



## **iPatientCare Partner, Connected Technology Solutions (CTS) to Enrich Better Usability of iPatientCare Patient Check-in Kiosk**

**iPatientCare integrated with Connected Technology Solutions (CTS) to provide Patient Kiosk Integrates Self-Service Check-in, Credit Card Scanning, Multi-Language Support, Pre-Populated, and Patient Information Summary, Updating to Modernize Patient Registration Method for Physicians Practices**

iPatientCare, Inc., a pioneer in mHealth, cloud-based ambulatory EHR and integrated practice management solutions announces the strategic partnership with Connected Technology Solutions (CTS) to enrich better usability of iPatientCare Patient Check-in Kiosk.

The customizable Patient Kiosk integrated with iPatientCare EHR streamlines the patient check-in process and document patient complaint information before the patient walks into the exam room. At iPatientCare NUCON 2014, Connected Technology Solutions showcased its adjustable height fully ADA-compliant Patient Passport Express Kiosk models integrated with iPatientCare Patient Kiosk for empowering patients for easy Check-In.

With the iPatientCare and CTS Patient Check-In solution, hospitals and physicians practice can experience many bottom-line ROI benefits. With the experience of over 86 million patient check-ins, one of the major benefits found was higher patient satisfaction. Over 75% of patients checking in judge the process to be faster and efficient, resulting into higher satisfaction. A deep analysis depicts that it saves 80 hours per month with 84% reduction in check-in costs and 60% increase in co-pay collection.

The iPatientCare and CTS self-service solution manages the consulting, payment and updating process for physicians' practices. The result is an improved CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey score, while significantly increased and more timely revenue collection.

"A value delivery solution for physicians' practices and their patients makes our strategic partnership with CTS represent an exceptional combination of leading software and hardware solution. Physicians' practices always look for ways to reduce costs while increasing patient satisfaction. iPatientCare Patient Kiosk is the perfect solution", said Shripal Shah, Senior Technology Officer, iPatientCare.

"We're very excited to partner with iPatientCare and their enterprise patient engagement solutions," said Marc Avallone, Vice President of CTS. "Being able to address evolving patient needs while helping to drive new efficiencies in healthcare is the bottom line". Avallone continued, "Hospitals and clinics are very interested in self-service check-in as another tool to improve operations in three key areas: (1) patient satisfaction, (2) patient



flow, and (3) patient satisfaction. Expansion initiatives champion the use of self-service technologies that provide a higher level of patient service while also eliminating bottlenecks from waiting rooms of new service areas."

## **iPatientCare to Demonstrate EHR Interoperability to Health Information Exchange**

### **iPatientCare, known for its Ambulatory and Inpatient EHR, announces to demonstrate its EHR products—Ambulatory and Inpatient with Health Information Exchange using IHE profiles at HIMSS15**

iPatientCare, Inc., a pioneer in mHealth and cloud-based ambulatory EHR and integrated practice management solutions, announced today its plans to demonstrate its EHR's connectivity to Health Information Exchange using both IHE profiles and the Direct protocol.

The healthcare marketplace lacks consistent interoperability standards that allow for connectivity among disparate EHR systems and health information exchanges ("HIEs") in order to undertake Patient Record Lookup, that is, allowing clinicians to query an HIE for relevant data on a specific patient. In fact, the EHRs were encouraged to adopt the direct protocol for implementing a simple way for providers to send secure health information directly to trusted recipients, including patients, over the Internet for supporting transition of care. For care providers, however, the cost and complexity of interoperability among EHRs and HIEs are major barriers to inter-system connectivity.

Kedar Mehta, CTO, iPatientCare said while commenting on Meaningful Use Stage 2 implementation, "We must thank ONC and CMS both for working through this cluttered technology implementations and pushing its commitment to making EHR interoperable. We have been part of many workgroups at the national and local chapter levels, and have been the CMS designated Test EHR for a long time. iPatientCare is committed to implementing relevant IHE profiles and the Direct protocol for keeping the iPatientCare EHRs, both, Ambulatory and Inpatient, fully supportive of interoperability across the market space."

HIMSS 2015 is not too far. This largest US healthcare IT Show kicks-off on April 12, 2015 with great fanfare and gala receptions/events and lasts until April 16th. "We look forward to showcasing our interoperability capabilities at the HIMSS 2015 including but not limited to querying and retrieving patient demographics and documents from HIE, submitting patient records to HIE, querying Healthcare Provider directories and exchanging documents using HISP-independent direct edge protocols.", said Arnaz Bharucha, Senior Technology Officer, iPatientCare.

iPatientCare looks forward to meeting with other innovators and influence leaders at booth 2941 on the exhibit floor.

**About iPatientCare:**



iPatientCare, Inc. is a privately held medical informatics company based at Woodbridge, New Jersey. The company is known for its pioneering contribution to mHealth and Cloud based unified product suite that include Electronic Health/Medical Record and integrated Practice Management/Billing System, Patient Portal/PHR, Health Information Exchange (HIE), and mobile point-of-care solutions that serve the ambulatory, acute/sub acute, emergency and home health market segments.

iPatientCare EHR 2014 (2.0) has received 2014 Edition Ambulatory Complete EHR certification by [ICSA Labs](#), an Office of the National Coordinator-Authorized Certification Body (ONC-ACB), in accordance with the applicable eligible professional certification criteria adopted by the Secretary of Health and Human Services (HHS).

Full certification details can be found at [ONC Certified Health IT Product List](#).

The ONC 2014 Edition criteria support both Stage 1 and 2 Meaningful Use measures required to qualify eligible providers and hospitals for funding under the American Recovery and Reinvestment Act (ARRA).

iPatientCare's ONC 2014 Edition Meaningful Use Stage 2 Certified Complete EHR is also [Designated as a Test EHR by CMS](#).

The company has won numerous awards for its EHR technology and is recognized as an innovator in the field, being a pioneer to offer an EHR technology on a handheld device, an innovative First Responder technology to the US Army for its Theatre Medical Information System, the first to offer a Cloud based EHR product. iPatientCare is recognized as one of the best EHR and Integrated PM System for small and medium sized physicians' offices; has been awarded most number of industry Awards; and has been recognized as a preferred/MU partner by numerous Regional Extension Centers (REC), hospitals/health systems, and academies.

Visit [www.iPatientCare.com](http://www.iPatientCare.com) for more information.

Contact:

**iPatientCare, Inc.**

One Woodbridge Center, Suite 812, Woodbridge, New Jersey 07095

Phone: 800-741-0981 | Fax: 732.676.7667 | Email: [info@ipatientcare.com](mailto:info@ipatientcare.com)