

Driving Efficiency Across Transmission Lines and Substations



Highlights

The next generation **Interloc Mobile Informer for IBM® Maximo®** enables field workers to increase productivity while decreasing costs and outages using smart devices running iOS or Android. **Interloc Mobile Informer** requires no middleware and provides GTC field workers with:

- Mobile Device Management (MDM) support
- Reduced time to complete a work order by approximately 80%
- Real-time updates, with connectivity managed seamlessly
- Increased work orders reported by field workers by over 400%
- Simple, client-defined, native applications that are widely accepted

Interloc's Mobile Informer for IBM Maximo Gains 100% Acceptance by GTC Field Workers

As a mid-sized utility company, Georgia Transmission Corporation (GTC) is not only responsible for managing the grid for more than 4 million Georgians—they are counted on to be reliable, efficient, and mitigate as many outages as possible. That can be a daunting scenario for a company that inspects and protects more than 3000 miles of power lines and 650 substations.

GTC determined that they needed to expand their IBM Maximo implementation to include mobile capabilities in the field to ramp up their efficiency. Their field workers already carried iOS devices so they were familiar and comfortable with the interface.

After a thorough vetting process, GTC chose Interloc's next generation mobile solution—**Mobile Informer for IBM Maximo**.

Why did GTC choose **Interloc's Mobile Informer for Maximo** solution? They knew that **Mobile Informer** was a native Maximo application that runs simple client-defined, native applications on either the Android or iOS platform. Having simple, native applications would provide the user acceptance required by GTC. In fact, the **Mobile Informer** applications are not only easy to use but they also mirror field workers' exact processes with familiar consumer interfaces. Given this level of familiarity, the application was not only widely accepted but it was welcomed.

Mobile Informer was also embraced by GTC's IT staff because of its ability to leverage both the existing Maximo technical infrastructure and built-in iOS device functionality, including Mail and Camera, without the need for additional hardware or duplicate development efforts. Shortly after GTC went live, the mobile application gained 100% acceptance by field workers. This group includes four operations and maintenance departments within GTC.

"We have never had such complete acceptance of any new management product."

—Dale Mann, Group Lead Maintenance Management Systems, GTC



With **Mobile Informer**, GTC field workers now have instant access to all the necessary documentation to get things done, including asset and repair histories, one-line diagrams, test plans, and photos. Instant access means that they can work smarter and more efficiently.

And because **Interloc Mobile Informer** sits within Maximo as a native application, providing real-time updates, operates online and offline, and requires no additional middleware, GTC admins enjoy familiar administration, rapid deployment, and widespread adoption.

The next-generation **Interloc Mobile Informer** solution provides the GTC field workers:

- Unobtrusive performance for transmission line and structure inspections
- Full integration with Maximo workflow processes
- Access to the application whether online or offline
- Faster transmission and accessibility of work orders to and from Maximo
- Flexibility to view and update assigned Maximo work orders
- Customization features for organizing custom groups
- Native compatibility with iOS and Maximo

About IBM Cloud & Smarter Infrastructure

Cloud & Smarter Infrastructure solutions leverage IBM's market leading service management software to help clients optimize the value of business infrastructures and technology through improved visibility, control, and automation across end-to-end operations. Cloud & Smarter Infrastructure solutions include IBM® SmartCloud®, Maximo, IBM® Netcool®, and IBM® TRIRIGA® service management software.



About Interloc Solutions

Interloc is 100% dedicated to Maximo users – helping them realize the greatest potential from their IBM Maximo investment every day. Our highly experienced technology and business professionals excel at providing comprehensive, reliable solutions to address your enterprise asset and service management needs.

Interloc provides end to end, next generation, mobility solutions for Maximo. The combination of their IBM Ready for Cloud & Smarter Infrastructure products (**Mobile Informer** and Interloc Mailer), brings smarter, native Maximo mobility to the field worker as well as the office worker. IBM and Industry recognized, Interloc has won numerous awards for consulting services excellence and next generation mobile solutions. In 2013, a **Mobile Informer** application won the Mobilizer Award for Field Service presented by Enterprise Mobility. Visit Interloc Solutions online at www.interlocsolutions.com.



About Georgia Transmission Company (GTC)

Georgia Transmission, a not-for-profit electric transmission cooperative owned by 38 Electric Membership Cooperatives (EMCs), owns more than 3,000 miles of high-voltage transmission lines and more than 600 substations. These facilities deliver electricity to Georgia's EMCs who serve nearly 50 percent of Georgia's population (4.1 million). For more information, see www.gatrans.com.





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Somers, NY 10589
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