



Certified Senior Advisor (CSA)[®]
CSA Working With Seniors
Three Day Class Review and Exam on Day Four
Tuesday, February 11 – Friday, February 14, 2014 – Denver, CO
Professional Testing, Inc. – Galleria Building

Training Location: Professional Testing, Inc., 720 S Colorado Blvd, Suite 750-N, Denver, CO 80246 – Training Room
Phone: 303-757-2323 - Instructors: [Jane Barton](#), [David Stitt](#) and [Mickey Batsell](#)

Hotel: [Marriott Residence Inn Cherry Creek](#), 670 S Colorado Blvd, Denver, CO 80246 - **Phone:** 303-758-6200

[Hilton Garden Inn Cherry Creek](#), 600 S Colorado Blvd, Denver, CO 80246 – **Phone:** 303-754-9800

Parking: Complimentary hotel self-parking – can walk to training location right next door. Training location parking - first 90 min free, then 50 cents per half hour, max \$5 per day

Hotel Rates:

Hilton Garden Inn - \$109

Please reserve your room prior to **January 15, 2014** - **Group ID code: Society of Certified Senior Advisors**

Marriott - \$139 with breakfast included and social dinner Tues, Wed & Thurs with beer, wine & soft drinks

Please reserve your room prior to **January 15, 2014** - **Group ID code: CSA** [Book your group rate: CSA >>](#)

Internet: Free wireless high-speed Internet in hotels and training room

Restaurants in walking distance: Panera, Garbanzo's, Café Rio, Jax, Big Smoke Burger, Cuba, Cuba, Udi's

Airport: [Denver International Airport](#) (DEN) is 24 miles from the training location

Transportation: [D & D car service](#) \$70 w/tip one way, [Super Shuttle](#) \$22 one way or [Taxi](#) \$72 one way

Dress Code: Business Casual

Materials You Need to Bring: Photo ID, pencil, pen, blue CSA textbook, Power Point Notebook, Exam Study Guide, business cards for networking with other class attendees. The interactive CSA Exam Study Guide is available in your student course portal at <http://courses.csa.us> (need your username and password)

Class Schedule: Class begins promptly at 8 AM and ends at 5 PM each day. Testing is on the fourth day and begins promptly at 8 AM. Please see the Class Schedule for more details.

Networking Opportunities: There will be breaks between class modules, lunch hour and dinner, but on Day 2 from 7:30 AM to 8 AM there is an optional, student introductions time set aside. Come to the classroom and everyone can go around the room and give a 60 second speech, exchange business cards or materials.

Additional Information: Morning (7:30 AM) and afternoon snacks (2 PM) and beverages are provided.

SCSA Contact Information: Judy Rough 800-653-1785 x112 or judy@csa.us – www.csa.us

Reminder: You will be contacted with your exam results by approximately the 12th business day following the exam. This would be about **March 4th** so please mark your calendars!

CSA Class Review Schedule – Denver, CO – February 11-14, 2014

Professional Testing, Inc., 720 S Colorado Blvd, Suite 750-N, Denver, CO 80246

				2012	2013
Day 1	Tuesday, February 11, 2014	CSA Instructor	Textbk	PPT NB V1	PPT NB V2
8:00 - 8:15	Welcome, Introductions, CSA Role & Mission, Exam Overview	Jane Barton			
8:15 - 9:05	Trends & Experience of Aging	Jane Barton	3 & 103	1	7
9:15 - 10:10	Aging & Society	Jane Barton	16	9	15
10:20 - 11:10	Physiological Changes of Aging / Aging Kit & Hearing Test	Jane Barton	45	17	23
11:20 - 12:10	Cognitive Aging	Jane Barton	324	101	35
12:10 - 1:10	Lunch				
1:10 - 2:00	Chronic Illness in Seniors	Jane Barton	267	75	81
2:10 - 3:00	Nutrition, Fitness & Healthy Lifestyles	Jane Barton	298	87	93
3:10 - 4:00	Spirituality	Jane Barton	347	111	117
4:10 - 5:00	Mental Health, Grief & Loss in	Jane Barton	76	29	35
Day 2	Wednesday, February 12, 2014	CSA Instructor	Textbk	PPT NB V1	PPT NB V2
7:30 - 8:00	OPTIONAL: Student Introductions	Students			
8:00 - 8:05	Daily Announcements	Jane Barton			
8:05 - 8:55	Senior Housing	Jane Barton	201	27	63
9:05 - 9:55	Home & Community-Based Services	Jane Barton	238	63	69
10:05 - 11:10	Family & Social Support	Jane Barton	119	39	45
11:20 - 12:10	Caregivers & Caregiving	Jane Barton	107	49	55
12:10 - 1:10	Lunch				
Day 2	Wednesday, February 12, 2014	CSA Instructor	Textbk	PPT NB V1	PPT NB V2
1:10 - 2:00	Financial Choices: Retirement (Financial Lit I)	David Stitt	455	131	137
2:10 - 3:00	Financial Choices: Income Taxes (Financial Lit II)	David Stitt	475	139	145
3:10 - 4:00	End-of-Life Planning	David Stitt	366	123	129
4:10 - 5:00	Long-Term Care Coverage	David Stitt	532	155	161
Day 3	Thursday, February 13, 2014	CSA Instructor	Textbk	PPT NB V1	PPT NB V2
8:00 - 8:05	Daily Announcements	David Stitt			
8:05 - 9:10	Estate Planning (Financial Lit III)	David Stitt	404	147	153
9:20 - 10:10	<i>Financial Literacy Activities & Discussion</i>	David Stitt	Handouts		
10:20 - 11:10	Social Security	David Stitt	630	179	185
11:20 - 12:10	Medicare	David Stitt	587	161	167
12:10 - 1:10	Lunch				
1:10 - 2:00	Medicaid & Seniors	David Stitt	611	171	177
2:10 - 3:00	<i>Case Studies: Government Programs, LTC</i>	David Stitt	Handouts		
3:10 - 4:00	Ethics in Doing Business with Seniors	David Stitt	651	187	193
4:00 - 4:30	When You Are a CSA	David Stitt			205
4:30 - 5:00	Test Taking Tips - Q & A - Closing Remarks	David Stitt			i-iv
Day 4	Friday, February 14, 2014				
8:00 - 11:00	CSA Exam (results in 12 business days - Mar 4th)	Proctor			