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For Immediate Release:

**Inflow Communications Announces Strategic New Hire  
Former Rio Networks President Mark Bilton-Smith Joins Inflow as New Director of Sales and Marketing.**

Portland, Oregon, November 24, 2014: Inflow Communications is proud to announce that Mark Bilton-Smith, former President of a regional CLEC specializing in business voice and data solutions, Rio Networks, is joining Inflow's market-leading business VoIP technologies team as new Director of Sales and Marketing.

As Director of Sales and Marketing, Mr. Bilton-Smith will focus on strengthening current opportunities across Inflow service areas as well as expanding service capabilities in new geographies.

"Everyone at Inflow is thrilled to add Mark's extensive communications and leadership experience to the team," says Inflow Communications President Travis Dillard. "He's a proven powerhouse, with deep understanding of our industry and a unique commitment to the needs of business customers. We expect him to bring tremendous value both in driving new sales and fostering the partnerships we already have."

"Mark is joining us at a very exciting time," Dillard adds. "In the last two years, Inflow has grown to include service areas in Portland, Seattle, and the Bay Area, We currently service and support over 45,000 ShoreTel® IP-PBX VoIP customer endpoints and we're poised to continue that growth with the expansion of new value added services and new service areas."

Mr. Bilton-Smith has more than 25 years' experience in enterprise communication solutions, data centers, and networking, and was an early adopter of VoIP and hosted telephone development and deployments.

"I joined Inflow because of the company's longstanding commitment to world class customer service and their desire to go beyond, always strategizing new ways to improve the customer experience and technology offerings," says Bilton-Smith. "Inflow has continued to improve year after year by expanding service offerings without losing sight of the importance of our client and customer partnerships. That is constantly reinforced by our founder, by everyone who works on the Inflow team, and our company purpose statement, 'to enhance the lives of our customers and employees.'"

Inflow Communications ([www.inflowcommunications.com](http://www.inflowcommunications.com)) is one of Oregon's 100 Fastest Growing Private Companies of 2014, offering customers a full suite of technologies that are changing the way businesses think about communication, including ShoreTel® Unified Communications, hybrid data storage from Nimble Storage, wireless networking from Aerohive Networks, and Brocade Networking products.

Inflow Communication offices can be found in Portland, Oregon, Seattle, Washington and San Jose, California.