

Global Support that's A World Apart:


- *ti*-OnSite Services include Break/Fix/Repair
- Asset Management
- Firmware/Equipment Lifecycle Management
- Fully customizable plans
- Lowers your costs by increasing operational efficiencies and productivity

Providing Expertise:

- Visual Collaboration Spaces
- Executive Boardrooms
- Telemedicine Applications
- Multi-Purpose Conference Rooms
- Visualization Rooms
- Mission Critical Facilities
- Houses of Worship
- Broadcast & Production Studios
- Video Walls & Digital Signage
- Training Rooms
- Auditoriums
- Educational Institutions
- Distance Learning Labs


 **OnSite MANAGED SERVICES****Technical Innovation's Strategic Suite of OnSite Managed Support Programs Maximizes Your Uptime, Efficiencies and Investment.**

You rely on your Audio and Video enabled collaboration technology. It is an integral part of your day-to-day operation and any disruption in its performance means loss of productivity and revenue. Rely on TI to manage your systems so you can manage your business.




ti -OnSite Managed Services provides a dedicated expert, or team of experts, allowing for seamless efficiency in your daily operations that increases productivity and gives you an advantage in today's hyper competitive marketplace. Technicians are selected based on specified skillsets to provide you with immediate support, individualized service and proactive maintenance. It is a comprehensive and flexible program structured to provide maximum support for your organization with services including:

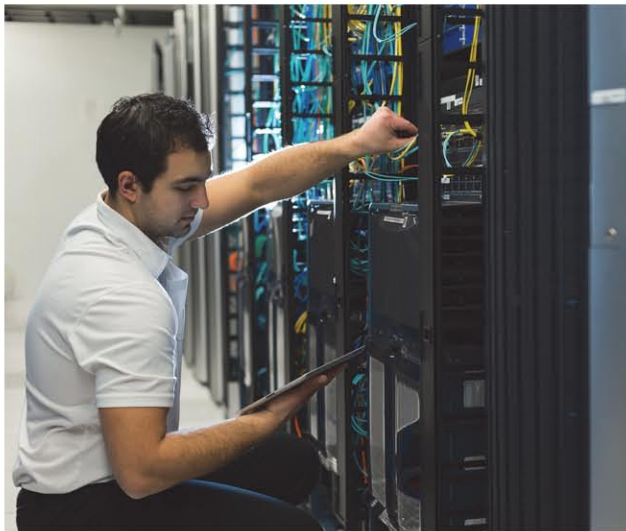
- Dedicated *ti*-OnSite Service Technicians
- Onsite break/fix/repair support
- Technical room support and scheduling
- Videoconferencing Support
- Executive boardroom meeting support
- Preventative Maintenance
- Asset Management/Equipment Lifecycle Management



ti -OnSite Flexible Managed Services is a model that fluctuates with varying demands, allowing organizations to meet technology support and maintenance needs, handle seasonal increases in workflow, support special events, or fill a gap in a growing organization until a full-time managed service team member is required.



ti-OnSite Asset Management/Equipment Lifecycle Management provides asset tracking and management of collaborative technology, audio visual equipment and systems. Based on your system's design and tagging requirements, TI will perform a physical inventory of all Audio Visual systems and tag each asset, as required, to ensure unique identification. The analytics and cost-saving intelligence captured will maximize the value of your AV infrastructure & the lifecycle of your assets.



We know AV and we know talent. We'll place a certified technician with the right skill-set on your team.

Put Our 75+ Years of Experience On Your Team

ti-OnSite technicians leverage our National TechSupport & Operations Center with certified audio visual support personnel and engineering teams to offer you the advantages of decades of specialized expertise and advanced technology support.

Your technician will be on-hand to serve as liaison for your internal operations, ensuring seamless support of meetings and presentations. Client-facing systems, such as interactive displays and projection systems, will be supported and you'll have a first responder on premises to address any system disruption.

Whether a corporate environment, mission critical facility, educational institution, or house of worship, insure your audio visual & communications systems' performance and user experience by placing an expert on your team. Technical Innovation will carefully document your infrastructure and needs and match the skillsets required from our national base of certified technicians.

Contact us to schedule a complimentary Audio Visual infrastructure support analysis and to learn how to build a service plan that fits your needs.

OnSiteServices@technical-innovation.com

800.554.5440



ti-OnSite as your trusted partner provides:

Staffing

- Qualified base of dedicated technical resources
- Relief from staffing expense such as training, employment taxes & healthcare obligations
- As an established industry leader, TI attracts and retains exceptional technical staff

AV Support for IT

- Technicians are matched based on the requirements of your Audio Visual infrastructure
- Global AV/IT Helpdesk Support
- Alleviates AV/IT integration issues in your IT Department

Increased ROI

- Higher utilization level of existing resources
- Flexible program allows you to choose the features and level of support you need
- Increased uptime & less staff interruptions lead to increased productivity and profits
- Lowers your costs by increasing operational efficiencies



Atlanta | Birmingham | Charlotte | Gulf Coast | Houston | Memphis
Nashville | Raleigh | Washington, D.C.

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