# PROXIOS OUR CLOUD ... YOUR BUSINESS ... SIMPLE

### DATASHEET

## **Office Builder** TM



#### **Introduction:**

Are your IT needs fairly simple – mostly consisting of email, office automation and perhaps accounting? Have you considered sourcing this capability from the cloud as opposed to purchasing the software and equipment and staffing IT support at your place of business? If the answer is yes, you should consider Office Builder from Proxios. Office Builder is a comprehensive "IT as a Service" solution that provides a hosted solution of subscription software such as Microsoft Email, Microsoft Office and QuickBooks, delivering them virtually to each employee regardless of their location – all that is needed is a connection to the Internet. Beyond the software itself, Proxios provides 24 / 7 service and support for each of your employees, and optionally combines it with a variety of cloud-based services such as net-work management, end point protection, and unified communications (VoIP telephones). As an Office Builder client, you are free to focus exclusively on running your business, not on running your IT infrastructure.

#### How it Works:

Under Office Builder, Proxios provides subscription licenses from Microsoft for applications such as Exchange Mail and Microsoft Office into a unified virtual desktop that is accessible anytime and anywhere you have access to the Internet. Add to this Intuit's QuickBooks and FoxIT's Phantom PDF software and you have all of the fundamental applications ready to operate your business. Office Builder users can operate from desktops, laptops, tablets, even smart phones.

Many Office Builder clients add cloud-based services to the solution including continuous monitoring of their firewalls, routers and switches; anti-virus protection and patch management of user PCs and laptops; and hosted VoIP unified communications.

Proxios support includes each and every employee. Our 24 / 7 service desk handles inquiries both routine and complex covering email, applications, networks, infrastructure performance, as well as backup and recovery.

Pricing is based on the applications you require, the number of virtual desktop users, and the quantity of devices subject to add-on services such as network equipment and PCs.

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#### Service and Support – a Team Effort

Great service combines skill, close familiarity with the needs of each client, and an organization that has the processes and tools in place to ensure that requests are resolved on a timely basis, problems are resolved at root cause, and users are well informed. As a Proxios Office Builder client you will be assigned to a dedicated team that includes account management, system administrators and IT specialists in applications and networking. This team approach builds knowledgeable, predictable and trusting relationships with our clients – truly delivering on the concept of "IT as a Service."

#### **Proxios Cloud Advantage**

As an Office Builder client you will experience the reliability and performance of the Proxios cloud platform. Featuring the VCE Vblock from Cisco, EMC and VMWare, businesses benefit from the type of computing that is normally reserved for organizations with thousands of users. With fourteen years of experience in cloud computing across a wide variety of industries, Proxios has hosted hundreds of software applications for our clients, providing them anytime / anywhere computing for their entire application suite.

Although hosting your applications is the primary focus of Office Builder, what turns it into a complete solution for your company, are the numerous services that Proxios offers including the management and diagnosis of your network infrastructure, the security and file backup of your PCs, laptops and mobile devices, and the integration of the latest in unified communication products into your virtual desktop.



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Proxios is headquartered in Richmond, Virginia and is in the business of IT as a Service (ITaas). As a provider since 1999, we have proven knowledge and experience to move customer infrastructure to the cloud, freeing customers to do what they do best, driving real business value from the applications that help run your business. We provide a wide range of cloud services to our customers throughout the United States and Canada including telephony and collaboration, business virtual desktops, and application hosting that help run their businesses.



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