

Case Study

LJT-NASA Maximo Testimonial



“Upgrades are a major undertaking on their own. With data being in an earlier platform and no direct access to the database, this project got complicated quickly! Projotech’s Maximo experience was critical in having this process run smoothly and within our tight time constraints.”

*Rick Rambo
LJT Project Manager*

THE PROBLEM

LJT & Associates had a short window of time to install Maximo and then import NASA’s database from an older, non-supported version of Maximo.



Under the new contract with NASA’s Wallops Launch Range Operations, LJT was asked to deliver the new Maximo system to NASA and partnered with Projotech to provide comprehensive support services. Part of those services required that the Maximo database be imported into LJT’s installation and that LJT provide support for Maximo applications.

LJT turned to Projotech not only for quick installation of the database but also for database update completion within one to two days of contract turnover.

With the large workforce, an online training solution was critical for training on the latest version and the most expedient based on the contract.

“Projotech’s Maximo as a Service solution is not only efficient and highly secure, it’s cost effective and will save us money.”

*Rick Rambo
LJT Project Manager*

PROJETECH'S SOLUTION

Upgrade to Maximo version 7 using Projetechn's Maximo as a Service (MaaS) Premier Support Services which included self-paced training for users.

With Projetechn's Maximo expertise and Maximo as a Service, a complete cloud computing solution, LJT was able to solve the basic requirements of the project - - installing the latest version of Maximo. In the end, they received much more.

Projetechn's expertise and experience allowed the importing of NASA's existing Maximo data into the latest version of Maximo to happen seamlessly.

As part of the Maximo as a Service Premier Support service package, Projetechn provided training to LJT users beyond traditional hands-on classes, in the form of self-paced, web-based training. LJT users were able to complete the training at their convenience and LJT project managers were provided with project progress reports.

With Maximo as a Service, NASA and LJT no longer need to be concerned about administrative support and upgrades. This valuable benefit will save time and money by no longer running Maximo in-house.

THE RESULT

The new system was up and running accurately within the tight time line, and equally as important, overall costs have been reduced.

What made this installation and upgrade run so smoothly was Projetechn's thorough understanding of Maximo based on more than 12 years of experience. Projetechn knew what to anticipate and had the expertise to write a custom import process prior to seeing any data.

From LJT's perspective, they were able to get more than they had planned. With the installation of Maximo as a Service Premier Support Services, online, self paced training was available any time. This allowed users to learn when it was convenient for them, which greatly improved the transition.

LJT also benefitted from Projetechn's Customer Support. After the initial start-up, Customer Support helped in day-to-day customization to get the new system functioning to meet day-to-day operations.

Another benefit of Maximo as a Service is that all critical data is recorded and stored at Projetechn's secure, state-of-the-art data center. There is no longer a need for specialized IT staff to oversee Maximo, as Projetechn's staff handles it all. Upgrades and administrative support are provided - - and cost savings are realized - - while data is 100% secure and always available.



“Projetechn was proactive and very responsive. This process was as painless as it could possibly be. Because of the experience LJT had, Maximo as a Service has been introduced to other contracts and they have procured Maximo as well. ”

*Rick Rambo
LJT Project Manager*

“Now we're able to focus on the mission critical services we provide NASA instead of being data center managers. With Maximo's cloud-based solution (MaaS), day-to-day support and upgrades are provided by Projetechn. ”

*Rick Rambo
LJT Project Manager*