

The Suite

for Microsoft® System Center – Service Manager



The Suite for Microsoft® System Center – Service Manager

Total management. For less.

Introducing **The Suite** for Microsoft® System Center – Service Manager. A collection of highly acclaimed, partner built enhancements for Service Manager together in a single, affordable suite. All the capabilities you need. One license. One low price.

The Suite provides you with powerful, extended functionality for total management of Microsoft System Center – Service Manager:

Self Service Portal. A fast, lightweight, highly customizable self-service web portal that allows any user to submit and manage IT requests from a variety of browsers.

Analyst Web Console. Perform common tasks you can ordinarily only accomplish with the Microsoft System Center – Service Manager management console application, using just a web browser.

IT Asset Management. Take control of IT costs, increase efficiency and reduce risk with management of hardware and software assets across the entire life cycle, from request to disposal.

Analytics and Dashboards. Increase operational effectiveness with insight and visibility into important trends and critical performance measures.

Data Management. Greatly speed and simplify the process of getting data into and out of Microsoft System Center - Service Manager, while simultaneously improving the consistency and accuracy of data.

PowerPack. A collection of three powerful add-ons accessible from both the Microsoft System Center – Service Manager console and the web-based analyst console. Together they allow work items to be created before selecting a type, at a glance visibility into all work items assigned to the console user, and rapid work item assignment based on pre-defined relationships.

All of this powerful functionality is provided to you under a single, simple, straightforward license. One low purchase price based on the size of your company gives you an organization-wide, perpetual use license for all of the products included in **The Suite**. Compared to the price of purchasing individual products delivering the same functionality, **The Suite** is a bargain!

All the components of **The Suite** are integrated and fully interoperable, and you deal directly with one company for sales and support. You get the best of all worlds: A collection of proven best-of-breed products independently developed by the most innovative and inventive third-party developers of solutions for Microsoft System Center — together in a single suite under one simple license — all at an unbeatable price!

The Essentials “Must have” utilities for Microsoft System Center – Service Manager. For free.

Complementing **The Suite** is a collection of free utilities for console users and administrators that add essential functionality to Microsoft System Center – Service Manager, including:

Send Mail. Lets analysts send information or ask questions by e-mail about requests they are working on directly from the Microsoft System Center – Service Manager console.

Billable Time. Record the amount of time your analysts have worked on Service Requests, Change Requests, Release Records and Manual Activities.

Clone User Roles. With just a single task clone an existing Service Manager user role and copy all settings to a new user role.

Entity Explorer. Browse and get information about the classes, relationships and objects stored in the Service Manager database.

All of these essential utilities are provided **FREE** of charge – and there are many more to come!

The Suite and The Essentials.
Brought to you by...

