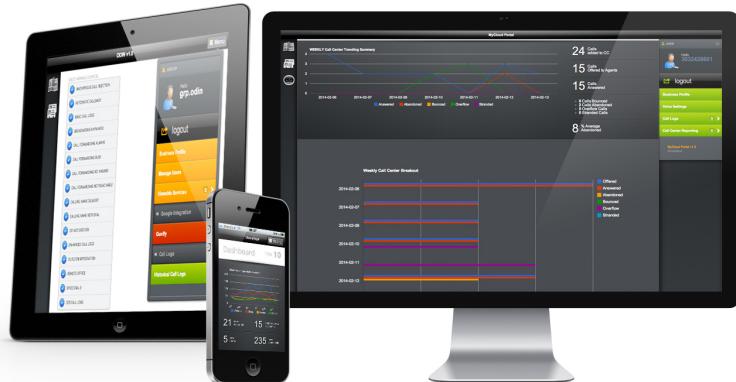# Now Take Full Control Over Your SimpleSignal User and Business Profiles From any Device!

CloudPortal

Introducing the New Cloud Portal from SimpleSignal

SimpleSignal's Cloud Portal provides an amazing new user experience. Now you can manage all of your hosted PBX features and user profiles through your computer or any mobile device in real time using our easy-to-use web interface. Placed, received, and missed call logs are now at your fingertips. Group admins can view all calls and manage all users' profile data. Developed in HTML 5, all features and UI screens work beautifully over all devices and screen sizes.

Call Center Reporting

You can now access all your call center reporting, allowing your agents and supervisors to monitor detailed call reports for your call centers. Includes a weekly dashboard for your call center queues, plus preconfigured and custom call center and agent reports.

Self-Administration:

Intuitive UI
Manage all your 'everyday' features & services across any device with one web app
✔ Group IT Self Administration
✔ User Self Management

Modular
Built as modules, so you can choose what you want to see and manage

Integration
We tie your choices together for you, making it a seamless experience

Call Center Reporting:

Weekly Dashboard
Intuitive dashboard puts all your important data at your fingertips across all your devices.

Call Center Reports
Available to call center supervisors, provides multiple canned reports on call center activity by queue. Raw data available for creating custom reports

Agent Reports
Available to Group Admins, provides multiple canned reports detailing per agent call activity and last 24 hour summary

For more information, please visit:
www.simplesignal.com/cloudportal

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Unified Communications - Simplified.