



5 Star Roofing and Restoration is a locally owned and operated roofing and restoration company. 5 star roofing and restoration is your one stop shop for all of your home restoration needs. Whether it is Hail Damage, Wind Damage, Snow Damage or any kind of Damage to your home from a Storm, 5 Star Roofing and Restoration had got you covered.

https://www.youtube.com/watch?v=u8G_rLlr6o

Immediately upon an incident, contact us and we will arrive at your home DURING the Storm to begin mitigating the damages. Once everything that can be done to stop more damage is done, we then contact your insurance company and begin working for YOU with them.

We review your insurance company's policies, your coverage and deductible information. Based on that information, we will prepare proper documentation including but not limited to pictures of the damage, diagrams of the property and measurements.

https://www.youtube.com/watch?v=J29_Hmlbgzo

We meet with your insurance adjuster and provide them with our documentation and recommendations for the repairs and or replacements.

We negotiate a fair settlement for needs to be done and the cost of the repairs. Once an agreement is made with the insurance adjuster, they will either write up their estimate on the spot and cut a check for the claim or send their estimate and check through the mail.

<https://www.youtube.com/watch?v=Xhe9IIPDQ5s>

Upon receipt of the insurance company's estimate and check, we then sit down with you and go over the work they agreed to pay for. At this time, we discuss your options for color selection, possible upgrades and scheduling.

Next we order all the supplies and materials that will be delivered within 10 working days.

Roofing always begins for. We will need you to move all of your vehicles from the driveway on the day we are doing the work in order to stage the dumpster for the removal and haul away of your existing shingles and debris.

There will be a lot of noise and debris, but we do protect your landscaping and the areas around your home with plywood and traps.



We will tear the entire roof down to the wood and inspect for rotten or warped decking. We will bring to your attention any additional issues. We will fix or correct any issues and proceed with installing the felt underlayment, shingles and ventilation system.

We then file for any supplemental work that was discovered and your insurance company, upon approval, will mail an additional check and itemized estimate for the amount of additional work. At this time we file for the recoverable depreciation noted on your estimate and the insurance may call you to see if the majority of the work is indeed completed. They will then mail the final payment for the claim.

During this time we will scheduling any additional trades such as gutters, painting, siding. You will not need to be present while we complete most of the exterior repairs and we will contact you to schedule any interior work.

Upon final completion of all work, we will ask you to sign off as to your satisfaction with our work and we will provide you with all your warranty information.

Remember, we are on your side and we want to make sure that all damage caused by the Storm is identified and covered by your Homeowners Insurance.