

Harkcon, Inc. EOTA Team Finds Success in DOE Program

Harkcon, Inc. supports the Department of Energy's Emergency Operations Training Academy as the prime contractor and has been instrumental in moving the Academy to the forefront of the Department's efforts to standardize emergency operations and radiological and nuclear detection training. Over the first two years of our five-year contract, Harkcon increased the Academy's training development productivity by over 200% from the previous contractor, tuning the Academy into the Department's training provider of choice. As a result, Harkcon has received an Exceptional Contractor Performance Assessment Report System (CPARS) evaluation for our efforts over the past two years.

How did Harkcon do it? Through a commitment to transforming the way the Academy conducts business with a focus on improving outdated processes. Able to recognize areas that need improvement, Harkcon created a customized management tool and document repository for the Academy to increase effectiveness. As an example of these efficiencies, Harkcon staff reduced the duplication of training material and shared development and deployment costs through collaboration with the Department of Homeland Security Domestic Nuclear Detection Office, enabling the Academy to meet short-term requirements, respond to emergencies or incidents, provide more resources with broader skills, and respond to surge activities with efficiency. Harkcon's clear commitment to improved quality resulted in the Academy's recertification as an ISO 9001:2008 compliant organization for the next three years. This three-year certification is a highly designation and is based on the Academy's sustained compliance with ISO standards.

"Harkcon is excited to help the Academy continue to evolve into the training provider of choice for emergency operations across all of DOE!" said Keith Curran, Harkcon's Chief Operations Officer.

ABOUT HARKCON, INC.

Harkcon, Inc. provides a wide range of comprehensive organizational and workforce performance analysis and customized, innovative solutions in the public and private sectors. Focusing on analysis and solutions that improve worker, workplace, and organizational performance, Harkcon specializes in identifying the needs of a workforce and the appropriate organizational, leadership, and management interventions required to bring motivation and performance to unprecedented levels.

A veteran-owned small business founded in 2005 and based in McLean, Virginia, Harkcon was named *Diversity Business's* "Top Veteran Owned Business" for the fourth consecutive year (2013), made the *Inc. 500/5000* List for the fifth consecutive year (2014), and was recognized on *Virginia Business* and VA Chamber of Commerce's "Fantastic 50" list for the third consecutive year (2013).

For more information on Harkcon, Inc. and the services they provide, please visit www.harkcon.com.