



wave



Wave:

A Wave of Implementation Solutions

Since 1995, Coastal Healthcare Consulting has built on its successful momentum as a superior implementation service provider. Expertise gained from working on 850+ projects for 80+ clients allowed us to develop Wave — a full spectrum implementation service line.

Wave encompasses a comprehensive approach to implementation, offering:

- Project Management
- Workflow Analysis
- Design/Building
- Testing
- Programming
- Training
- Go-live Support
- Legacy Support

Training for Long-Term Success

One of the most important factors in a successful implementation is the quality of user training. The quality of instruction directly correlates to staff proficiency and productivity.

Through Wave, Coastal provides proven training methods that are timely, cost-effective and that promote long-term skill retention.

Comprehensive Technical Services

As part of Wave, Coastal offers customized solutions for conversions and programming. Our team of technical experts can convert legacy EMR data into your new system and other repositories. Wave was designed to connect Coastal experts with your staff from start to finish – defining specifications, assisting with programming, testing and validating your data. Throughout the process, we enhance the end-user experience through a unique “Coastal-style” approach that focuses on collaboration and communication.

Legacy Support

Wave’s legacy support service allows your staff to focus on implementing the new system while Coastal maintains the daily support of the production system. Our deep skill set encompasses application support, operations knowledge and technical expertise. This seamless backfill support helps drive peak performance within your organization now and in the future.

Experience a Wave of IT support.

Implementation services are the core of our business.



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Driving Peak Performance



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