

## Intelligent Store Execution Platform

### EXECUTE - Task Management

- Distribute Projects & Tasks
- Assign to Specific Units & Roles
- Collect Data, Information
- Measure Real Time Completion
- Analyze Results and Insights
- Take Action to Improve

### SUPPORT - Help Desk

- Create Request for Help
- Execute Automated Help Guidance
- Assign Tickets to Engage Team
- Respond and Resolve, Share Knowledge
- Achieve and Measure Speed of Service
- Analyze Results and Insights

### LISTEN - Employee Surveys

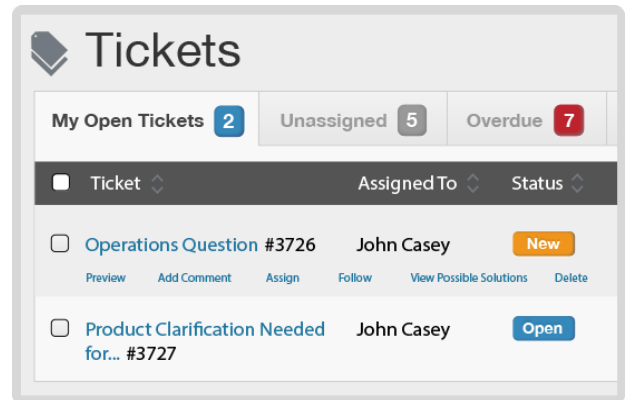
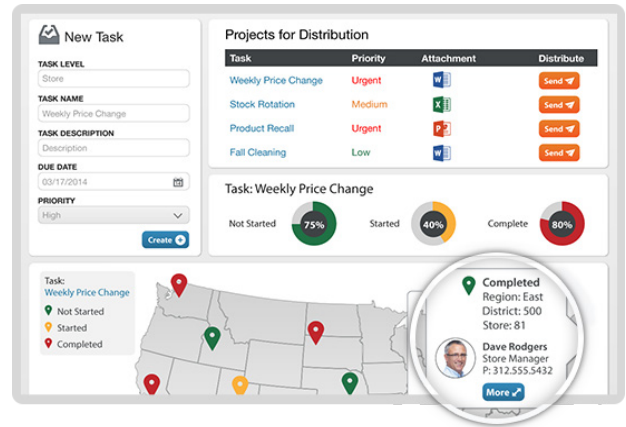
- Gather Anonymous Associate Feedback
- Respond to Immediate Possibilities
- Execute Associate Engagement Surveys
- Measure Customer Satisfaction, NPS
- Analyze Results & Insights
- Take Action to Improve

## Benefits

ThinkTime's innovative retail systems, engages all employees.

ThinkTime increases employee productivity, delivering increased profitability.

ThinkTime's cloud solutions reinforce fast and expert service.



### Employee Satisfaction Survey

Do you feel proud to tell people where you work?

Strongly Agree

Agree

Neutral/Neither Agree or Disagree

Disagree

Strongly Disagree

Does your manager inspire you?

Strongly Agree

Agree

Neutral/Neither Agree or Disagree

Disagree

Strongly Disagree