



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 7, 2014

Ms. Kristin Kolodge  
Senior Manager, Product Investigations & Campaigns  
Chrysler Group LLC  
800 Chrysler Drive CIMS-482-00-91  
Auburn Hills, MI 48326-2757

NVS-215KS  
14V-032

**Subject:** Stuck Pedal with Wide Open Throttle

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/PROMASTER/2014

**Mfr's Report Date:** February 4, 2014

**NHTSA Campaign Number:** 14V-032

**Components:**

VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

**Potential Number of Units Affected:** 7,935

**Problem Description:**

Chrysler Group LLC (Chrysler) is recalling certain model year 2014 Ram ProMaster vehicles manufactured July 1, 2013, through December 10, 2013. In the affected vehicles, if the accelerator pedal is pushed downward at a certain angle, the pedal may get stuck in the wide open throttle position due to interference with the accelerator pedal stopper.

**Consequence:**

A stuck accelerator pedal can result in uncontrolled acceleration, increasing the risk of a crash.

**Remedy:**

Chrysler will notify owners and dealers will replace the accelerator pedal stopper with a larger one, free of charge. The recall is expected to begin in March 2014. Owners may contact Chrysler at 1-800-853-1403. Chrysler's number for this recall is P02. Note: These vehicles are equipped with a brake override system. In the event a pedal is trapped, pushing on the brake pedal will brake the vehicle and enable the driver to slow and stop and turn off the vehicle.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

On August 20, 2013, NHTSA announced new changes to the requirements governing safety recalls. Some of these requirements are already in effect. Please ensure your company will be in compliance with each requirement on, or before, its respective effective date. For a summary of the requirements and their effective dates please click on the "New!" link at <http://www.safercar.gov/Vehicle+Manufacturers>.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement