

Tacera

A World Leader in Nurse Call & Dementia Monitoring Solutions



Why Install Tacera?

Choosing the right Nurse Call System for your organisation can be a daunting task. You will be faced with many challenges. Will it work across numerous departments? Will it be easy to use for the end users? Does it comply with UK Standards and help with infection control? Will it be able to integrate with other systems? Will there be an audit trail of the call data? Will it be able to adapt with the constant change in the healthcare environment?

To help make your decision, we have detailed the various benefits of choosing an Austco Nurse Call System.

Patient

Increased Safety and Reduced Risk: If a patient alert triggers, this notifies staff to the location and type of alert. This will allow staff to prioritise their time and efforts with the confidence that vital information will reach them when they are needed most.

Usability: The Austco handsets, pendants and call points have been designed specifically for ease of use. From our extensive research and experience in the aged and acute healthcare markets, Austco have designed technology to accommodate patients who face challenges such as visual impairment, hearing difficulties and dementia. These patients can have the best care possible by summoning a staff member's attention.



Nurse

Time Management: Quicker response times to patient and staff calls. Nurses can attend to a patient's needs immediately, by wireless phones and connect directly to the patient.

Call Assignment: Specific alerts can be assigned directly to a staff member, for example, when a nurse starts their shift they can assign that all calls in Ward 1 go to their pager, nurse 2 can take all calls for Ward 2 etc.

Usability: It's easy to use, whether using in conjunction with pagers, sms, wireless or smart phones. Our technology has simple menus, alerts and response processes. A nurse can answer and attend calls easily without being overwhelmed by technology.

Decreased Duplication: Staff can now easily see when a call has been answered so staff members are not doubling up on tasks.



Tacera offers acute care specific management reporting, providing nurses and managers with workflow and performance data relevant to their area, their ward or the complete hospital or group of hospitals within your organisation.

Director of Nursing

Time Management: Your team will have faster response times to patient and staff calls due to real-time information being fed through the system.

Rounding: The Touch Duty Station assists caregivers in supporting the evidence-based practice of rounding by reminding them when it is time to check in on patients. Rounding provides more than just patient satisfaction; it also;

- reduces the number of patient falls
- improves the ward's workflow by reducing the number of calls
- increases interaction between caregivers and patients.

Rounding task reminders such as the administration of medication, pain assessments, wound care etc can all be predefined within the system.



Infection Control: Buttons are manufactured from silicone rubber with an anti-bacterial additive for improved infection control. To avoid accidental alarms during cleaning, the callpoint incorporates a cleaning mode. The cleaning time and date is logged on the central server, providing an important audit trail for infection control compliance.

Filtering/Reminders: Add in customised filters to alert specific staff members, for example, you could filter in cleaning alerts to go directly to the cleaning team or add a filter to alert and report to the Director of Nursing and CEO when calls over two minutes go unanswered.

Visibility: Tacera's reporting and functionality provides a clear display of calls. Reminders for rounding, wound care and pain assessment give a holistic view of the ward.



I.T Department

Integration from multiple systems to multiple buildings enhances centralised control and monitoring. **Back up:** All required data and reports are backed up and stored. **Real-time** information can be viewed on system. **Training:** Users can understand the technology with little training required. **Support** network available to configure any changes required to the system.

CEO/CFO

The reporting feature on Tacera helps determine a **true cost of care** and enables informed decision making. A good example is how many staff are required per ward/bed. An **audit trail** of device cleaning and alerts/calls logged will help drive efficiencies for an improved care environment. By running reports regularly, workflows are reviewed and infection control will be managed.

Austco's products comply with **UK Standards**. The flexibility and integration of our products will help optimise the use of technology and build an overall quality care solution.

Enhanced Workflow Management

“Reduced Risk”



“Increased Infection Control”



“Lower Costs”



“Fast Bed Turn Around”

Key Features of Tacera:

- A powerful IP solution that enables full Clinical Workflow Management
- Intelligent Hardware which is hot swappable assists with easier and faster configuration on site
- Simplified cabling means less installation time
- Remote access capability
- Reduced risk through auto-detection and monitoring of devices and smart testing



Request a Demonstration Today:

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