



# Peace of Mind for Serious eDiscovery™ Executive Summary

Complete Discovery Source (CDS) is the leader in eDiscovery. The most demanding law firms, corporations, and government agencies turn to CDS for electronic discovery solutions ranging from early case assessment (ECA), expert consulting, high-speed processing, secure hosting and efficient managed review. CDS combines proprietary software, best-of-industry solutions, and a team of leading experts and technicians to provide our clients with unparalleled litigation support.

CDS is ranked Number One by the *National Law Journal* and the *New York Law Journal*.

## Products and Services

- Early Case Assessment
- Forensic Collection
- Processing and Production
- Review Hosting and Managed Review
- Analytics and Data Mining
- Advisory Services

## Technology and Infrastructure

We support more than 25 unique eDiscovery tools to meet the specific and unique needs of each case. Our entire team, from project managers to our in-house product development team, leverage their experience to make sure our clients see the best results for each case.

We invest in Big Data infrastructure because the most sophisticated eDiscovery demands it . . . and so that you don't have to. That allows you to focus on your core competency, the practice of law. With CDS, your projects are on the fastest most secure and reliable networks available today—built for Big Data and serious eDiscovery matters.

## Serious Security

CDS maintains high security: ISO 27001 certified hosting and SSAE 16 SOC 1 Type 2 (formerly SAS 70) tested processes in our data centers in New York, New Jersey, and Washington, DC. Each is fully replicated and redundant, backing up your data to the minute in secure environments, on par with the systems of national security agencies and major financial institutions. Because CDS' data centers are geographically diverse, we are disaster-ready and prepared for the unexpected.

## Early Case Assessment

CDS' proprietary data analysis system indexes documents at lightning speed, so you can start evaluating data before most other systems have finished ingesting. Multi-threading and our

distributive architecture allow your CDS team to analyze multiple data sources simultaneously. Detailed reports, de-duplication, and extensive filtering tools mean that the dataset can be drastically reduced prior to processing.

## Nytrix CIY™ and Relativity®— Advanced Review Technology

Whether you take advantage of CDS' cloud-based eDiscovery platform, Nytrix CIY™, or rely on our Orange-level service for Relativity®, CDS gives you powerful options. We support proprietary and industry-wide tools to help you command the eDiscovery process.

## Nytrix™ CIY 4

Nytrix CIY gives you unprecedented control with zero infrastructure, cloud-based accessibility, pricing on your terms, the highest levels of security, and the support of CDS experts. Nytrix is a cloud-based litigation support and document review platform which allows you to load, process, and review—all while managing your review platform with complete administrative control. It was created by eDiscovery experts for litigation teams ready to recapture costs, build capabilities, and regain control of the document review process.

Our eDiscovery teams tapped into more than a decade of client feedback and real-world testing to create Nytrix. The platform is the ultimate review tool, developed and shaped under the stringent criteria of Complete Discovery Source—designed for ease of use and ultimate efficiency. True to form, Nytrix is completely device and browser agnostic.

Choosing the Nytrix solution means you don't need a capital investment in big data infrastructure. There is no need to keep up with ever-changing technology or staffing. CDS has already built high-end data centers that are road-ready for true cloud-based, highly-secure, enterprise-grade eDiscovery via Nytrix.

## The Nytrix CIY eDiscovery platform gives your team unprecedented control and flexibility:

- No Capital Expense
- True Cloud—Anywhere-Anytime
- “In-house” Processing and Lightning Speed
- Dashboard Reporting
- Native and Uncomplicated File Handling
- Zero Footprint Environment
- Advanced Redaction/ Annotation/Highlighting
- International Language Support
- Admin controls within your organization are limitless
- Search and Analysis for Big Data
- Fully Integrated Document Review

*continued*

## Processing and Production

eDiscovery that is fast, efficient, and defensible allows your litigation team to focus on more manageable volumes of meaningful evidence. Our project managers and engineers use the most advanced hardware and software to expertly guide your evidence through the process. We can scale our services from a single CD to terabytes of ESI. CDS offers unmatched processing speeds at competitive prices. Our capacity and dedication turn most projects around in the time that it takes the competition to get started.

- High-speed multi-thread processing
- Predictive coding
- Real-time reporting
- De-duplication
- Full redaction tools
- Native and image file production
- EDRM compliant XML load files
- Integrated production services

## Review Hosting and Managed Review

If you're working around the clock, so are we. We support our highly secure SSAE 16 SOC1 Type 2 audited data centers 24/7. CDS partners with the industry's leading review tool developers and contract review staff to meet your case's specific needs. For complex projects, our experienced PMs and our Advisory Services team work with case teams to tailor workflows—from reviewer training to trial preparation.

## Forensic Collection Specialists

The CDS Legal Forensic Services Group offers a wide-range of forensic collection, analysis and advisory services. The department is capable of complete and/or targeted forensically sound acquisitions of all types of data: from laptop and desktop computers to email, data stored in cloud service providers, social media sites, mobile devices, etc. Our experienced investigators have worked with and for private corporations, government and intelligence agencies, and most of the AmLaw100 firms, providing both technical advice and expert opinions.

## Global Coverage and Cross-border eDisclosure

Multi-national corporations involved in US litigation can be required to collect data that is subject to EU directives. CDS' international eDisclosure program merges EU-based eDisclosure specialists with Digital Customs™, CDS's proven proprietary technology, to seamlessly carry you through the process in compliance with any applicable international laws. CDS' Safe Harbor certification ensures that data which reaches the US remains compliant with EU privacy regulations. From collection to production, we are ready for your overseas needs.

## Advisory Services

CDS Advisory Services helps clients efficiently manage ESI risks and reduce costs, both pre-and post-litigation.

### Review Planning and Management

Our advisors have extensive litigation and eDiscovery experience. Working with your team, we design realistic, executable workflows that meet your production schedule and complement your litigation strategy.

### Early Planning and Strategy

Together, we can develop a cost-effective, strategic discovery plan. We establish a timeline and strategy for handling your case from its inception—collaborating with your case experts, early in the process, to apply proven scientific methods to extract and interpret key information from your data. The use of high-level analytics and proprietary CDS tools at the beginning of a case gives you an early understanding of your information systems and data.

### Strategic Searching and Review Prioritization

Our search experts use advanced technologies to strategically search, classify, and organize your data for review. This process improves efficiency and reduces the total cost of litigation. Our custom workflows allow associates or experienced contract reviewers to focus on the most important information, saving you or your client time on the overall review.

### Corporate Discovery Policies and Procedures

CDS helps your legal department design and implement enterprise-wide eDiscovery protocols. We devise a unified eDiscovery strategy with technology that best fits your data and risk profile. We then work with your outside counsel to help them apply your standardized eDiscovery protocols to all of your cases.

### Proactive Information Management

We work closely with you to design document retention and destruction policies. This method renders information accessible for legal matters, while reducing storage costs and risk exposure by purging unnecessary data.

## CDS Locations—Processing and Hosting

Complete Discovery Source is headquartered in New York with regional offices in San Francisco, Chicago, and Washington DC. Our three highly-secure, SSAE 16 SOC 1 Type 2 audited data centers in Washington DC, New York, and New Jersey are fully replicated (redundant) to support our global eDiscovery services. CDS' hosting is ISO 27001 certified, the international standard for data integrity and security. Our data centers represent some of the most advanced technology in the industry with respect to storage, virtualization, database structure, disaster preparedness, security, connectivity and performance.

### In an average month CDS:

- Manages more than 500 individual projects
- Processes more than 5 TB natively (capacity of 2.5 TB per day)
- Processes more than 4.5 TB to TIFF (capacity of 1.5 TB per day)
- Hosts approximately 500 TB in CDS Data Centers
- Provides daily project management on more than 200 TB of hosted data

