## OFFICE 365 MANAGED SERVICES

Cloud AG

## MAINTAIN CONTROL OVER CLOUD ASSETS

Cloud|AG's Office 365 managed services offer granular content protection, failover capabilities and comprehensive configuration and audit reporting for ServicePoint365, SharePoint Online, SkyDrive Pro, and Exchange Online including. Services allow organizations to maintain the same level of protection and control over their cloud-based assets as they experience with on-premises solutions.

Manage	Protect	Restructure	Synchronize	Report
Simplify implementation, management, and enforcement of governance policies with unmatched control over Microsoft <sup>®</sup> SharePoint <sup>®</sup> Online content, configurations, and security.	Protect and quickly restore all content in Office 365 instances – including SharePoint Online, Exchange Online, and SkyDrive Pro – with granular content backup and recovery.	Reorganize and move enterprise content within or across your Office 365 instances, to easily reflect evolving information architecture requirements and accommodate growth.	Ensure optimal performance with real-time publication and synchronization across multiple Office 365 instances as business needs dictate.	Customizable reports and alerts help organizations gain a comprehensive understanding of SharePoint Online settings, security, and content type usage.

## MANAGED SERVICES DETAILS

- Protect all ServicePoint365, SharePoint Online, OneDrive and Exchange Online content in Office 365
  instances with granular content backup and recovery to quickly restore lost or corrupt documents, sites and
  mailboxes
- Ensure continuous availability of Exchange Online calendars, contacts, e-mails, tasks, and archived Microsoft Lync conversations
- Connect to storage devices over Secure File Transfer Protocol (SFTP) and File Transfer Protocol (FTP) networks, allowing for flexibility when determining which platform is best for the content being backed up
- Ensure business continuity by restoring content to storage locations in the event of Office 365 service disruption
- Temporarily grant users and/or groups access to Team and Project sites, with the flexibility to set when permissions automatically expire so users only have access for the period in which they need it
- Enterprise-class auditing capabilities help organizations gain deep insight into global settings, security, and content type usage
- Report and monitor on who created, deleted, and modified content as well as settings and security across an entire ServicePoint365 or SharePoint Online tenant
- Export reports to a local system or publish them directly to SharePoint libraries for analysis

Cloud|AG's Office 365 managed services provide your company with the benefits of the cloud combined with the peace-of-mind that you're still in control.

