

How do you manage pain?  
Start with

**PainCare<sup>OS</sup>**  
Pain Management Support Tool

-  Elevates and enhances your risk management protocols
-  Innovative technology transforms the data into clinical knowledge
-  Optimizes revenue cycle management
-  Unique waiting room solutions help mine meaningful knowledge from patient intake questionnaires
-  Improves patient and staff engagement and collaboration
-  Provides PQRS & core measures reporting
-  Includes insurance validation for real-time eligibility, benefits and co-payment information

By **HealthOS**  
Healthcare Solutions and Support Tools

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Introducing . . .

**PainCare<sup>OS</sup>**  
Pain Management Support Tool

Optimizing pain management for your practice

By **HealthOS**  
Healthcare Solutions and Support Tools

# What is PainCareOS?

► Simple, effective solution to organize, track and automate your practice



- HIPAA compliant, cloud-based patient engagement platform
- Customizable support and management tools for the entire healthcare team
- Scheduled screening and automatic interpretation of complex disease reports for an integrated pain care practice
- Meet the challenges of managing a high-risk patient population using our advanced analytic tools
- Clinical Decision Support (CDS) tools that assist patient case management using an evidence-based approach

# Risk Management

► Elevate and enhance your risk management protocols

- Opioid risk profiling and automated cautions/alerts
- Urine toxicology and illicit substances tracking
- Document patient behavior and therapy compliance
- Medication side effect and interaction monitoring
- Robust/complete clinical document summaries
- HIPAA privacy and security compliant
- Follow-up and surveillance management



Enrich your pain management practice . . .

with PainCareOS

## Revenue Cycle Optimization

- ▶ Save time and resources while increasing your billing and reimbursement accuracy



- Integrated billing system to ensure highest coding capture
- Streamline charge capture and billing forms
- Decrease coding errors by effective ICD↔CPT mappings
- Reduce staff time spent on repetitive/non-billable tasks
- Customizable workflows to improve provider-patient interactions
- Reduced time/resources spent on third party referrals

*Innovative technology helps . . .*

## Innovative Technology

- ▶ Data is transformed into clinical knowledge and applied to the patient



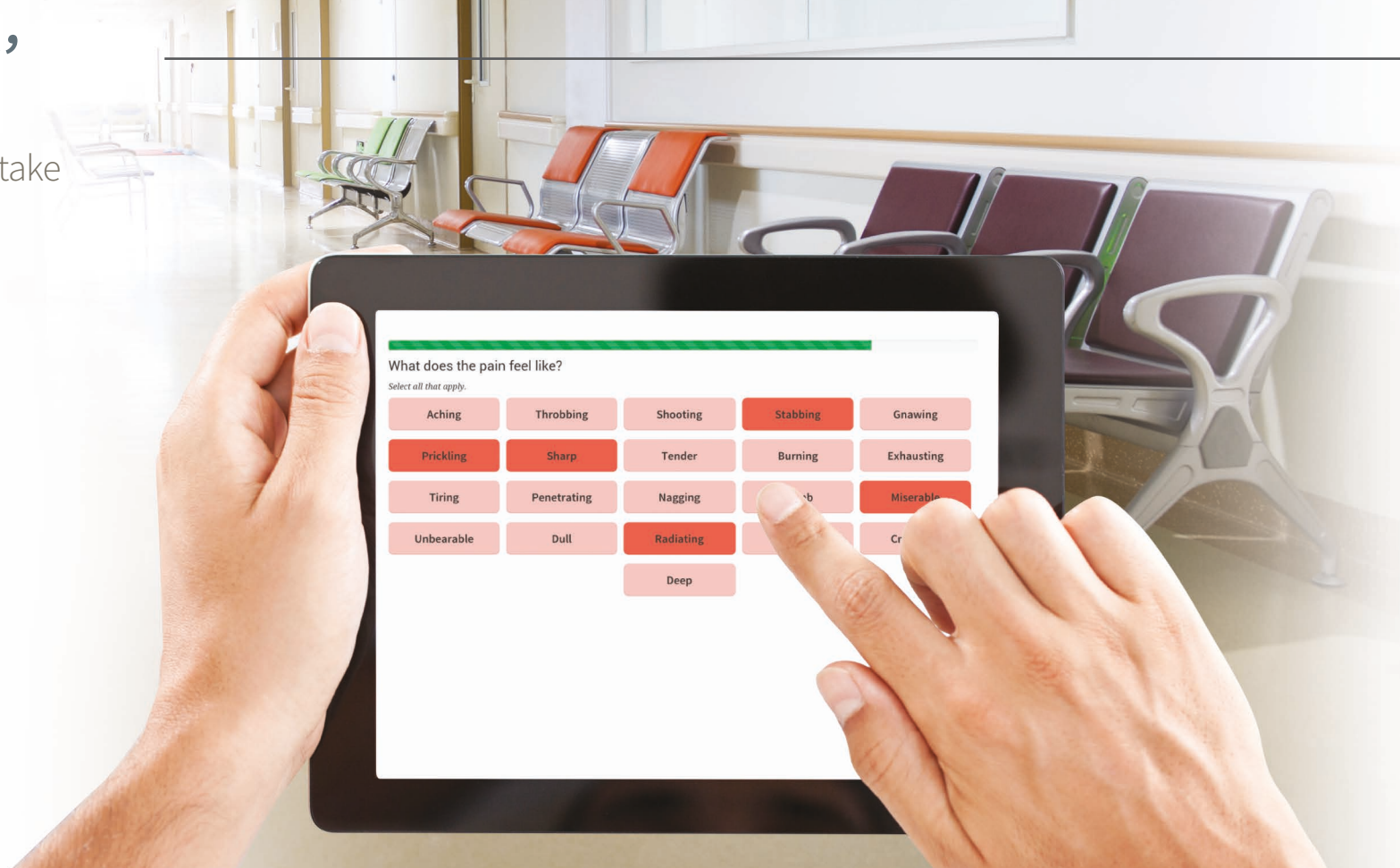
- Clinic workflow is integrated using secure cloud-based tablets
- Smart real-time clinical data produces meaningful patient reports
- Reduce paper, printing, scanning, transporting, filing and storage
- Pre-approvals for services/procedures based on insurance validation
- Improved patient compliance, retention and satisfaction
- Linking workflow activities to holistic case management model
- Minimize unnecessary data entry for a majority of daily activities
- Reduce oversights and missed data

*optimize the bottom-line*

# Make better use of patients' time in the waiting room

► Mine meaningful knowledge from patient intake questionnaires

- Mine your most valuable resource: *patient insights*
- Patient data entry driven on a secure cloud-based tablet
- Interactive information collection based on patient demographics
- Easily navigate through medical questionnaires and demographic updates
- Intuitive user interface for all care members and patients
- Questionnaire scores and intelligent clinical insights ready for action within seconds
- Richer and more satisfied patient engagement experience at the point of registration
- Interactive and educational digital signage display options



► Patients really enjoyed using a tablet

*"Simple to use – had no problems completing the questionnaire."*  
Mrs. Joanne H

*"Liked the graphs and charts and seeing how my pain is getting better."*  
Mr. George K

*"I feel like I'm really a part of the treatment process."*  
Mr. Peter S

*"Actually speeds up the time I spend at the clinic."*  
Mrs. Sheila G

# Patient Safety & Staff Collaboration

## ► Improve patient and staff engagement

- High quality and complete medical summaries
- Focus on biopsychosocial determinants of illness
- Improve interaction and engagement through a secure patient portal
- Personalized and patient-centric care delivery
- Track goals, objectives and satisfaction outcome scores
- Rapidly identify and analyze patient needs
- Give patients opportunities to identify personal risks
- **Balance quality versus quantity of time spent with patients to improve overall patient satisfaction**



## ► PainCareOS was easy to use and implement

*"The software screens direct me with all the steps – real easy to use."*  
Receptionist Ruth J

*"We will be able to see a few more patients every day using PainCareOS."*  
Clinic Manager Tom Y

*"I can see exactly how much the patient has completed or if they are stuck on a page."*  
Receptionist Leslie A

*"Our billing system can be standardized and simplified – love it."*  
Billing Manager Cheryl Z

*"The electronic questionnaires make my job simpler and easier – interaction with the patient is super."*  
RN Mary P

*"The insurance validation module is fantastic. I know exactly what is covered and if I need to collect co-pays."*  
Receptionist Eileen F

Patient and staff satisfaction helps ...

improve running your practice

## Insurance Validation

- ▶ Claim denials and stale insurance information can lead to unpaid invoices



- Obtain real-time eligibility, benefits and co-payment information effortlessly
- Reduce and control accounts receivable costs
- Secure data uploads from thousands of payor databases
- Verify patient insurance status before and during medical visits
- Diminish coverage rejections due to keystroke errors
- Favorably impact revenue cycle management
- Get paid today! Collect co-payments prior to service

## PQRS & Core Measures Reporting

- ▶ It is time to start reporting! We can help.



- Avoid costly penalties and enjoy valuable government incentives
- Improve overall quality management/performance of your practice
- Satisfy quality and work intensity measures (Relative Value Units – RVU)
- Optimize value-based care planning and resource use decisions
- Participate in national disease and clinical trial registries
- Satisfy federal/state regulatory reporting requirements

HealthOS™ working together with



&



(AIMS - designed for use in hospitals, hospital systems, surgery centers and by anesthesia groups and individual providers) to provide complete clinical decision support tools for an integrated approach to pain management, in and outside the hospital



For a demo or more information, please visit [www.PainCareOS.com](http://www.PainCareOS.com)