

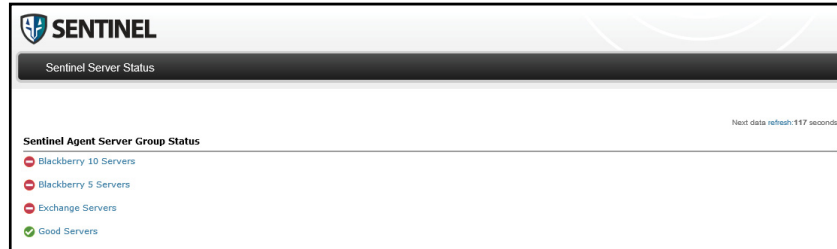
SentinelSecure Active Monitoring



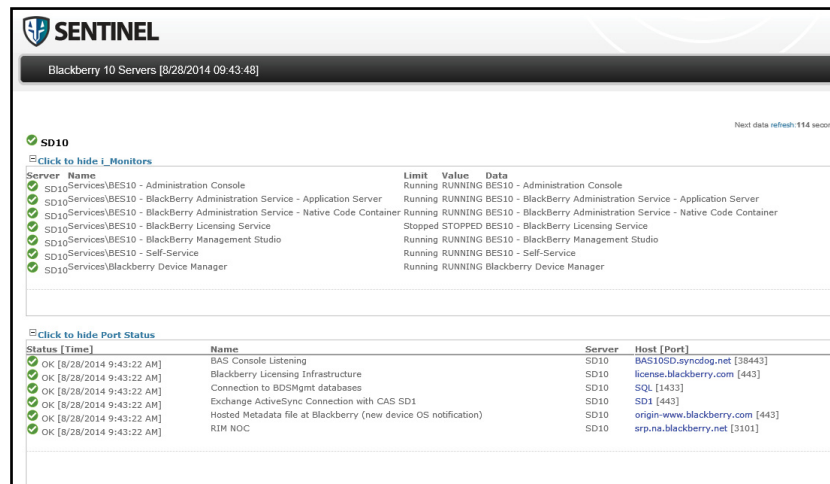
SyncDog Sentinel Server Agent provides active monitoring correlation for both BlackBerry 5 and 10 servers, Good for Enterprise as well as ActiveSync. Our solution allows for system and performance monitoring of all Infrastructure systems as well as user activity. Being able to fully monitor mail flow and other key data points will allow your enterprise to better secure and provide your end users a stable environment.

Our Dashboard

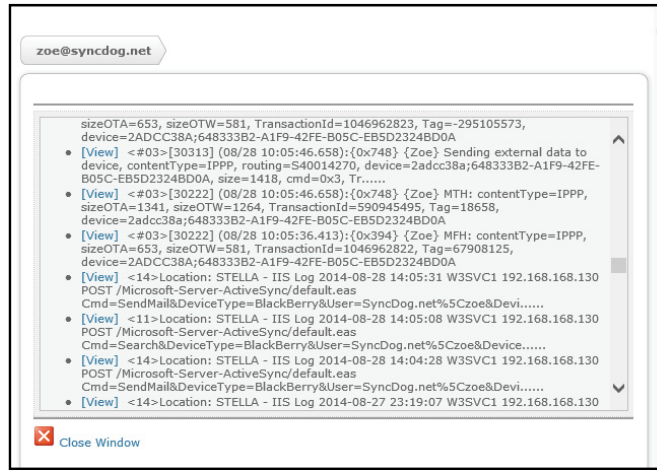
- Simple design allows you to quickly drill down to view servers in a particular group you have defined.
- Accessible via a desktop, tablet or smartphone using your corporate intranet



- View server heartbeat information, validate port connections and review your custom monitoring items such as mail delivery, server status and other critical infrastructure information.



- Tracing a user's message returns both BlackBerry and ActiveSync logs for the complete picture.



Network Monitoring Integration

With SentinelServer Agent, detailed BlackBerry, Good or Exchange ActiveSync specific event and warning conditions can be easily integrated into existing event notification and escalation procedures.

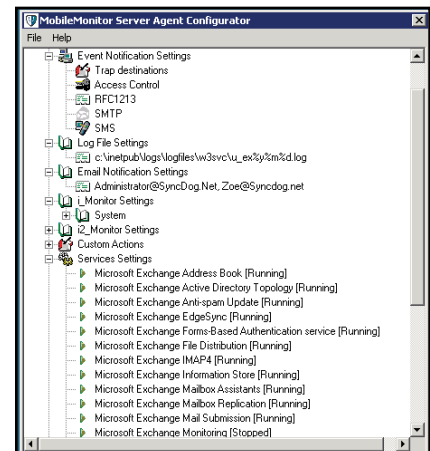
SentinelServer Agent supports all the common network monitoring systems. The product monitors event and error logs so that your administrators can proactively correct them before service impacts occur.

SentinelServer Agent captures raw log data (instead of SNMP data) and sifts through it to look for the warning triggers before real problems affect the enterprise.

Our solution allows you to use our packaged suggested alert triggers or configure your own customized triggers and notifications without requiring a reinstall. This flexibility allows you to grow your tool by giving you an easy way to add new alerts as the Mobility or ActiveSync solutions develop new features (and bugs).

- You can customize who receives which kind of alerts, allowing your server team to only receive server alerts and your user helpdesk or executive support teams to receive critical user alerts.

Be in control of your investment and have the data you need to make the right decisions with the click of the mouse.



Highlights

Blackberry Enterprise Server 5.x and 10.x

- End-to-end solution for remote monitoring and troubleshooting of BlackBerry® Enterprise Server™
- Network monitoring system integration
- BlackBerry Enterprise Server management
- BlackBerry Resource Kit automation through robust reporting facility

Good for Enterprise Server 7.x

- End-to-end solution for remote monitoring and troubleshooting of Good for Enterprise Server™
- Network monitoring system integration
- Good Enterprise Server management
- Robust reporting facility

CAS Exchange Server 2003 - 2013

- Remote monitoring and troubleshooting of Community Access Servers Exchange ActiveSync connection
- Network monitoring system integration
- PowerShell management of ActiveSync users
- Robust reporting facility

Sentinel Management Console and SentinelServer Agent are powerful solutions that quickly plug into common network monitoring systems to ensure the optimal performance of your servers through event management, user account management, with a complete reporting facility.

Comprehensive Monitoring Solution

- Administrators can use Sentinel Management's robust reporting facility and extensive search engines to run planning reports and find statistics fast.
- Administrative staff can use Sentinel Management's for inventory and managing user data.
- Management can use the product for performance and service benchmarking.
- Help desk staff can use the product to quickly resolve BlackBerry, Good and Exchange ActiveSync support calls.