



Improve Your Patient Safety Culture

We can show you how to translate your Safety Culture data into immediate steps to prevent patient harm!

If you are like most improvement leaders, moving from your Patient Safety Culture measurements to making real and lasting change is nearly impossible. Yes, the numbers are all there, but drawing conclusions from them is elusive at best.

Through our Patient Safety Culture Debrief, Synensis can help you and your leadership turn your current HSOPS data into an action plan that can immediately begin improving your culture and reducing preventable harm to your patients. More importantly, the Debrief helps you prioritize which components of safety culture to target and is designed to create culture improvement momentum across all levels of leadership—a must for any improvement effort to succeed.

Having provided the Debrief to over 200 hospitals (including inpatient systems, ambulatory and international centers), our team of experts provides an affordable, outside perspective on your data with an in-depth analysis and interpretation of your results, showing your team how you compare to yourself and other organizations like you. We are also able to extract from the data the unique strengths and weaknesses of unit and department cultures within your wider organization, thereby demonstrating where you're likely to achieve the biggest gains and improvement. But the real strength of the Debrief is derived from our ability to portray the data in easy-to-understand graphs and charts that facilitate meaningful discussion and engagement throughout your organization.

In addition, the Synensis Safety Culture Debrief:

- Compresses time from data collection to action planning from the traditional 6–12 months to 30 days, providing you a quick roadmap to improvement.
- Provides an outside, unbiased perspective on your data. Organizations around the world have used our insights to guide successful decisions about how to steer their culture in the right direction and make significant gains fast.
- Includes a one-day visit with your leadership teams to kick-start the effort and to gain momentum by creating dialogue.
- Shows you how to evaluate your culture in light of other improvement initiatives and identify the enablers and barriers to improvement currently operating within your system.
- Identifies correlations among all your safety and patient experience data sets (yes, HSOPS is highly correlated with HCAHPS) that can help you better assess the overall health of your organization along 6 distinct dimensions of what we call the Healthy Organization.SM

What our clients say about the Patient Safety Culture Debrief

"The North Carolina Virginia Hospital Engagement Network (NoCVA HEN) contracted with Synensis, partnering on our Preventing OB Adverse Events Collaborative, and one significant contribution to the project has been the Patient Safety Survey Debriefs. Our hospital teams have appreciated the debriefs and learned from them. The emphasis on making sense of the survey data, targeting areas for improvement and providing suggestions of approaches to achieve that improvement have been specific and actionable. This has been a real benefit to our teams."

Laura Maynard, MDiv
 Director, Collaborative Learning,
 North Carolina Center for Hospital
 Quality and Patient Safety

Take our HOPE Assessment at synensishealth.com to see where your organization needs improvement.



Call or email us today to learn how the Synensis Patient Safety Culture Debrief can provide your organization the information you need to reduce preventable harm.

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