health regulations become more and more stringent, it is becoming increasingly more difficult to achieve a deficiency free rating. That is why these surveys are an excellent tool for prospective clients and patients in Multnomah and Washington counties to make an informed choice. The survey outcome of an agency speaks to the quality of care and services of that provider.

**Signature Hospice, Home Health, and Home Care** is a leading provider of post-acute healthcare services in Oregon and Washington. Signature specializes in providing Nursing, Physical Therapy, Occupational Therapy, and Speech Language Pathology for patients in their home or home setting. Learn more at <http://www.4signatureservice.com>.

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