

# Total IT

Full Spectrum Solutions for Your Business

# Service Catalog



Total IT

Full Spectrum Solutions for your Business | 877-431-9116 ext 200 | [Total-IT@ThePinnacleGroup.com](mailto:Total-IT@ThePinnacleGroup.com)

# The Pinnacle Group's Comprehensive Services and Solutions

Backed by over 30 years of industry experience and considerable experience in every aspect of IT technology, The Pinnacle Group is ready to focus our talents on your needs. Our company offers trusted business-focused, certified IT professionals who can help you design, procure, manage and optimize your IT initiatives. We combine a deep level of business knowledge with IT solution design knowledge, industry best practices, and practical implementation experience to create secure, scalable, and reliable computing infrastructures.

## What We Do

### Hosted Cloud

Are your business units demanding more compute and storage from your shrinking budget? At its simplest, hosted cloud provides the infrastructure of the cloud. It's about delivering on-demand computing, network and storage resources so that IT can focus on creating value and innovation for your company.

### Monitoring and Management

Are you able to effectively manage your IT assets? The implementation of enterprise class remote monitoring and management allows your IT department the visibility required to shift from reactive firefighting to proactive, business enabling.

### Data Backup

Do you struggle with the day to day burden of managing the backup of your companies digital assets? Seamlessly Integrate your company's data backup strategy into your disaster recovery environment with a solution that is cloud based, and capable of protecting both physical and virtual environments.

### Managed Security

Does your organization need to reduce the costs and complexity of network security while improving your overall security posture? Ease the burden of compliance with The Pinnacle Group's managed security offering. Free up your expensive security resource from the mundane tasks of checking event logs and responding to false alerts.

### Professional Services

The Pinnacle Group has assembled a team of experts, so you don't have to. We are ready to help you with the hard problems: information security, disaster-tolerant network and server architectures, regulatory compliance, mobility . . . and more. Sometimes running applications in-house is the right thing to do. We can help from concept to design, delivery to deployment. It's like flying 1<sup>st</sup> class, instead of building your own airplane.

## Key Benefits and Value Propositions

- Consultative and business-focused approach
- Subject Matter Expertise (vertical markets, business, technical)
- Dedicated solutions development
- Unique end-to-end business focused technology offerings
- Ease of doing business,
- Reliable and consistent
- Flexibility
- Local, regional and national coverage



# Trusted Business-Technology Solutions from a Proven Partner

The Pinnacle Group is a very unique, business-to-technology solutions provider. We approach technology from the business perspective first to ensure we meet the true needs of our customers. We take a consultative, business-first approach layered with IT expertise to provide the ultimate technology solution to fit business requirements; versus the usual approach which is IT-focused with technology driving the business to conform.

## Ask Yourself

### Hosted Cloud

- Do you need more control over your infrastructure?
- Do you need an elastic environment to support disaster recovery or test \ development environments?
- Do you need a layered approach to providing security and compliance?

### Monitoring and Management

- Is IT the last to know about service effecting outages?
- Are your most expensive technical resources performing basic troubleshooting tasks?
- Are you suffering from a lack of automation? (proactive vs. reactive response)

### Data Backup

- Are your backups happening every day without fail? Are you positive?
- Is your backup strategy tightly integrated with your BCDR plan?
- Does your business require geographic diversity for backed up data?

### Managed Security

- Would you like an expert guide to lead you through the maze of information security?
- Do you fall under regulatory compliance? (PCI, HIPAA, FFIEC, etc.)
- Do you have relationships with business partners that require security controls?

### Professional Services

- Do you wish you could have a business-savvy technology advisor you could trust?
- Do you need a hands-on business-first approach to solving IT issues?
- Do you need a business partner that is easy to do business with?

**If you answered YES to one or more of the  
above questions call your Pinnacle Group  
representative to learn more**

**CONTACT THE PINNACLE GROUP TODAY AT:  
(877) 431-9116 ext 200  
Total-IT@ThePinnacleGroup.com**



# Total IT

Full Spectrum Solutions for Your Business



## ABOUT THE PINNACLE GROUP

The Pinnacle Group is ready to focus our talents on your needs. Our company offers trusted business-focused, certified IT professionals that can help you design, procure, manage and optimize your IT initiatives. We combine a deep level of business knowledge with IT solution design knowledge, industry best practices, and practical implementation experience to create secure, scalable, and reliable computing infrastructures.

Total IT

Full Spectrum Solutions for your Business | 877-431-9116 ext 200 | [Total-IT@ThePinnacleGroup.com](mailto:Total-IT@ThePinnacleGroup.com)