



Clarity Group

Healthcare Risk-Quality-Safety, Simplified

Clarity Group, Inc. is a healthcare resource company specializing in risk, quality and safety management. With more than 30 years of experience in the industry, we help healthcare organizations identify and manage their professional liability risk and related costs through practical tools and services. Our work began with captive insurance company design and management and expanded to healthcare software solutions, consulting services and a patient safety organization to meet the needs of our clients.

We work with providers from all across the healthcare spectrum. From large health systems to critical access hospitals and ambulatory settings to hospice and home health, we offer solutions that are adaptable to ensure that every organization committed to improving healthcare has access to products and services that enable its success.



Healthcare
Software
Solutions

Patient
Safety
Organization

Risk, Quality &
Safety
Services

Captive
Management
Services

By aligning risk management, quality and safety activities across your organization, we can help strengthen your strategy to improve patient safety and control your costs.

Our Approach

Committed to Clients – We believe every client is our most important client. We pledge to provide the highest quality, personalized service that we can deliver.

Expertise and Learning – We are committed to ongoing improvement and sharing our expertise to benefit the greater healthcare community.

Flexible and Customized Solutions – Our offerings reflect the dynamic nature of healthcare and are flexible in order to grow with your organization to accommodate your needs for today and tomorrow.

Passionate About Our Work – We are energized by making a difference for our clients and helping them meet their goals.

We empower healthcare providers to manage professional liability risk and reach their vision for enhanced healthcare quality and safety.

Healthcare Software Solutions

The **Healthcare SafetyZone® Portal** is a flexible web-based system that collects, manages and analyzes patient safety and quality events.

- Customizable to meet the needs of any healthcare organization
- Regular enhancements at no extra charge
- Simple by design to encourage use by front-line staff
- Robust reporting and analysis system to spot trends and prevent future incidents

The **Claims Management Module** of the Healthcare SafetyZone® Portal allows you to effectively process and manage a claim through its entire life cycle.

- Facilitates follow-up, tracking and reporting of your general and professional liability claims
- Available MMSEA reporting add-on tool
- We offer 3rd party services to help self-insureds manage their professional liability claims

Patient Safety Organization

Clarity PSO was one of the earliest PSOs to certify with AHRQ, and as a national PSO, our work is grounded in a commitment and passion to improve patient care across all health systems and providers.

Member Benefits Include:

- Legal privilege and confidentiality
- In-depth investigations and analysis of safety events
- Expert support and recommendations
- Access to a national Healthcare Advisory Council
- Collaboration and joint learning with other healthcare providers

We also offer a variety of services to help advance the work of other PSOs nationally.

Risk, Quality & Safety Services

Our consultative approach integrates the areas of risk, quality and safety for maximum benefit. We offer thought leadership on issues that impact healthcare providers today.

- Customized educational programming both in-person and online
- Risk assessments and proactive design of risk-quality-safety strategies
- Our Total Risk, Quality, Safety and Services model creates transparency through integrated risk-quality-safety service management processes including proactive risk assessments, on-site visits, process evaluations, easy-to-use tools and educational resources

Captive Management Services

Clarity assists senior management and their board of directors to articulate their strategic goals in the formation of an alternative risk financing vehicle. As a full service provider, we offer an integrated approach that incorporates risk-quality-safety management, underwriting and policyholder services and claims management services as appropriate to align with your organization's business goals.